



21668 Double Arch Road, Staunton, IL 62088 • 618-635-5000 (voice) • 618-635-7213 (fax) • infomtc@madisontelco.com • Mon-Sat 8-5 PM

Currently servicing: Alhambra, Benld, Bunker Hill, Hamel, Heartland Meadows, Holiday Shores, Livingston, Midway, Moro, Mt. Clare, Mt. Olive, New Douglas, Prairietown, Rural Edwardsville, Sawyerville, Shipman, Staunton, White City, Williamson, Wilsonville, Woodburn, Worden.

| <b>STACKS (per month)</b>                                     |                            |           |
|---|----------------------------|-----------|
| Internet + HDTV + Phone                                       | starting at                | \$ 109.85 |
| Internet + HDTV   | starting at                | \$ 99.90  |
| Internet + Phone  | starting at                | \$ 59.90  |
| <b>INTERNET SERVICES (per month)</b>                          |                            |           |
| As fast as 100M/10M   |                            | \$ 99.95  |
| As fast as 50M/5M   |                            | \$ 84.95  |
| As fast as 20M/1M   |                            | \$ 64.95  |
| As fast as 10M/1M   |                            | \$ 49.95  |
| IT Services   | (per hour, 1-hour minimum) | \$ 90.00  |
| Advanced Technical Services                                   | (per hour, 1-hour minimum) | \$ 135.00 |
| TechShield  |                            | \$ 7.99   |
| TechShield <i>without Madison Internet</i>                    |                            | \$ 9.99   |
| TechShield Plus   |                            | \$ 12.99  |
| TechShield Plus <i>without Madison Internet</i>               |                            | \$ 14.99  |
| TechShield Plus Family Plan                                   |                            | \$ 14.99  |
| TechShield Plus Family Plan <i>without Madison Internet</i>   |                            | \$ 16.99  |
| File Hopper Online Backup - 5 GB                              |                            | \$ 2.95   |
| File Hopper Online Backup - 50 GB                             |                            | \$ 5.95   |
| File Hopper Online Backup - 250 GB                            |                            | \$ 14.95  |
| <b>BASIC HDTV SERVICES (per month)</b>                        |                            |           |
| Economy Essential HD  |                            | \$ 28.00  |
| Expanded Advantage HD   |                            | \$ 45.95  |
| Extra HD  |                            | \$ 13.00  |
| Enhanced HD   |                            | \$ 5.00   |
| Elite HD  |                            | \$ 5.00   |
| Exclusive Sports HD   |                            | \$ 10.00  |
| <b>DIGITAL MULTIPLEX PREMIUM SERVICE PACKAGES (per month)</b> |                            |           |
| HBO Digital Multiplex   |                            | \$ 16.95  |
| Cinemax Digital Multiplex                                     |                            | \$ 13.95  |
| HBO/Cinemax Digital Multiplex                                 |                            | \$ 26.95  |
| Showtime Digital Multiplex                                    |                            | \$ 13.95  |
| The Movie Channel Digital Multiplex                           |                            | \$ 13.95  |
| Showtime/The Movie Channel Digital Multiplex                  |                            | \$ 16.95  |
| STARZ Movie Digital Multiplex                                 |                            | \$ 10.95  |
| STARZ/ENCORE Super Digital Multiplex                          |                            | \$ 14.95  |
| Playboy TV  |                            | \$ 21.99  |

| <b>INTERNET PHONE WITHIN STACK (per month)</b>   |   |
|--|---|
| Unlimited Local and Long Distance  | \$ 19.95  |
| 200 Minutes Long Distance/Unlimited Local  | \$ 9.95   |
| <b>EQUIPMENT/SERVICES (per month)</b>  |   |
| Cable card for customer's television   | \$ 1.95   |
| Cable card fee per HD receiver box   | \$ 0.99   |
| Converter box and remote control lease, high definition (500GB)                                      | \$ 8.00   |
| Converter box and remote control lease, high definition MDVR Client                                  | \$ 6.00   |
| DVR Service Charge (per household)   | \$ 10.00  |
| Multi-Room DVR Service Charge (per household)  | \$ 12.00  |
| Additional remote controls, digital or high definition   | \$ 2.50   |
| Cable/DSL Modem, eMTA (2 & 4 line), WIFI6 Extender Lease   | \$ 4.95   |
| Wireless Cable/DSL Modem, WIFI6 Router   | \$ 9.95   |
| <b>WIRE MAINTENANCE (per month)</b>  |   |
| Wire Maintenance – Single Product  | \$ 6.95   |
| Wire Maintenance – Multi Product   | \$ 8.95   |
| <b>SUPPLEMENTAL SERVICE CHARGES (1-hour minimum)</b>   |   |
| Cut cable repair, customer-damaged   | \$125.00/hr   |
| Customer HDTV-related premises equipment install   | \$ 90.00/hr   |
| Other custom, wall-fish or supplemental work, media box activation, or conduit work (plus materials) | \$ 90.00/hr   |
| <b>OTHER CHARGES</b>   |   |
| Broadcast TV Surcharge   | \$ 25.90  |
| Regional Sports Network Fee  | \$ 8.48   |
| Non-Responding Box Access Fee  | \$ 5.00   |
| Remote replacement, (non-returned, lost or damaged)  | \$ 15.00  |
| Receiver replacement, analog (non-returned, lost or damaged)   | \$ 300.00   |
| Receiver replacement, digital or HD (non-returned, lost or damaged)                                  | \$ 600.00   |
| Modem/ATA replacement (non-returned, lost or damaged) up to  | \$ 250.00   |
| Receiver box power supply (non-returned, lost or damaged)  | \$ 60.00  |
| Cable card (non-returned, lost or damaged)   | \$ 85.00  |
| FCC administrative fee   | \$ 0.07   |
| Local government franchise fees  | Various   |
| Late payment charge  | \$8.95 or 1.5% of outstanding invoice, whichever is greater |
| Returned check fee   | \$ 35.00  |



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#### INSTALLATION

|  |          |
|--|----------|
| Premier Service Installation Charge                                      | \$ 74.99 |
| Relocate outlet w/ initial service activation (includes materials/labor) | \$ 24.99 |
| Additional outlet or relocation of outlet (includes materials/labor)     | \$ 24.99 |
| Residential Service Call Fee (per hour, 1-hour minimum)                  | \$ 90.00 |
| Business Service Call Fee (per hour, 1-hour minimum)                     | \$ 90.00 |
| Payment collection/special trip charge (per hour, 1-hour minimum)        | \$ 90.00 |
| HomeConnect (up to 2 hours)  | \$ 99.00 |
| Service Administration Charge  | \$ 19.99 |

#### MISCELLANEOUS EQUIPMENT

|  |           |
|--|-----------|
| Amplifier  | \$ 34.99  |
| High-definition (component or HDMI) video cables               | \$ 19.99  |
| Remote Control Range Extender                                  | \$ 19.99  |
| Cable Modem or DSL Modem                                       | \$ 125.00 |
| Wireless DSL Modem/Bridged for 50M/100M                        | \$ 225.00 |
| DSL/VDSL Bonding Modem Wireless AC                             | \$ 225.00 |
| Advanced DOCSIS 3 Wireless Gateway Cable Modem                 | \$ 225.00 |
| Advanced DOCSIS 3 Wireless Gateway Battery                     | \$ 39.95  |
| Cable Modem or DSL Modem Power Supply                          | \$ 14.99  |
| Internet Phone ATA or eMTA/Cable modem box or DSL Bonded Modem | \$ 125.00 |
| eMTA/Cable modem-4 line  | \$ 125.00 |
| eMTA/Cable modem-8 line  | \$ 125.00 |
| Replacement eMTA backup battery                                | \$ 19.95  |
| Fiber ONU Power Supply w/ 12AH Battery                         | \$ 139.95 |
| Fiber ONU 12AH Replacement Battery                             | \$ 39.95  |
| ZyXel Router WIFI6   | \$ 225.00 |
| ZyXel Extender WIFI6   | \$ 225.00 |

#### PLEASE NOTE:

- Franchise fees paid to your community are not included in above rates.
- Monthly payments are due in our office by the 21st of the month at 4:00 p.m. If payments are not received by due date, late charges will apply and service may be interrupted.
- Service Call Fee of \$90.00 includes 1 hour of labor and 1 outlet activation. Additional labor is billed in 30 minute increments.
- Do not attempt to hook up other television outlets to your cable service without contacting Madison Communications.
- Splitting your cable signal can interfere with your cable service and can also generate signal leakage which can violate FCC regulation.
- Signal strength is sufficient for the operation of three television sets. If a subscriber requests more than three sets to be operational, an amplifier may be necessary.
- If an amplifier is necessary, Madison Communications recommends a bi-directional amplifier either 10dbmV with passive reverse or 15dbmV with 10dbmV reverse. Our technician can determine which one is needed to receive the best quality picture on all television sets.
- Subscribers must elect Expanded Advantage HD to order premium and other select video subscriptions. Subscribers may elect Expanded Advantage HD for cable modem subscription or may choose cable modem service a la carte.
- Programming, pricing, terms and conditions are subject to change. Some restrictions may apply.
- Early Termination Fees may apply if conditions of contract are not met. Residential-up to \$400.00; Business-remainder of commitment; Fiber-to-the-Premise (FTTP)-up to \$1,500.00
- The Broadcast TV Surcharge is assessed to our Essential Economy HD package. This is a pass through charge reflecting fees assessed to Madison Communications by the owners of local and broadcast network-affiliated television stations.
- The Regional Sports Network Fee is assessed to those subscribers with our Expanded Advantage HD package. This is a charge reflecting the portion of programming costs assessed to Madison Communications by the owners of several regional sports networks in the tier.
- If Madison uses a collection agency or attorney to collect monies Customer owes it or to assert any other right which it may have against Customer, Customer agrees to pay the reasonable costs of collection or other action. These costs might include, but are not limited to, the costs of a collection agency and/or reasonable attorney's fees and court costs.