

NONCOMPETITIVE TELECOMMUNICATIONS SERVICES TARIFF

SCHEDULE OF RATES AND CHARGES

TOGETHER WITH RULES AND REGULATIONS

APPLICABLE TO TELEPHONE SERVICE

PROVIDED IN THE TERRITORY SERVED BY THE

MADISON TELEPHONE COMPANY

WITHIN THE STATE OF ILLINOIS AS FOLLOWS:

Hamel	exclusively 618.633	C
Livingston	exclusively 618.637	
Prairietown	exclusively 618.888	
Staunton	exclusively 618.635	
Worden	exclusively 618.459	C

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Madison Telephone Company

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DEFINITIONS

2. Definitions

Access Line

The circuit which travels from the Central Office to the subscriber's premise terminating at the protector which provides direct access to the local exchange and the toll switching networks.

Aggregator

Aggregator denotes any entity that, in the ordinary course of its operations, makes telephones available to the public or transient users of its premises, for interstate telephone calls using a provider of operator services.

Central Office (CO) Implemented Coin Line

An access line that provides coin signaling. A customer provided payphone may be used with a CO Implemented Coin Line.

Channel

The communications path provided by the Company between two or more locations.

Circuit

A Channel used for the transmission of electrical or optical energy in the furnishing of telephone service.

Contract

The service agreement between a subscriber and the Company under which services and facilities are furnished in accordance with the provisions of the applicable tariffs.

Customer

A subscriber to services listed in this Tariff. See Subscriber.

Customer Activity Charge

Nonrecurring charge(s) made for the establishment of communication service or subsequent additions or changes to that service.

Customer Provided Equipment (CPE)

Devices, apparatus and their associated wiring provided by a subscriber for use with facilities furnished by the Company.

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DEFINITIONS

2. Definitions (Cont'd)

Demarcation Point

The point of connection, provided and maintained by the Company, at which the station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be the modular jack on the customer side of the Network Interface Device (NID). The drop wire and the network protector will continue to be provided by, and remain the property of, the Company. The demarcation point is usually the point at which the Company wiring connects with the customer's wiring.

Essential Telephones

All coin operated telephones (payphones) accessible by the public, provided for emergency use (Emergency Use Telephones), a reasonable percentage of telephones in hotels, motels, hospitals and nursing homes, and a reasonable percentage of credit card operated telephones on any group of such telephones. Essential Telephones may also be called Public Interest Telephones.

Emergency Use Telephones

All telephones intended primarily to save persons from bodily injury, theft or life threatening situations. This includes, but is not limited to, telephones in elevators and on highways, and telephones to alert police, a fire department or other emergency service providers.

End User

See subscriber.

Exchange

A geographical area for the administration of telecommunications services established and described by the tariff of a telecommunications company providing local exchange service.

Exchange Area

The territory served by an Exchange.

Instrument Implemented Payphone Service

Payphone Service which does not require the use of an access line that provides coin signaling. A customer provided payphone may be used in conjunction with Instrument Implemented Payphone Service.

DEFINITIONS

2. Definitions (Cont'd)

Local Channel

That portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

Local Exchange Service

Telephone service furnished between subscribers' stations located within the same local exchange area. Local exchange service includes access to subscribers within the local service area only. Access to subscribers outside of the local exchange area is provided through the Madison Telephone Company's message toll tariff.

Local Message

A communication between subscribers' stations within the same local service area.

Local Service Area

That geographical area throughout which a subscriber obtains telephone service without the payment of a toll charge. Specifically, the following are exclusive local calling service areas:
Worden 618.459 local service area includes Hamel 618.633 and Prairietown 618.888
Hamel 618.633 local service area includes Worden 618.459 and Prairietown 618.888
Prairietown 618.888 local service area includes Worden 618.459 and Hamel 618.459
Staunton 618.635 local service area includes Livingston 618.637
Livingston 618.637 local service area includes Staunton 618.635

C
|
C

Network Interface Device

A device wired between the telecommunications protector and the inside wiring to isolate the customer's equipment from the network.

Payphone Service Provider

An entity that provides payphone service. This entity can be either the local exchange company or an independent provider engaged in providing payphone service.

Pilot Number

The number in a multi-line hunt service group which is published as the customer's telephone number. When this number is dialed and the line is in use, the central office switch will search for an available idle line in the hunt group.
Public Interest Telephone

See Essential Telephone.

DEFINITIONS

2. Definitions (Cont'd)

Premises

All of a building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground owned by one entity not intersected by a public highway or thoroughfare.

Private Line

A circuit provided to furnish communication only between the two or more locations directly connected to it, and not having connection with central office switching apparatus.

Subscriber

A person or agency subscribing for telephone service. As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers, even in the same Exchange. The privileges, restrictions, and rates established for a subscriber to any class of service are limited to the service at one location; no group treatment of service at separate locations furnished to one individual or firm is contemplated or to be implied except when definitely provided for in the specific service descriptions in the tariff.

Tariff

The document filed by the Company with the Illinois Commerce Commission which lists the communication services offered by the Company and the associated rates and charges.

Toll Message

A message from a calling station to a station located outside the calling station's local service area.

C

Toll Service

Telephone service rendered by the Company or other Common Carriers between patrons in different local service areas in accordance with the rates and regulations of the company providing service.

Trunk

A telephone communication channel between two switching centers.

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations

3.1 Application

The rules and regulations specified herein apply to the intrastate services and facilities furnished within the State of Illinois by Madison Telephone Company, hereinafter referred to as the Company, subject to the jurisdiction of the Illinois Commerce Commission.

When services and facilities are provided in part by the Company and in part by other companies, the rules and regulations of the Company apply to that portion of the service and facilities furnished by it.

Failure on the part of the subscribers to observe these rules and regulations of the Company, after due notice of such failure, automatically gives the Company the authority to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the specific Tariff sections, the rate, rule, regulation or provision contained in the specific Tariff sections shall prevail. In the event of a conflict between any rate, rule, regulation or provision contained in this Tariff and any rate, rule, regulation or provision contained in Title 83, Chapter I, Subchapter f, Part 735 of the Illinois Administrative Code, the rate, rule, regulation or provision contained in the Illinois Administrative Code shall prevail.

In accordance with the decision of the Federal Communications Commission in the Second Computer Inquiry, the rates and regulations (excluding coin telephones) provided by the Company apply only to such equipment considered to be in the Company's inventory prior to January 1, 1983.

3.2 Explanation of Symbols

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.3 Obligation and Liability of Company

A. Availability of Facilities

The Company's obligation to furnish telephone service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

B. Interruption of Service

An allowance will be made upon notice and demand to the Company for interruption of service not due to subscriber negligence, if the interruption continues for more than twelve hours from the time it is reported to or detected by the Company. The allowance will be the prorated portion of the monthly rate for the service made inoperative, and will be accomplished by a credit on a subsequent bill for service. The credit will be for a minimum of the amount for 24 hours of service.

C. Directory Errors and Omissions

The Company endeavors to correctly list customers, their telephone numbers and other information in the local telephone directory. No liability for damages arising from errors in or omissions of directory listings or listings obtained from Directory Assistance shall attach to the Company. In the case of additional or extra listings for which a charge is made, the Company's liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

D. Transmitting Messages

The Company does not undertake to transmit messages, but rather offers the use of its facilities, where available, for communication between parties subject to the conditions specified in these tariffs.

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.3 Obligation and Liability of Company (Cont'd)

E. Defacement of Premises

The Company will make a reasonable effort to leave the customer's property in the same condition in which it was found prior to any Company work. The Company will repair or replace any defacement or damage of property due to installation, existence, or removal of Company property when the damage is the result of negligence of the Company.

F. Maintenance and Repairs

The Company shall bear the expense of all repair and maintenance of its facilities. Where damage or destruction of its facilities is due to the acts or omissions of the subscriber, the Company will be reimbursed by the subscriber for any such damage. The subscriber may not rearrange, remove, or disconnect any Company facilities without consent of the Company.

Access to subscriber's premises at any reasonable hour will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

G. Adjustment of Charges

In case of overbilling, a refund will be made by the Company for the amount of excess charges with interest from the date of the overpayment by the subscriber.

The rate of interest will be the rate required to be paid on deposits.

The refund will be accomplished by a credit on a subsequent bill for telephone service, or by check if the account is final or if requested by the subscriber.

H. Liability of Company

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur in excess of 36 hours after notification has been made.

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.3 Obligation and Liability of Company (Cont'd)

H. Liability of Company (Cont'd)

2. The customer indemnifies and saves the Company harmless against the following:
 - (a) Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.
 - (b) Any defacement or damage to the customer's premises, resulting from the existence of the Company's facilities (demarcation point and drop) on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.
 - (c) Any accident, injury or death occasioned by its equipment or facilities when such is not due to negligence of the Company.
 - (d) Claims for libel, slander or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
 - (e) Liability for failure to provide service.
 - (f) Liability for telephone directories except as outlined in Section 3.3.C.

I. Unauthorized Access and Hacking

(N)

Except for physical damage to customer's transmission facilities or customer premise equipment directly caused by the Company's negligence or willful misconduct, the Company is not responsible for unauthorized access to, or alteration, theft, or destruction of, customer's equipment, data, programs or other information through accident, wrongful means or any other cause while such information is stored on or transmitted across Company-provided network facilities or customer premise equipment. Customer is responsible for any Company service or usage charges resulting from any such unauthorized access, unless a tariff, schedule or other written agreement expressly states otherwise

(N)

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.4 Use of Service and Facilities

A. Provision of Equipment

1. All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this Tariff. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer at a suitable outlet when and where required.
2. As mandated by the F.C.C. and the Illinois Commerce Commission, the Company will not install or maintain Inside Wire on a regulated basis after January 1, 1987.
3. Equipment not owned by the Company may be attached to the facilities of the Company as provided in Section 3.4.B. In case unauthorized attachment or connection is made, the Company shall have the right to discontinue the service.
4. The provisions of the preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company (such as a device to obtain quietness or privacy), provided any such device so used does not:
 - a. Endanger the safety of Company employees or the public.
 - b. Damage, require change in or alteration of, or involve direct electrical connection to the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff.
 - c. Interfere with the proper functioning of such equipment or facilities.
 - d. Impair the operation of the communication system.
 - e. Otherwise injure the public in its use of the Company's services.

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.4 Use of Service and Facilities (Cont'd)

B. Customer Provided Equipment and Inside Wire

1. Customer-provided equipment and/or inside wire may be connected at the customer's premises to facilities of the Company for use with local exchange service in compliance with FCC regulations.
2. Customers may connect equipment, systems and/or inside wire registered or grandfathered by the FCC directly to the Company network.
3. The General Regulations contained in Section 3 of this Tariff apply when the customer elects to provide his own equipment and/or inside wire. In any instance where the Tariff of the Company conflicts with an effective order of the FCC, the FCC order will have precedence.
4. Responsibility of the Customer
 - a. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in disconnection of service until such change is completed to the satisfaction of the Company.

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.4 Use of Service and Facilities (Cont'd)

B. Customer Provided Equipment and Inside Wire (Cont'd)

4. Responsibility of the Customer (Cont'd)

- b. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited to, customer activity charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply.
- c. A customer must subscribe to, and be capable of providing operation for, sufficient quantities of local exchange service lines to provide adequate access to his customer-provided equipment and/or inside wire in accordance with accepted communications industry standards.
- d. The customer must provide all of the terminal equipment and/or inside wire on the customer's side of the point of demarcation between Company owned equipment and customer-owned equipment.
- e. Use of Company facilities or service in connection with any device for recorded public announcements is subject to the following conditions:
 - (1) For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.4 Use of Service and Facilities (Cont'd)

B. Customer Provided Equipment and Inside Wire (Cont'd)

4. Responsibility of the Customer (Cont'd)

e. (Cont'd)

- (2) Customers transmitting factual public announcements such as time, stock market quotations, airline schedules and similar information are excluded from the preceding condition.
- (3) Nonpublished telephone service will not be furnished for use with recorded public announcements.
- (4) Failure to comply with the provisions of this Tariff shall be cause for termination of the service.

f. Customer-provided systems, equipment, and inside wire must comply with the requirements of Part 68 of the Rules of the Federal Communications Commission.

5. Responsibility of the Company

- a. The Company shall not be responsible to the customer for changes in the technical criteria or in any of the facilities, operations or procedures initiated by the Company or appropriate regulatory agencies which might render any customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance. The Company will make a reasonable effort to notify a customer in advance of changes in technical criteria, operations or procedures which might affect customer-provided equipment or systems.
- b. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems, equipment, or inside wire.

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.4 Use of Service and Facilities (Cont'd)

C. Use of Subscriber Service

Local exchange telephone service, as distinguished from payphone service, is furnished only for the use by the subscriber, his/her family, and associates. The Company may refuse to install such service, or permit such service to remain on the subscriber premises, if the service is able to be used such that it is of a payphone nature.

D. Abuse or Fraudulent Use of Service

Local exchange service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. The Company may disconnect service which is used in such a manner as listed below. In case of such disconnection, the Company will immediately attempt to notify the customer.

Abuse or fraudulent use of service includes the following:

1. The use of service or facilities of the Company in such a manner as to interfere with the service of one or more other telephone users.
2. Tampering with or rearranging Company equipment or facilities, or engaging in any fraudulent activity whatsoever, for the purpose of obtaining service without payment of any portion of charges applicable to the service rendered by the Company or common carriers using the Company's facilities.
3. The use of service which is objected to by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.5 Establishment and Furnishing of Service

A. Applications for Service

Application for service must be made on the Company's standard form, which becomes a contract when accepted in writing by the Company or upon establishment of service. The conditions of such contracts are subject to all provisions of this and other applicable tariffs

The subscriber may be required to pay in advance all charges including applicable Customer Activity Charges for the first billing period. Federal, State or municipal governmental agencies may not be required to make advance payments.

Requests for additional service may be made verbally, if provided in the original contract, and no advance payment will be required.

A move within the exchange area is not considered a means to terminate the contract and orders for such may be made verbally.

Any change in rates, rules or regulations prescribed by the Illinois Commerce Commission shall act as a modification of the contract to that extent, without further notice.

B. Furnishing of Service to Business Customers

Business rates apply to customers conducting business in the following locations:

1. Offices, stores, factories and all other places of a strictly business nature.
2. In boarding houses, offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private, or parochial schools, or colleges (excluding dormitory rooms at such schools or colleges), hospitals, libraries, churches, and other similar institutions (except as noted in 3.5.C.)
3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, or when such business use does not occur or pass over to residence phones during times when businesses are ordinarily closed.
4. Where the place of business and the residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.5 Establishment and Furnishing of Service (Cont'd)

B. Furnishing of Service to Business Customers (Cont'd)

5. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business
6. At any location where the listing of service at that location indicates a business, trade or profession, except as specified in 3.5 C. below.

C. Furnishing of Service to Residence Customers

Residence rates apply to customers at the following locations:

1. In private residences where business listings are not provided.
2. In private apartments of hotels, rooming houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
3. In residence of a clergyman, and in the place of residence of a physician, dentist, veterinarian, surgeon or other medical practitioner, provided the subscriber does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office of any of this group of persons, provided the office is located in the subscriber's residence and is not part of an office building. If listings of firms or partnerships, or additional listings of persons not residing in the same household are desired, business rates apply.

D. Telephone Numbers

The Company may change any or all numbers or the central office associated with such number whenever it deems it necessary in prudently conducting its business. Should it become necessary to make such a change, the Company will provide reasonable notice of the effective date and reason for the change. A subscriber may request a telephone number change and if feasible the change will be made at the rate following as described in Section 5.2.B and listed in Section 20.2(B).

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.5 Establishment and Furnishing of Service (Cont'd)

E. Alterations

The subscriber agrees to notify the Company promptly of any alterations or new construction on subscriber premises which will necessitate changes in the Company's wiring and equipment; and the subscriber agrees to pay the Company's current charges for such changes.

F. Payment for Service

The subscriber is required to pay all charges for services rendered by the Company, both exchange and toll, in accordance with provisions contained in this tariff. The subscriber is responsible for all charges for service rendered at his telephone, including collect charges.

G. Reserved For Future Use

(T)

(T)

H. Unusual Installation Costs

When special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay such costs pursuant to Section 8 of this Tariff.

3.6 Telephone Directories

The Company will furnish to each subscriber an alphabetically arranged list of the names of all subscribers of the Local Exchange at least once each year. Extra name listings of subscribers will be furnished when desired by any subscriber, or listings will be handled on a nonpublished basis or nonlisted basis (see Section 6-6 following) if requested. Such alphabetically arranged lists shall constitute the Company's telephone directory.

The directory will remain the property of the Company, furnished to expedite service, and may be taken up by the Company at the termination of the contract for service or when new directories are issued. The Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.7 Establishment and Maintenance of Credit

A. Establishment of Credit for Service

The Company is not obligated to furnish or continue to furnish service to any individual or business that owes for the same class of service furnished by the Company previously rendered at the same or a different address until arrangements have been made for payment in full of such previous indebtedness to the Company.

In order to ensure that payment is made for all charges due for its service, the Company may require an applicant for service to establish and maintain credit in one of the following ways:

1. The applicant can establish that he had a previous service account with a telephone utility for a period of at least twelve (12) months for which the payment record was satisfactory and for which all undisputed charges were satisfactorily paid.
2. If the applicant does not have verifiable service, or if the applicant had previous service for less than one year, the applicant would be required to meet at least two of the following criteria to establish credit:
 - Has a valid major national charge card
 - Has a valid major national oil charge card
 - Home ownership
 - Has been employed two years or more with the current employer
 - Has a checking account
 - Has a savings account
 - Age of 50 years or more
3. If the applicant cannot establish credit as indicated above, the Company can require a deposit prior to the establishment of telephone service.

B. Deposits

A deposit may be required from applicants for service or from existing customers. The following regulations apply to deposits:

1. The amount of a deposit shall not exceed estimated service charges for two (2) months for residential service, and four (4) months for business service. The estimated charges for customers shall be based on the average monthly billing for the past six months, or for applicants for service, the average monthly bill for that class and type of service.

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.7 Establishment and Maintenance of Credit (Cont'd)

B. Deposits (Cont'd)

2. The Company may require a deposit or guarantee from an existing customer as a condition of continued service if, during the first twelve (12) months that the customer receives service, the customer pays late four times or has service discontinued for nonpayment two times.
3. The Company may request a deposit from any customer after the first twelve (12) months that the customer has received service if the customer has had service discontinued two times in a twelve (12) month period, or if the Company provides evidence that the customer used a device or scheme to obtain service without payment. The Company may also request a deposit from any nonresidential customer after the first twelve (12) months the customer has received service if the customer pays late at least six times during any twelve (12) month period.
4. The Company may request that a maximum of one-third of the requested deposit amount be paid within twelve (12) days after the request for the deposit. An applicant may be requested to pay no more than one-third of the deposit amount prior to the establishment of service. The Company shall allow the balance of the deposit to be paid in two (2) equal monthly installments.
5. Deposits plus interest shall be automatically refunded after being held for twelve (12) months as long as the customer has paid any past due bill owed to the Company, service has not been discontinued for nonpayment, the customer has not paid late four times, or the customer has not used a device or scheme to obtain service without payment.
6. The deposit shall be credited with accrued interest to the charges stated on the final bill and the remaining balance, if any, shall be returned to the subscriber within thirty (30) days after the termination of service.
7. Interest will be paid on all deposits held by the Company. The interest rate shall equal the rate existing for one year United States treasury bills at that point in time when the determination of the interest rate is made by the Commission. The interest rate will be rounded to the nearest one-half of one percent. Simple interest will be computed from the date of payment of the deposit, and will be credited annually upon the account of the customer until discontinuance of service, or upon return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.7 Establishment and Maintenance of Credit (Cont'd)

C. Guarantee in Lieu of Deposit

In lieu of a deposit the Company may accept a written guarantee of a responsible party. A current customer of the same Company with at least twelve (12) months service which has not been discontinued for non-payment during the most recent twelve (12) months qualifies as a responsible party.

The guarantee must be in writing, stating the terms of the guarantee, including the maximum amount guaranteed, and that the Company will not hold the Guarantor liable for sums in excess of that amount. The Company will be the sole judge as to whether the written guarantee is acceptable.

The guarantee will remain in full force and effect until thirty (30) days after receipt by the Company of a written notice of cancellation of this agreement from the Guarantor. However, the Company is not obligated to release the Guarantor from the obligation if the Company has reason to believe that the customer has used a device or scheme to obtain service without payment, and has so notified the customer.

The guarantee shall be limited to an amount not to exceed the cash deposit which would have been charged to the customer provided for in these tariffs.

A guarantor shall be released from their obligation when the applicable customer has had service for twelve (12) months as long as the customer has paid all undisputed charges for the last twelve (12) billing periods, service has not been discontinued for non-payment, the customer has not paid late more than four (4) times, or the Company has not provided evidence that the customer used a device or scheme to obtain service without payment.

The Company will agree to accept a Surety Bond in lieu of a cash deposit , provided that such Surety Bond has been issued by an insurance company that has received a certificate of authority from the Department of Insurance to do business in Illinois.

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.7 Establishment and Maintenance of Credit (Cont'd)

D. Deposit not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payments of bills on presentation; nor constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of the service for non-payment of any sums due the Company for service rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure a payment of such bills or has furnished the Company with a guarantee in writing of such bills.

E. Records of Deposits

The Company shall maintain records of deposits together with interest, which collectively will show all transactions pertaining to each deposit.

Each customer posting a deposit shall receive in writing at the time of posting or within ten days from that date, a receipt which contains the following information:

1. Name of customer.
2. Address where the service for which the deposit is required will be provided.
3. Serial number
4. Type of service
5. Date when the deposit was received.
6. Rate of interest on the deposit.
7. Amount of deposit
8. The Company's name
9. A statement of conditions under which the deposit will be refunded..

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.7 Establishment and Maintenance of Credit (Cont'd)

F. Discontinuance of Service

Service may be discontinued for failure to establish or maintain credit as authorized above, no sooner than eight (8) days after the Company has served or mailed notice requiring the subscriber to comply with credit regulations.

G. Service Reconnection Charges

Where service has been discontinued for failure to establish or maintain credit as authorized above, a service reconnection charge as discussed in Section 5.2(F) and listed in Section 20.2(F) will apply, and will be collected by the Company.

3.8 Customer Billing

A. General

Bills for telephone service are issued monthly, and are due when rendered. Generally, monthly recurring charges are billed in advance, while toll charges are billed in arrears. The Company shall render a bill during each billing period except when there is a zero balance.

Customer is responsible for all charges in conjunction with services furnished to him including collect toll messages which have been accepted at the customer's telephone. Failure to receive a bill does not relieve the subscriber of the responsibility for payment for telephone service.

Charges for business service shall not be transferred to a bill for residential service, nor shall charges for residential service be transferred to a bill for business service.

Customer bills must be issued by the Company within one year of the date the service was provided. No customer shall be liable for charges after one year.

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.8 Customer Billing (Cont'd)

A. General (Cont'd)

Subscribers shall have twenty-one (21) days from the date of the postmark on the bill to pay the charges stated thereon. Payment shall be made at the office of the Company, an authorized collection agency, or by mail.

The Company may assess a late payment charge of 1.5% per month or \$8.95, whichever is greater, for payments made after twenty-one (21) days or when the previous month's bill has not been paid in full, leaving an unpaid amount carried forward. This charge does not apply to amounts which are in dispute at the time the late payment charge would otherwise be applied or to accounts of the federal, state, county or local government. (I)

A charge of \$35 will be made for all checks returned to the company for insufficient funds. If more than one insufficient funds check is received from a subscriber within a twelve (12) month period, the company may require that all subsequent payments be made by cash, money order, or certified check.

In the event that charges on a customer bill issued by the Company are later found to be incorrect, the Company shall refund the amount of the overcharges with interest from the date of overpayment by the customer. The rate of interest shall be the same as the rate paid on deposits stated in Section 3.7(B)(7).

B. Special Toll Bills

If a customer accumulates toll charges in excess of 175 percent of the average of the past three months' toll bill or an average toll bill for the same class of service, the Company may render a special toll bill. Such bills will be due ten (10) days from the issuing date of the bill, seven (7) days if delivered by hand.

The Company may render a special toll bill only during the first twenty-four (24) months of that customer's telephone service.

C. Customer Bill Format

All bills for residential and single-line business customers shall contain an itemization of charges. Itemization of every monthly billing shall include, but not be limited to:

1. Exchange access (basic local service) as requested by customer;
2. Local service;

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.8 Customer Billing (Cont'd)

C. Customer Bill Format (Cont'd)

3. Extended area service;
4. Equipment;
5. Enhanced and other local services;
6. The period of time for which the local service and equipment charges apply;
7. If a local exchange company has assumed responsibility of collection for toll calls, it shall include an itemization of all toll calls charged to the account including, but not limited to the date and time of the call, the rate which applied to the call, the length of the call in minutes, the destination of the call, or point of origin for collect and/or third party calls;
8. The phone number of the appropriate company business office;
9. The due date of the bill; and
10. A separate listing of additional charges due to state messages tax, municipal messages tax, municipal consumer tax, and federal excise tax.

3.9 Minimum Contract Periods and Termination of Service

A. Minimum Contract Periods

Except as hereinafter provided, the minimum contract period for all services and facilities is one month at the same location.

The Company may require a minimum contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra cost.

Service will not be installed for a period of less than one month unless the subscriber pays, in addition to one month's rental, the cost of installation and removal of the necessary facilities.

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.9 Minimum Contract Periods and Termination of Service (Cont'd)

B. Termination of Service By The Company

1. Service may be discontinued for any of the following reasons:
 - a. Nonpayment of an undisputed past due charge.
 - b. Failure to make or increase a required deposit or guarantee.
 - c. Unauthorized use of the Company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
 - d. Failure to substantially comply with the terms of a settlement agreement.
 - e. Refusal after reasonable notice to permit inspection, maintenance, or replacement of Company's equipment.
 - f. Material misrepresentation of identity in obtaining service from the Company.
 - g. For noncompliance with an FCC or State Commission order.
 - h. Nonpayment of undisputed, delinquent state or interstate long distance charges billed by the Company or undisputed, delinquent exchange charges including any FCC-approved end user charges or both.
2. The failure to pay charges not subject to the Illinois Commerce Commission or Federal Communications Commission's jurisdiction shall not constitute cause for discontinuance of service except as indicated in 3.9(B)(1)(h) above.

C. Termination of Service - Subscriber's Request

Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company, and upon payment of any applicable termination charges, in addition to any applicable charges due for service which has been furnished.

In the case of service for which the minimum contract period is one month, termination will require that charges due for the balance of the minimum period be paid.

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.9 Minimum Contract Periods and Termination of Service (Cont'd)

C. Termination of Service - Subscriber's Request (Cont'd)

For special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.

Contracts for periods longer than one month covering services which installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period. Alternatively, the contract may be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber upon agreement by the new applicant to assume the responsibilities of the contract.

Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

D. Procedures for Discontinuance of Service

1. The Company may discontinue service to a subscriber only after it has mailed or delivered by other means a written notice of discontinuance. Service will not be discontinued until at least five days after delivery of this notice, or eight days after the postmark date on a mailed notice.
2. In addition to the written notice, the Company shall make an effort to contact the subscriber and advise them of the discontinuance and what action must be taken to avoid it.
3. Services will not be discontinued for a past due bill after 12:00 noon on Friday, or on Saturday, Sunday, legal holiday recognized by the state, or on any day when the Company's offices are not open for business. Services may be discontinued on normal business days between 8:00 a.m. and 2:00 p.m. unless the Company is prepared to restore service within three hours after receipt of payment, at the standard restoral charge, if any.
4. Until at least 5:00 p.m. on business days, the Company will have personnel available that are authorized to reconnect service if the conditions cited for discontinuance are corrected, and any restoral charge specified in this Tariff is paid.

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.9 Minimum Contract Periods and Termination of Service (Cont'd)

D. Procedures for Discontinuance of Service (Cont'd)

5. Discontinuance of service shall be postponed for a time not in excess of thirty (30) days from the date of written certification by a licensed physician that discontinuance of service will create or aggravate a medical emergency for the subscriber or a permanent resident in the subscriber's household. Initial certification will prohibit discontinuance for thirty (30) days. Certification may be renewed for one additional thirty (30) day period. If the certificate is not renewed, the Company may initiate discontinuance procedures. In the event service is discontinued within ten (10) days prior to certification, service will be restored if the proper certification is then made in accordance with the provisions stated above.

3.10 Charges for Damages

In situations where impairment or interruption of service is caused by tampering with Company wiring or equipment, the customer instigating such tampering or the person causing the damage will be billed the full cost of labor and materials required to reestablish normal service.

3.11 Connection of Automatic Dialing-Announcing Devices

An automatic dialing-announcing device is any automatic equipment used for solicitation which includes storage capability of numbers to be called; or a random or sequential number generator that produces numbers to be called, and has the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called.

Automatic dialing-announcing devices used for solicitation purposes where calls initiated by the device cannot be terminated at will by the called party and dial tone restored to the called party promptly upon termination of the call by the called party may not be connected to the telephone network.

Any prerecorded message issued by an automated dialing-announcing device shall be preceded by an announcement which states the name and address of the calling party, the purpose of the message, and that the message is coming from automated equipment.

LOCAL EXCHANGE SERVICE

4. Local Exchange Service

4.1.1 Local Exchange Service Flat Rated

Local exchange service provides for a network access line and calling on a flat rate basis to exchanges within the flat rate local calling areas as follows:

<u>Local Exchange</u>	<u>Additional Exchanges Included in the Local Calling Area</u>	
Hamel	Worden, Prairietown	
Livingston	Staunton	(N)
Prairietown	Hamel, Worden	
Staunton	Livingston	(N)
Worden	Hamel, Prairietown	

4.1.2 Local Exchange Service Measured

A. The following types of usage services are available in the Company's Local Exchange Service Areas for the exchanges of Staunton and Livingston:

1. Residence Usage Service

- a. Available to all residence customers as described in Section 3.5, preceding.
- b. Provides for Minute of Use charging on a timed basis for calls to certain exchanges in the Local Exchange Service Area, denoted by an asterisk, and listed in Section 4.2.1.D, following.
- c. Provides for Minute of Use charging on an untimed basis for calls to other exchanges in the Local Exchange Service Area.

2. Business Usage Service

- a. Available to business customers, including Business Line, Centrex Network Access, Key Trunk, PBX Trunk, and COPTS, as described in Section 3.5, preceding.
- b. Provides for Minute of Use charging on a timed basis for calls to exchanges in the Local Exchange Service Area.

B. Exchanges included in the Local Exchange Service Area are listed in Section 4.1.2.D, following.

C. The Minute of Use charge schedules are specified in Section 4.1.3, following.

4.1.2 USAGE SERVICES (Continued)**4.1.2 Local Exchange Service Areas (Continued)**

D. The Local Exchange Service Area includes the home exchange and the additional exchanges listed below.

<u>Exchange</u>	<u>Additional Exchanges in the Local Exchange Service Area</u>
Livingston	Staunton
Staunton	Livingston

4.1.3 Other Local Exchange Service Area

Maps for Hamel, Livingston, Prairietown, Staunton and Worden are referenced in Section 4.5 of this Tariff and on file with the ICC.

Local Exchange Service can be activated by equipment generating pulses (rotary) or multi-tone (touch) signals to the switching equipment.

The rates and charges for local exchange service are listed in Section 20.1. These rates and charges are for the period of one month, unless otherwise indicated, and entitle business or residence subscribers to basic local exchange telephone service. Rates for business and residence service are listed in Section 20.1(A) through 20.1.2(C).

4.2 Taxes, Fees, and Charges

When any city, county or taxing authority imposes a franchise, occupation, business sales, license, excise, privilege, or similar tax of any kind on this Company, the amounts therein so far as practical, shall be charged on a pro-rata basis to all customers so affected receiving exchange service within the boundaries of that taxing entity. This tax charge, in all cases, will be in addition to the regular charges for local service and shall be set out as a separate item on the customer's bill.

Where a tax levied on a percentage of gross receipts, that percentage will be applied to each customer's bill so affected and the amount so computed will be added as a separate item to the customer's bill. Where a tax is levied other than on a percentage of gross receipts, a pro rata share of the total tax shall be added as a separate item to each customer's bill. All such taxes collected by the Company shall be paid to the city, county, or taxing authority in accordance with the promulgated regulations pertaining to each tax.

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.3 Number Reserve Service

(T)

Number Reserve service is available upon three days advance notice by customer request. (T)
Suspension of service may begin on any day of the month, and is permitted on any period (T)
of one month or more. Local Exchange service may be restored at any time upon three (T)
days' notice from the customer.

Customer bills will be rendered at regular billing dates during the period of suspension. (T)

Number Reserve rates are listed in Section 20.1.3 of this Tariff. (T)

4.4 Reserved For Future Use

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.5 Local Exchange Maps

The following exchange maps are on file with the Illinois Commerce Commission.

Hamel
Livinston
Prairietown
Staunton
Worden

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.6 Payphone Service

A. General Regulations

The term customer in this section refers to the Payphone Service Provider.

Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached. Payphone Service also includes local usage, Touch Tone service, call screening, signaling, non-published number, call blocking and Caller ID blocking, if applicable. (C)
(C)
(C)

Payphone Service is a two-way or, optionally, one-way originating only exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company provided and maintained and provide access to and from the telecommunications network for long distance service and local calling. (C)

In the case of one-way service, intercept treatment will be provided.

A maximum of one customer provided instrument may be connected to any one instrument implemented or CO implemented coin line.

General Rules and Regulations found in Section 3 of this Tariff are applicable to the provision of Payphone Service.

Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.

A Network Interface Device will be installed at a location determined by the Company which is accessible to the customer. The Network Interface Device (NID) is a Company provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer.

One directory will be distributed to the customer without charge for each payphone business exchange line.

The appropriate Customer Activity Charges, as listed in Section 5 of this Tariff, are applicable for the installation, move or rearrangement of the NID on the customer's premises to establish or reestablish network access.

The appropriate Customer Activity Charges apply when a premise visit is made for the sole purpose of installing a customer requested NID.

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.6 Payphone Service (Cont'd)

A. General Regulations (Cont'd)

The Company shall not be liable for shortages of coins collected and deposited at the customer's equipment. The limit of the Company's liability for fraud of whatever nature occurring at or in association with the customer's equipment shall be governed by provisions of this Tariff and rules and regulations of the Illinois Commerce Commission (ICC). In case of conflict between the tariff provisions and ICC rules and regulations, the ICC rules and regulations shall prevail.

Off-premise extensions in conjunction with Payphone Service are not permitted.

B. Responsibility of the Customer

The term customer in this section refers to the Payphone Service Provider.

The customer shall be responsible for the installation, operation and maintenance of the customer provided instrument, plus all ancillary equipment such as booths, shelves, lighting, and directories used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance calls.

The customer provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. If this requirement is met, or if the customer provided instrument is connected behind suitable registered protective connecting arrangements, only then will the customer provided instrument be connected to a Company's access line.

An appropriately registered customer provided instrument will be connected to a business local access line that provides services consistent with the application of this tariff.

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.6 Payphone Service (Cont'd)

B. Responsibility of the Customer (Cont'd)

The customer must comply with Illinois Commerce Commission's Rules and Regulations regarding customer provided pay telephones, including:

Ability to access operator services (0-minus), 911 emergency services (where available), public safety agencies (i.e. police, fire, rescue), and telecommunications relay services, or to access such services or agencies directly, all at no charge and without using a coin or calling card.

Ability to complete local and toll calls upon payment of applicable charges.

Compliance with all applicable federal, state and local laws and regulations concerning the use of this type of telephone by disabled and/or hearing impaired persons.

Each customer must provide an informational message, attached or in close proximity to the payphone, explaining the general operation of the payphone, dialing instructions for obtaining emergency services, the payphone owner's name, the method of reporting service problems, and the method of receiving a credit for a faulty call.

The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message, as long as the user continues to pay applicable charges, through deposit of additional coins or otherwise.

All customer provided payphones must be equipped with touch dialing.

The customer provided instrument must be able to access toll free and 800/888 Service at no charge and without using a coin or credit card.

The customer provided instrument must allow any end user to reach their preferred carrier by dialing the carrier access code.

Any federal, state, or local taxes on the payphone or calls made from that phone are the responsibility of the customer.

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.6 Payphone Service (Cont'd)

B. Responsibility of the Customer (Cont'd)

Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. The customer will hold the Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.

The customer shall be responsible for obtaining a Certificate of Service Authority (CSA), if required, to provide Payphone Service, and for providing proof of said authority prior to installation of service. The customer is responsible for complying with the Illinois statutes with regard to designation as a telecommunications carrier and requirements for obtaining a CSA.

C. Violation of Regulations

A copy of the Company's current payphone service tariff language and requirements will be provided by the Company to applicants for payphone service upon receipt of such an applicant's request.

An application form will be sent by the Company and must be completed by applicants prior to obtaining payphone service. This form will refer to the Illinois Commerce Commission regulations for payphone service, and include a requirement to send a signed statement to the Commission that the customer provided payphone is in compliance with all Company tariff regulations.

Where a customer provided payphone is in violation of the Company's tariff regulations, the Company will take action as set forth in the Commission's regulations as set forth in Docket 84-0442, and will disconnect service upon ICC direction.

D. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service does not require an access line that provides coin signaling (coin supervision), and is offered for use with a customer provided instrument. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.6 Payphone Service (Cont'd)

E. Central Office (CO) Implemented Coin Line Service

Central Office Implemented Coin Line Service provides coin line signaling (coin supervision). It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.

Features are additives to the operation of a flat rate access line that provide for CO Implemented Coin Line Service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin monitoring, coin control (collection and return of coins, if applicable), and/or answer supervision. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Company.

CO Implemented Coin Line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Customer.

CO Coin Line Signaling (Coin Supervision) provides the electrical signaling for:

Coin Monitoring - indicates to an operator service provider the number and denomination of coins deposited based on information provided by the payphone;

Coin Collection and Return (Coin Control) - indicates to the payphone equipment to collect coin(s) from, or return coin(s) to, the calling party where applicable and offered by the Company, and;

Answer Supervision - indicates to the payphone that the called line has answered the call, where applicable and technically feasible.

F. Other Payphone Service Features

Special Number Assignment is available where facilities are available and it is technically feasible to provide. This service may be requested with both CO Implemented Coin Line Service and Instrument Implemented Payphone Service. This service is discussed in Section 6.6(C) of this Tariff.

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.6 Payphone Service (Cont'd)

F. Other Payphone Service Features (Cont'd)

Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. This feature is an additive to the flat rate access line for both CO Implemented Coin Line Service and Instrument Implemented Payphone Service.

Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the interstate access tariff, when facilities and service are available. The customer has the option to request either Selective Class of Call Screening and/or OLS. This feature is an additive to the flat rate access line for both CO Implemented Coin Line Service and Instrument Implemented Payphone Service.

G. Rates and Charges

A "local call" from Instrument Implemented or CO Implemented Coin Line Service served by a given exchange, is a completed call originating at such service and terminating at any service which may be called without a toll charge.

Customer Activity Charges, as discussed in Section 5 of this Tariff and detailed in Section 20, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.6 Payphone Service (Cont'd)

G. Rates and Charges (Cont'd)

The Touch Tone Telephone Service Charge applies as shown in Section 4.7 of this Tariff in addition to business exchange service rates.

The Multiline Business Subscriber Line Charge, found in the Company's interstate access tariff, is applicable to all instrument implemented and CO implemented coin lines.

The Supplemental Charge for Certain Intrastate Rates listed in Section 20.8 of this Tariff is applicable to all instrument implemented and CO implemented coin lines.

The rates and charges for Payphone Service are listed in Section 20.1.4 of this Tariff.

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.7 Touch Tone Telephone Service

Touch Tone Telephone Service is a distinctive type of telephone service using audible voice frequency tones to actuate the central office or Private Branch Exchange switching equipment. The service arrangement employs a specific type of central office or private branch exchange switching equipment and a button-type dialing device. The conventional rotary type dial is also compatible with Touch Tone Service.

Touch Tone Service is furnished only in central office areas where Touch Tone central office equipment is available. Central offices will be equipped for Touch Tone operation at the discretion of the Company.

Private branch exchange states may be equipped for Touch Tone Telephone operation on a selective basis. However, all attendant positions associated with the system must be equipped for Touch Tone Service.

Changes of existing service to Touch Tone operation will require a service order charge.

Touch Tone Service is subject to the regulations, rates and charges applicable to other types of subscriber service. Touch Tone Service and charges are in addition to the basic rates and charges for the service with which the Touch Tone Service is associated.

Rates and charges for Touch Tone Telephone Service are listed in Section 20.1(C) of this Tariff.

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.8 Safety Line Service (SLS)

A. Description

Safety Line Service (SLS) is offered where available as part of a bundled service to residential customers that have their main telecommunications service with a wireless provider but require a basic access line for back-up and high-speed data. SLS provides existing customers with the ability to contact 911 emergency services at any time, natural disaster or personal crises. Furthermore, the Company operates under the guidance of the FCC's backup power order (PS Docket No. 14-174), which requires facilities-based, fixed providers of non-line powered voice services to offer new voice customers the option to purchase a backup power solution to ensure that equipment can provide 911 emergency services during a power outage. (T)

Customers must subscribe to both Madison Network Systems, Inc. internet service and long distance service. Includes directory listing, access to Directory Assistance, toll free calling and operator handled calls. Optional calling plans, Custom Calling Features, and CLASS Features are not available with this service. (T)

Due to the variable nature of natural disasters, man-made disasters, potential war or terrorist actions, the Company will provide service to the best of its ability, but cannot guarantee service. (T)

B. Capabilities of SLS

1. Ability for existing customers to contact 911 emergency services at any time, natural disaster or personal crises. Furthermore, the Company operates under the guidance of the FCC's backup power order (PS Docket No. 14-174), which requires facilities-based, fixed providers of non-line powered voice services to offer new voice customers the option to purchase a backup power solution to ensure that equipment can provide 911 emergency services during a power outage. (T)

2. Ability to make local calls on a usage billed basis. (T)

3. Ability to use Madison Network Systems, Inc. to place long distance calls. (T)

4. Access to operator services and Directory Assistance. (T)

C. Rates and Charges

The rates for Safety Line Service are listed in Section 20.1(D) of this Tariff. (T)

CUSTOMER ACTIVITY CHARGES

5. Customer Activity Charges

5.1 General

The Term "Customer Activity Charge" is used to define the nonrecurring charge or charges made for the establishment of a class of communication service or subsequent additions or changes to that service.

Customer Activity Charges are in addition to any other scheduled rates and charges normally applying under the tariffs. They apply in addition to and not in lieu of recurring charges, mileage charges, or construction charges made because of unusual costs in establishing service.

Customer Activity Charges may be payable at the time application is made for the particular service or facility, and prior to the establishment of service, or upon presentation of a bill. Service may be established in advance of payment in the case of Customer Activity Charges for additions to the service of existing customers.

The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the customer nor do they contemplate work being interrupted by the customer. If the customer requests that overtime labor be performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved. Any special work performed at the request of the customer, will be charged for on the basis of labor cost and overheads incurred.

5.2 Types of Customer Activity Charges

(D)

(D)

CUSTOMER ACTIVITY CHARGES

5. Customer Activity Charges

5.2 Types of Customer Activity Charges (Cont'd)

(D)

(D)

CUSTOMER ACTIVITY CHARGES

5. Customer Activity Charges

5.2 Types of Customer Activity Charges (Cont'd)

(D)

(D)

CUSTOMER ACTIVITY CHARGES

5. Customer Activity Charges

5.2 Types of Customer Activity Charges (Cont'd)

(N)

G. Service Initiation Charge

This charge is applicable for work performed in receiving, recording, and processing information necessary to execute a customer's request for connections and or modification of service. Service Initiation Charges are caused by customer requests only.

One Service Initiation Charge is applicable for each request for the establishment of a service.

Only one Service Initiation Charge is applicable for all items ordered at the same time for completion on the same date, for the same line number.

A Service Initiation Charge is applicable for work done to comply with a customer's initial request for new service. Additional charges may apply.

Movement of a customer's service from one premises to another will be considered as a service termination at the old location and the establishment of service at the new location.

This charge is applicable when work is performed in the central office and/or outside plant in association with installing Local Exchange Service and/or other services utilizing outside plant facilities. The charge would include a visit to the customer premise if necessary.

One Service Initiation Charge applies to the provision by the Company of each access line for Local Exchange Service, Payphone Service, Off Premises Extensions, Foreign Exchange Service.

One Service Initiation Charge applies to each move of the established service drop and/or the associated station protection device. Additional charges may apply.

The Service Initiation Charge applies to each restoration of service that has been temporarily disconnected for nonpayment or violation of the rules and regulations of this Tariff or Part 735.170 of 83 Illinois Administrative Code.

(N)

CUSTOMER ACTIVITY CHARGES

5. Customer Activity Charges

5.2 Types of Customer Activity Charges (Cont'd)

(N)

G. Service Initiation Charge (Cont'd)

The Service Initiation Charge does not apply to the first reconnection of service in each calendar year.

When service has been disconnected for nonpayment and payment has not been received or satisfactory payment arrangements have not been made for a period of ten (10) calendar days, the Company may consider the service terminated and equipment owned by the Company may be removed. Reconnection may be considered as a new installation as provided in this Tariff.

Service Initiation Charges are listed in Section 20.2(G) of this Tariff.

H. Service Administration Charge

This charge is applicable for work performed in receiving, recording, and processing information necessary to execute a customer's request for a change in their present service at the existing premises. This charge includes a customer premise visit if necessary.

One Service Administration Charge is applicable for each of the following:

1. Move, change or addition of a service at an existing premises.
2. Addition to, or change in, a directory listing.
3. Change in telephone number.
4. Restoral of service after disconnection.

Service Administration Charges also apply when the Company must program or reprogram central office switching equipment or other auxiliary network systems to enable it to provide additional features or services on an existing line or for changing those services at a customer's request.

One Service Administration Charge applies for each service order requiring programming or reprogramming of central office or auxiliary network systems or remote office data base. Service Administration Charges do not apply when service is assumed by a different customer with no change of telephone number or service features. Additional charges may apply.

Charges are listed in Section 20.2(H) of this Tariff.

(N)

CUSTOMER ACTIVITY CHARGES

5. Customer Activity Charges

5.3 Conditions Under Which No Customer Activity Charges Apply

- A. To move or change a customer's telephone service or equipment when it is required or initiated by the Company.
- B. Disconnection of service for nonpayment of charges due. However, there is a charge applicable for reconnection of that service
- C. For all activities related to services for employees.
- D. A complete or partial termination of service.
- E. Service re-established after destruction of the customer's premises by an Act of God, whether at the same or another location. Regular charges apply for service established at a temporary location.
- F. Changes from non-published or non-listed directory listings to published directory listings using the same telephone number.
- G. Change of billing address.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features

6.1 Custom Calling Services

A. General

1. Custom Calling Services are available only to those customers who are served from a Central Office equipped to provide such services.
2. Custom Calling Services require the customer first activate, at a minimum, a single residence line or business line, at rates and charges offered in Section 20.1, following. Existing customers must maintain a current non-delinquent account balance in order to activate this service.

B. Conditions

These services will not be provided with Payphone Service.

The grade of transmission on three way calling and call forwarding may vary depending on the distance and routing necessary to complete the call. End to end transmission is not guaranteed.

C. Application of Customer Activity Charges

Customer Activity Charges as outlined in Section 5 of this tariff will apply to the establishment of Custom Calling Service features.

D. Feature Descriptions

1) Call Waiting and Cancel Call Waiting

The Call Waiting feature informs a subscriber engaged in a normal talking connection that a third party is calling. Cancel Call Waiting enables a subscriber to cancel call waiting before making a call for the duration of the call.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.1 Custom Calling Services

D. Feature Descriptions

2) Three Way Calling

The three way calling feature allows a single party subscriber to add another call to an existing two way connection.

If a subscriber utilizes toll trunks for a three way call, that subscriber will be billed the appropriate toll charges for the portion of that three way call which he originated.

The grade of transmission on three way calls may vary depending on the distance and routing necessary to complete the call. Therefore, the normal grade end-to-end transmission is not guaranteed on such calls.

3) Call Forwarding

The call forwarding feature allows a single party subscriber to have all incoming calls forwarded to another, preselected line.

4) Call Forwarding, Remote Access

The call forwarding, remote access feature supports call forwarding activation and deactivation from a location other than the subscriber's home station.

5) Enhanced Call Forwarding

The call forward, busy-no answer, remote access allows a subscriber to forward calls that encounter either a busy or no answer to another line after a specified number of rings has occurred. Remote access same as above.

(T)

6) Enhanced Three Way Calling

The call transfer feature enables a subscriber to transfer an established call to another directory number without terminating the two other users connected. This feature includes the functionalities of the three way calling feature.

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7) Revert Calling - Premise Intercom

The revert calling feature allows a subscriber to utilize the subscriber's single line for internal communications.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.1 Custom Calling Services

D. Feature Descriptions

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(T)
|
(T)

9) Automatic Call Back

The automatic call back feature allows the subscriber to automatically place a call to the last directory number dialed.

10) Automatic Recall

The automatic recall feature enables the subscriber to automatically place a call to the directory number of the last incoming call.

11) Teen Line - Distinctive Ring

The teen line - distinctive ring feature applies different ringing patterns to allow a subscriber to assign two directory numbers to the same phone line. Each directory number has a distinctive ring.

12) Speed Calling - 8

The speed calling - 8 feature allows a subscriber to call any one of eight preselected telephone numbers from memory by dialing a single digit code rather than the entire telephone number.

13) Speed Calling - 30

The speed calling - 30 feature allows a subscriber to call any one of thirty preselected telephone numbers from memory by dialing a two digit code rather than the entire telephone number.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.1 Custom Calling Services

D. Feature Descriptions

14) Toll Restriction

The toll restriction feature allows the subscriber to block all toll calls originating from the line connection.

15) Line Hunting

This feature allows calls to sequentially seek predetermined lines based on whether the incoming call encounters either a busy signal or its not answered after a specified number of rings has occurred.

16) Warm Line

Warm Line allows the subscriber 30 seconds of dial tone before a call is automatically generated to a specified terminating number of up to 24 digits in length. During the 30 second dial tone duration, which is initiated by the instrument doing off-hook, the line may be used for basic service, or for initiating custom calling features. The Warm Line feature is not available to automatic lines, coin lines multi-party lines, manual lines, or deny originating lines.

E. Rates and Charges

Rates and charges for Custom Calling Features are shown in Section 20.3(A) of this Tariff. These rates are in addition to the associated access line and usage charges, as specified in Section 3, Section 4, and Section 5.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.2 Custom Local Area Signaling Services (CLASS)

A. General

1. Custom Local Area Signaling Services (CLASS) capability is provided to customers who are served by appropriately equipped electronic central offices. However, a feature cannot be successfully activated unless both the called and calling parties are served by, and the call is routed through, appropriately equipped electronic central offices.
2. CLASS require the customer first activate, at a minimum, a single residence line or business line, at rates and charges offered in Section 20.1, following. Existing customers must maintain a current non-delinquent account balance in order to activate this service.
3. To activate a feature the customer will dial a company designated code. A confirmation will be heard when a designated code has been dialed.
4. Variations in central office equipment and the activation of other central office features by the called/calling party may cause differences in the availability and/or operation of individual features.
5. Once the features are activated, incoming calls may still be received and outgoing calls placed.
6. The term "distinctive ring" refers to a company assigned non-standard ringing pattern. There is only one non-standard ringing pattern per feature.
7. The Automatic Recall and Automatic Callback features cannot be activated for all telephone numbers, such as numbers with the 800 or 900 prefixes.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.2 Custom Local Area Signaling Services (CLASS) (Cont'd)

B. Caller I.D. Blocking

Free per call blocking will be available to all residence and business customers who are served by appropriately equipped central offices. Those customers may prevent the delivery of their telephone number or name to the called party by dialing the activation code (*67 for digitone residence and business lines, 1167 for rotary residence and business lines) prior to placing a call..

C. Screening List Editing

This feature provides voice-guided instructions which allow customers to activate and deactivate features, obtain feature status information, and create or modify lists of directory numbers. A screening list may be associated with Distinctive Ringing/Call Waiting, Selective Call Acceptance, Selective Call Forwarding, or Selective Call Rejection. A screening list may contain up to thirty-six directory numbers.

D. CLASS Feature Descriptions

1. Automatic Recall

The telephone number associated with the last incoming call to the customer (called party) may be automatically redialed. Activation must occur before another incoming call or a call waiting indication is received by the customer. If the redialed telephone line is busy, the feature will remain active for a 30-minute period and repeatedly check the idle/busy status of the line at intervals determined by the company. Should the called party's line become idle during this period, the customer will receive a distinctive ring. If the customer answers this ring, completion of the call to the calling party will be automatically attempted. The customer need not wait for the completion of the Automatic Recall process to activate this feature for subsequent incoming calls. The idle status of the line associated with each activation will be checked.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.2 Custom Local Area Signaling Services (CLASS) (Cont'd)

D. CLASS Feature Descriptions (Cont'd)

2. **Automatic Callback**

The telephone number associated with the last outgoing call placed by the customer (calling party) may be automatically redialed. Activation must occur before another outgoing call is placed by the customer. If the redialed telephone line is busy, the feature will remain active for a 30-minute period and repeatedly check the idle/busy status of the line at intervals determined by the company. Should the called party's line become idle during this period, the customer will receive a distinctive ring. If the customer answers the ring, completion of the call to the called party will automatically be attempted. The customer need not wait for the completion of the Automatic Callback process to active this feature for subsequent outgoing calls. The idle status of the line associated with each activation will be checked.

3. **Calling Number Delivery**

This feature provides for the display of the incoming telephone number on a customer provided display device attached to the customer's telephone line or on a telephone with a built-in display screen. The Calling Number Delivery feature will forward the calling number from the appropriately equipped terminating central office to the customer provided display device. The company will forward all telephone numbers subject to technical limitations.

4. **Calling Name Delivery**

This feature is only offered to customers subscribing to calling number delivery. This feature provides for the display of the listed name associated with the telephone number from which the call is being made. The name will be delivered to a customer provided display device. The company will forward all calling names subject to technical limitations.

4.1 **Call Waiting Caller ID Service**

Call Waiting Caller ID allows the subscriber, with the use of a display phone or adjunct display device, to view the directory number, and associated name of an incoming call while engaged in another call. The subscriber receives a tone signal to indicate another call is waiting to be completed to the subscriber's number.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.2 Custom Local Area Signaling Services (CLASS) (Cont'd)

D. CLASS Feature Descriptions (Cont'd)

5. Calling Name/Number Delivery Blocking

This feature allows a customer to prevent delivery of the listed directory number and directory name to the called party. If the call is completed, the terminating office sends a "PRIVATE" code to the called party's terminal in place of the directory number and directory name.

6. Selective Call Acceptance

This feature allows a customer to screen incoming calls against a list of ten customer-specified directory numbers and then accepts any calls from those numbers. Calls from other directory numbers are denied access to the subscriber's line and will be automatically completed to a prerecorded announcement circuit which will indicate that calls are not being taken at this time.

7. Selective Call Rejection

This feature allows the customer to have the switch automatically reject calls from directory numbers on the customer's predesignated screening list. A screening list of up to ten directory numbers is created by the subscriber. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party attempting to be called does not wish to receive calls at this time.

8. Selective Call Forwarding

This feature allows the customer to transfer selected incoming calls to another telephone number. A screening list containing up to ten numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, incoming calls are forwarded only if the calling number can be obtained and is found to match a number on the customer's screening list.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.2 Custom Local Area Signaling Services (CLASS) (Cont'd)

D. CLASS Feature Descriptions (Cont'd)

9. **Distinctive Ringing/Call Waiting**

This feature provides special treatment for calls received from a customer's list of specified telephone numbers. The customer creates a screening list containing up to ten directory numbers through an interactive dialing sequence. When an incoming call from one of the predetermined telephone numbers is received, the customer is alerted with a distinctive ringing pattern or a distinctive call waiting tone. Calls from telephone numbers not included on the screening list will produce a normal ringing pattern or call waiting tone.

10. **Customer Originated Trace**

This feature will, upon successful customer activation, automatically trace the telephone number of the line used for the last call received by the customer. The customer must dial a company designated code, and a confirmation will be heard when a designated code has been dialed. Activation must occur prior to the time that either another call or the call waiting tone is received by the customer. Within five business days after successful activation of Customer Originated Trace, the customer must contact the company to arrange for continued retention of the trace record. The traced number will not be provided to the customer by the company, but it will be provided to law enforcement officials only pursuant to a valid subpoena issued by a court of competent jurisdiction. The practices of law enforcement officials vary, and the company does not represent that any action will be taken by such officials with regard to the traced number. The company also does not guarantee the satisfactory operation of the capability set forth above for use in the provision of the Customer Originated Trace feature.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.2 Custom Local Area Signaling Services (CLASS) (Cont'd)

D. CLASS Feature Descriptions (Cont'd)

11. **Anonymous Caller Rejection**

This feature blocks and routes to an announcement incoming calls from parties who have activated calling number or calling name delivery blocking for that call. This feature grants to the called party the same measure of privacy granted to the calling name and number blocked originating caller.

12. **Remote Call Forwarding**

Remote Call Forwarding Service (RCF) is a local exchange telecommunications feature whereby all calls dialed to a telephone number equipped for RCF are automatically forwarded to another dialable exchange or 800 Service telephone number.

A. Limitations

1. RCF is offered subject to the availability of suitable facilities.
2. Transmission characteristics of a forwarded call may vary depending on the distance and routing necessary to complete the call. Therefore, normal transmission is not guaranteed on these calls.
3. RCF is not represented as suitable for satisfactory transmission of data.

B. Restrictions

1. One listing in the alphabetical section of the directory where the RCF telephone number is located is provided without charge.
2. RCF is not offered where the terminating station is a coin telephone.
3. The Company will not provide the identification of the originating telephone number to the RCF customer.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.2 Custom Local Area Signaling Services (CLASS) (Cont'd)

D. CLASS Feature Descriptions (Cont'd)

12. **Remote Call Forwarding(cont.)**

B. Restrictions

4. Each RCF feature allows the forwarding of one call at a time. An additional feature (path) is necessary for each additional call to be forwarded simultaneously.
5. RCF will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF features and facilities at the terminating location to adequately handle calls without interfering with or impairing any other service offered by the Company.

C. Application of Rates and Charges

- A. The RCF rate is applicable in addition to the associated access line and usage charges, as specified in Section 4.
- B. The calling party is responsible for payment of the applicable charges for the portion of the call between the calling party and the telephone number arranged for Remote Call Forwarding.
- C. The Remote Call Forwarding customer is responsible for payment of the applicable charges for the portion of the call between the telephone number arranged for RCF Service and the number to which the call is forwarded.
- D. All calls are forwarded at the direct dialed sent paid rate. All calls answered at the terminating station are billed at the sent paid rate including person-to-person and collect calls even though such calls might not be accepted at the answering location.
- E. The RCF customer is responsible for the payment of applicable intrastate or interstate customer dialed station-to-station toll message charges or Minute of Use charges for each call. The above toll or Minute of Use charge applies to all calls answered at the point to which the calls are being forwarded.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.2 Custom Local Area Signaling Services (CLASS) (Cont'd)

D. CLASS Feature Descriptions (Cont'd)

12.1.) Simultaneous Ringing (SimRing)

This feature allows a group of up to five Dial Numbers to be alerted simultaneously. This simultaneous alerting occurs when a specified member of the group, referred to as the pilot number, receives a call. During the simultaneous alerting, all numbers in the group are alerted. Once the first member of the group answers, the call party is connected to that group member and all other group members are no longer alerted.

(T)

12.2) Find Me Service

This feature allows a customer to specify up to six (6) telephone numbers to be dialed at the same time or in succession when the primary number receives a call. The Find Me service alerts the caller that it is attempting to locate the customer with a message announcing "Attempting to locate (customer name). Please stay on the line." The customer determines the dialing pattern/priority for the numbers to be called by the Find Me service.

(N)

12.3) Telemarketer Call Screening

This feature intercepts calls that are delivered to the customer's line as "unknown." The calling party will hear the following message "The number you have reached does not accept calls from Telemarketers. If you are a telemarketer, please add this number to your do not call list and hang up now. Otherwise, please press 1 or stay on the line."

(N)

OPTIONAL SERVICES AND FEATURES

Optional Services and Features (Cont'd)

6.2 Custom Local Area Signaling Services (CLASS) (Cont'd)

D. CLASS Feature Descriptions (Cont'd)

13) Calling Packages

A) Advantage (Custom Call Pak I)

Includes Call Waiting, Cancel Call Waiting, Three Way Calling, Speed Calling – 8, Call Forwarding, Automatic Recall.

B) Advantage Plus (Custom Call Pak II)

Includes Call Waiting, Cancel Call Waiting, Three Way Calling, Call Forwarding, Speed Calling – 8, Automatic Recall, Caller Name & Number Delivery, Enhanced Call Forwarding, Call Waiting Caller ID

C) Advantage Plus w/ Voice Mail (Custom Call Pak III)

Includes Call Waiting, Cancel Call Waiting, Three Way Calling, Call Forwarding, Speed Calling – 8, Automatic Recall, Caller Name & Number, Delivery, Voice Mail – Enhanced Voice Messaging, Call Waiting Caller ID, Enhanced Call Forwarding, Automatic Callback

D) Advantage Plus w/Voice Mail (Custom Call Pak III, included in any package bundle containing Internet or Cable TV service)

(N)

(N)

E. Rates and Charges

Rates and charges for CLASS services are found in Section 20.3. These rates are in addition to the associated access line and usage charges, as specified in Section 3, Section 4, and Section 5.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service

A. General

1. Centrex Service is a digital central office based business service which uses software to combine a customer's lines or trunks into an Integrated Business System (IBS) Group within the central office switch.
2. Centrex Service is provided in two forms: Centrex Line Service or Centrex Trunk Service.
3. Centrex Service permits direct dialing among lines within the IBS Group and direct dialing of calls to the exchange network.
4. Centrex Service permits incoming calls from the exchange network to be received by direct inward dialing from the calling party to the Centrex Line or Centrex Trunk.
5. Centrex Service consists of inherent standard features, plus optional service features. The operation, description and availability of current and future features is contingent upon software upgrades.
6. General Rules and Regulations specified in this tariff will apply to Centrex Service.
7. Centrex Service is classified as a Business Service and only available to Business class of customer. Application of appropriate charges are specified in the Customer Activity Charges Section.
8. An IBS Group is considered one organization for the purposes of Directory Listings as specified in this tariff.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

B. Conditions

1. Centrex Service is not provided in association with residential or Payphone Service. Furthermore, Centrex service can not be resold by a business customer to a residential customer. If the Centrex service is utilize in any manor inconsistent with the application specified in this tariff the company reserves the right to terminate service immediately.
2. Centrex Service is furnished subject to the availability of facilities as determined by the Company.
3. The customer is responsible for ensuring any terminal equipment provided by the customer is compatible with the Centrex Service and equipment provided by the Company.
4. Centrex Service requires dialing station equipment to operate certain features.
5. Centrex Line Service
 - a. Centrex Line Service requires a minimum of three Centrex Lines per IBS Group
 - b. Separate business establishments cannot share an IBS Group when utilizing Centrex Line Service
 - c. Centrex Line Service requires that a minimum of three Centrex Lines be provided at each non-contiguous location or the appropriate Centrex Trunk Service rate will apply for each Centrex Line ordered to that location.
 - d. Centrex Line Service will not be provided when any portion of the IBS Group serves a key system or PBX.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

B. Conditions (Cont'd)

6. Centrex Trunk Service

- a. Centrex Trunk Service requires a minimum of 2 Centrex Trunks per IBS Group.
- b. Separate business establishments under common ownership and management may share an IBS group at the discretion of the telephone company when utilizing Centrex Trunk Service.
- c. The applicable Centrex Trunk Service rate will be determined based on the type of terminal equipment used within the IBS group.
- d. The maximum applicable Centrex Trunk Service rate is charged to all Centrex Trunks within an IBS group.

C. Centrex Line, Attendant and Station Features

1. The following Centrex Line, Attendant and Station Features are available with Centrex service, subject to the availability of each feature.
2. Centrex service (basic) may add features at the rates shown in Section 20.3(C)(3) following.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

C. Centrex Line, Attendant and Station Features (Cont'd)

3. The following Centrex System line (Basic) features are available to all lines as part of the Centrex System:

911 Emergency Service
Alternate Routing
Attendant Services
Automatic Identification of Outward Dialing
Call Forward, Data Modification Order Activation/Deactivation
Class of Service (COS) Restrictions
Common Control Switching Arrangement
Customer Assignable Station Options
Customer Groups
Customer Assignable Station Options Enhanced
Denied Originating Services
Denied Terminating Services
Dictation Access and Control
Digital PX Trunk
Direct Inward Dialing/Direct Outward Dialing (DID/DOD)
Directory Number Hunt
End-to-End Signaling
Equal Access
Flexible Intercept
Line Hunting, Stop Hunt
Local Only (LOCO)
Loudspeaker and Radio Paging Access
Meridian Digital Centrex/Customer Calling Feature Enhancement
Message Detail Recording
Message Detail Recording Enhancements
Multi-Customer Operations
Off-Premise Stations
Overlap Outpulsing

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

C. Centrex Line, Attendant and Station Features (Cont'd)

3. The following Centrex System line features are available to all lines as part of the Centrex System: (Cont'd)

Random Make Busy
Restrict Outgoing (RES1 and RES2)
Second Dial Tone
Special Services Facilities Access
Station-to-Station Calling
Storing of Dialed Digits
Toll Restricted Services
Unrestricted Services
Virtual Facilities Group Control
Virtual Facilities Group WATS Access

4. The following Centrex Attendant features are available to a line that is designated as an attendant line to act as a central answering point:

Attendant Access to Paging
Attendant Auto Dial/Direct Station Selection
Attendant Call Hold
Attendant Call Park
Attendant Call Transfer, All Calls
Attendant Console Display
Attendant Speed Dialing
Console Automatic Recall
Console Busy Lamp Fields
Console Fixed Night Service
Console Messaging Waiting
Straightforward Outward Completion

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

C. Centrex Line, Attendant and Station Features (Cont'd)

5. The following Centrex Station features are available to all stations as part of the Centrex System: (Cont'd)

Automatic Dial for Business Sets
Automatic Line
Business Set Services
Call Forward
Call Forward, All Calls
Call Forward, Busy - All
Call Forward, Busy - Incoming
Call Forward, Busy - Intragroup
Call Forward, Remote Access
Call Hold
Call Park
Call Pick-up
Call Pick-up Groups
Call Transfer Outside
Call Waiting, All Calls
Call Waiting, Incoming
Call Waiting, Intragroup
Call Waiting, Originating
Calling Identity Delivery and Suppression
Camp-On
Cancel Call Waiting
Consultation Hold
DCPU Any Station
DCPU Barge-In
DCPU Non-Barge-In

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

C. Centrex Line, Attendant and Station Features (Cont'd)

5. The following Centrex Station features are available to all stations as part of the Centrex System: (Cont'd)

Dial Call Waiting
Digitone
Distinctive Call Waiting Tones
Distinctive Ringing
DMS-10 Mail
Fixed Destination Call Forwarding
Group Intercom
Group Speed Calling
Individual Page
Inhibit Call Waiting
Long Speed Calling
Manual Line
Meet-Me Conference
Message Waiting
Multiple Appearance Directory Number (MADN)
Reason Display

Screening List Editing
Short Speed Calling
Speed Calling
Three-Way Conference
Three-Way Conference/Call Transfer
User Programmable Call Forward, Busy - No Answer
Warm Line

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OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

1. Definitions of Centrex System features:

911 Emergency Service - This service allows a subscriber to report an emergency by dialing 911 to reach an emergency service bureau.

Alternate Routing - This service is a customer assignable option that can be use to restrict or allow specific employees from accessing various facilities.

Attendant Services - In the Centrex group, a particular station may be designated as an attendant by the business. This station may assist other Centrex stations in the system in making calls and/or may be configured to receive calls to the listed directory number for the whole customer group.

Automatic Identification of Outward Dialing - This feature allows a business to track calls for cost allocation by creating a record of billable calls places and the lines originating the calls.

Call Forward, Data Modification Order - Activation/Deactivation - This feature allows service provider personnel to activate/deactivate the call forward feature or to change a subscriber's forward to destination in the data modification order process.

Class of Service (COS) Restrictions - This service provides the capability to allow or deny individual station features.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

1. Definitions of Centrex System features:

Common Control Switching Arrangement - This feature enables station users in an Centrex customer group to gain access to the Common Control Switching Arrangement (CCSA), a state and federal government private network, by using special access codes and dialing patterns. In this application, the DMS 10 system is not a network node of the Common Control Switching Arrangement.

Customer Assignable Station Options - Customer assignable options allow the design of selective screening on outgoing calls for certain Centrex stations.

Customer Groups - The Centrex software package allows customers to separate their lines in groups of six lines each.

Customer Assignable Station Options Enhanced - This feature is both an enhancement and an expansion of customer assignable station options. It provides a maximum of 64 customer assignable options or an unlimited number when options are combined. It also allows service providers to assign a customized name to each of the options and gives more flexibility in screening, blocking and restricting service.

Denied Originating Services - A line assigned the Denied Originating (DOR) feature is restricted from originating calls. Calls terminating to a subscriber's line with Denied Originating feature option are processed in a normal manner.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

1. Definitions of Centrex System features:

Denied Terminating Services - Lines assigned the Denied Terminating feature cannot receive any terminating calls. Originating calls from a subscriber line with the Denied Terminating feature are process in a normal manner unless other restrictions apply.

Dictation Access and Control - Provides station access to to customer-provided dictation-recording equipment by dialing an access code. This also provides dictation equipment control functions-such as playback and correct-by transmitting DTMF tones over the voice path.

Digital PX Trunk - The Digital Private Exchange (PX) trunk feature creates a new class of service called Line/Trunk-DCM Appearance, creating a line-type trunk to which line features may be assigned.

Direct Inward Dialing/Direct Outward Dialing (DID/DOD) - Direct Inward Dialing allows incoming calls from the exchange network to reach a specific Centrex customer group station without attendant assistance. Direct Outward Dialing allows lines within the Centrex group to place calls to the exchange network without attendant assistance.

Directory Number Hunt - Directory Number Hunt is a call completion feature that increases the likelihood of an incoming call being completed within a customer-defined group of lines. When attempting to terminate a call to a busy line to which hinting is assigned, the Centrex system offers the call to a sequence of other lines, searching for an idle line on which to complete the call.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

1. Definitions of Centrex System features:

End-to-End Signaling - This service enable an Centrex station subscriber, while in the talking sate, to send DTMF digits to the other end by using the dial pad of a 2500-type telephone set.

Equal Access - A PIC can be supplied on a per line basis.

Flexible Intercept - This service allows automatic re-routing of calls that cannot be completed because of equipment, imposed restrictions on the Centrex line or dialing irregularities.

Line Hunting, Stop Hunt - Directory number hunting can be enhanced to allow line hunting to be stopped at a preselected line by using stop hunt.

Local Only (LOCO) - Centrex lines assigned the LOCO feature can receive calls only from members of the Centrex group. All other incoming (DID) calls are routed to a generic route as defined in office data (announcement and/or reorder). Originating calls from a subscriber's line with the LOCO option assigned are processed in a normal manner.

Loudspeaker and Radio Paging Access - This service allows stations and attendants to access customer-provided loudspeaker paging equipment to use speakers located throughout the customer's premises.

Meridian Digital Centrex/Customer Calling Feature Enhancement - A common digit structure has been added which provides storage of 24 digits on the call register, digit buffer speed call lists, and call forwarding lists.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

1. Definitions of Centrex System features:

Message Detail Recording - This service provides call detail information for calls originated and /or terminated at stations in an Centrex customer group. This feature is assigned on a per-group basis, with the ability to deny the feature on a per-station basis. Since there is no difference in dialing procedures or interactions between an Message Detail Recording customer and a Non-Message Detail Recording customer, Message Detail Recording is transparent to the end user.

Message Detail Recording Enhancements - This feature enhances Message Detail Recording to provide detailed recording for incoming, non-intragroup Centrex calls, and to allow a Satellite Switching Office to record calls in the RAO format.

Multi-Customer Operation - The Centrex system permits stations that are not located on the main premises of a business to still be configured within the same customer group and receive all features and services that are available to the stations located at the main site. These off-premise stations must be served either by the same DMS-10 host office or by its associated remotes.

Off-Premise Stations - The Centrex system permits stations that are not located on the main premises of a business to still be configured within the same customer group and receive all features and services that are available to the stations located at the main site. These off-premise stations must be served wither by the same DMS-10 host office or by its associated remotes.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

1. Definitions of Centrex System features:

Operational Measurements for Centrex - The Centrex measurement block consists of peg counts of the utilization of the various features (with additional blockage and use data on conference calls). The Centrex measurement block may be printed out on demand at any time.

Overlap Outpulsing - To reduce the delay between completion of subscriber dialing and the end of outpulsing by the DMS-10 system, outpulsing may begin as soon as enough digits are received to determine and establish the outgoing route.

Random Make Busy - A predetermined set of lines can be made busy in a directory number hunt group by using the Random Make Busy option.

Restrict Outgoing (RES1 and RES2) - RES1 and RES2 allow selective screens on certain Centrex lines for outgoing calls.

Second Dial Tone - This feature allows dial tone to be returned to a calling line after certain digits have been dialed by the subscriber.

Special Services Facilities Access - By dialing an access code, an Centrex line and/or attendant has access to a business special facilities such as wide area telephone service, tie lines, an/or one-way foreign exchange lines. Access to these special service facilities is subject to class of service restrictions.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

1. Definitions of Centrex System features:

Station-to-Station Calling - This service is provided in conjunction with the Centrex numbering plan. It permits Centrex customer group subscribers to complete calls to other subscribers within the same group by dialing a one-, two-, three- or four digit number. The number of digits to be dialed for intragroup calling is selected by the customer, and normally depends on the number of stations in the group.

Storing of Dialed Digits - The DMS-10 system can store and output a maximum of 24 digits.

Toll Restricted Services - The Toll Restricted feature restricts a Centrex line from originating dialed toll calls. Any attempted toll call originations are intercepted by the DMS-10 and routed to an announcement or tone.

Unrestricted Services - Unrestricted Centrex lines are allowed to access the exchange network, the toll network or any service access by just dialing the appropriate digits.

Virtual Facilities Group Control - Virtual Facilities Group Control enables the service provider to control usage of network resources by members of Centrex groups. Since Centrex lines are located in the DMS-10 system rather than in a PBX or key system, the limited access to the public network provided by the availability of physical trunks to the central office has been eliminated. Virtual Facilities Group Control introduces software restrictions designed to eliminate inherent PBX/key limitations that are beneficial in a central office environment. Virtual Facilities Group Control feature provides logical facilities to bridge a Centrex group to the public network in a manner similar to that of physical trunks bridging a PBX or key system to a central office.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

1. Definitions of Centrex System features:

Virtual Facilities Group WATS Access - Group INWATS enables the service provider to define multiple INWATS groups within a Centrex group. This is an enhancement to the INWATS VFG feature provided in 404.10, in which all calls to stations with the INWATS station option (IWTS) and within the same Centrex group passed through a single INWATS VFG.

2. Definitions of Centrex Attendant features:

Attendant Access to Paging - This service allows an attendant to gain access to customer-provided loudspeaker paging equipment in order to summon a subscriber over speakers located throughout the customer's premises.

Attendant Auto Dial/Direct Station Selection - The Auto Dial feature permits an attendant to dial frequently called numbers by pressing the auto dial key which is programmed with a particular number.

Attendant Call Hold - The attendant can place a call on hold via the hold key configured on a console or via the Centrex call hold feature.

Attendant Call Park - The call park hardware arrangement allows the attendant to park calls against a specific number.

Attendant Call Transfer, All Calls - The attendant has the ability to transfer calls to individual stations and/or receive calls that are being transferred by a station to the attendant.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

2. Definitions of Centrex Attendant features:

Attendant Console Display - Display consoles display information needed by the attendant to handle calls in an efficient and organized manner. Unanswered calls are routed to the attendant displaying the station name.

Attendant Speed Calling - Attendant console lines can be configured with speed calling capabilities which allow an attendant to dial frequently called numbers by selecting an idle line, receiving dial tone, and dialing a one or two-digit number instead of all digits in the number.

Console Automatic Recall - A call transferred by an attendant is automatically returned to that attendant after a preselected number of rings with no answer.

Console Busy Lamp Fields - This feature provides the attendant station with status monitoring capabilities. Lamps on the console indicate which stations are busy, idle, and/or in the ringing mode.

Console Fixed Night Service - This service handles calls when the attendant is absent.

Console Message Waiting - This feature permits an attendant to activate message waiting for a station.

Straightforward Outward Completion - This feature allows a subscriber in a customer group to have the attendant place a call outside of the group.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

3. Definitions of Centrex Station features:

Automatic Dial for Business Sets - Inherent in the Meridian Business Set software is the Automatic Dial (AUD) feature, which allows a Meridian Business Set (MBS) subscriber to call a frequently dialed number by pressing the assigned feature key. The subscriber is permitted to change the assigned number stored against the feature key. Activation codes for Custom Local Area Signaling Services (CLASS) and/or Centrex features can also be programmed to an Automatic Dial key.

Automatic Lines - This feature provides an automatic connection between a calling station that goes off-hook and a pre-assigned directory number.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

3. Definitions of Centrex Station features:

Business Set Services - DMS-10 System supports four members of Northern Telecom;s M5000 line of Meridian Business Sets-which means subscribers can benefit from the advanced features.

Call Forward - Call Forward allows subscriber to have calls to their lines automatically forwarded to a predetermined directory number.

Call Forward, All Calls - This feature allows subscribers to have all incoming (intragroup and direct inward dialing) calls automatically forwarded to a preassigned directory number. The forwarded-to directory number may be within or outside the customer group or calls may be forwarded to an attendant.

Call Forward, Busy - All - The feature provides the capability to automatically forward all calls (incoming or intragroup) destined to a busy subscriber to another predetermined number.

Call Forward, Busy - Incoming - This feature provides the capability to automatically forward incoming calls encountering a busy condition to a predetermined Centrex subscriber within the same customer group.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

3. Definitions of Centrex Station features:

Call Forward, Busy Intragroup - This intragroup feature automatically forwards intragroup calls (those which originate and terminate within the group) destined for a busy subscriber to another predetermined Centrex subscriber within the same customer group.

Call Forward, Remote Access - This feature enables Centrex subscribers to activate and deactivate Call forward - All Calls from any phone that allows them to dial into their "home" DMS-10 system.

Call Hold - This feature allows the user to hold one call for any length of time provided neither party goes off-hook.

Call Park - The Call Park feature enables members of an MDC Centrex group using a Meridian Business Set or 500/2500 set to park a call against their DNs. Once a call has been parked against a DN appearance in the group, the group member is free to originate and receive calls on that DN.

Call Pickup - Call Pickup allows a subscriber to answer incoming calls to another station by dialing a feature activation code. To perform call pickup, both the ringing station and the station dialing the call pickup activation code must belong to the same call pickup group within the same customer group.

Call Pickup Groups - The Centrex software package provides the ability to assign multiple Call Pickup Groups-up to 50- within a single customer group. This allows a business to configure different Call Pickup Groups for specific departments or areas within one customer group. A subscriber can belong to only one Call Pickup Group and can perform Call Pickup only within that Call Pickup Group.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

3. Definitions of Centrex Station features:

Call Transfer Outside - This feature allows the subscriber to transfer calls to stations outside the customer group and drop out of the call, leaving the two non-Centrex subscribers connected.

Call Waiting, All Calls - This feature informs the subscriber who is on an established call that a third subscriber, wither from thin or outside the customer group, is trying to contact him.

Call Waiting, Intragroup - The Call Waiting, Intragroup option informs an Centrex subscriber who is on an exiting call that a third subscriber from within the customer group is trying to reach her. An intragroup (internal) call which arrives at a busy Centrex line with the Call Waiting, Intragroup feature receives audible ringing instead of a busy tone. The called subscriber is alerted via a Call Waiting tone. The Call Waiting tone is audible only to the called subscriber, who may either ignore the waiting call, or answer it while putting the established call on hold and subsequently alternating between the two subscribers.

Call Waiting, Originating - Call Waiting, Originating is a station option that allows Call Waiting tones to be imposed automatically by the originating station. If a call is made from a station with the Call Waiting, Originating option to another station within the same Centrex customer group, and the called station is busy, Call Waiting is imposed on the called station. This feature does not require an access code to be dialed; Call Waiting is imposed automatically. The called subscriber has to be in the talking state in order to impose Call Waiting tones. Otherwise, the calling subscriber receives a busy tone and Call Waiting is not imposed.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

3. Definitions of Centrex Station features:

Calling Identity Delivery and Suppression - For subscriber convenience- and to meet regulatory requirements in some areas-Calling Identity Delivery and Suppression (CIDS) lets the subscriber determine whether calling name and number are delivered with a specific call. When the Calling Name and Number Delivery (CNND) access code is entered followed by a valid DN, the privacy status for the calling party name and number is marked "public" and the calling name and number are delivered to the terminating party.

When the Calling Name and Number Blocking (CNNB) access code is entered followed by a valid DN, the privacy status for the calling party name and number is marked "private" and a privacy indicator is delivered to the terminating party.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

3. Definitions of Centrex Station features:

Camp-On - This originating station feature allows an attendant or other member of an Centrex group to extend a call to a busy station within the same Centrex group. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

Cancel Call Waiting - This feature is a line option that allows Centrex subscribers to prevent, on a per-call basis, any incoming or intragroup from being call-waited on their lines.

Consultation Hold - This feature permits a subscriber on an active call to retrieve a waiting call or perform Three-Way Conference/Call Transfer just by flashing the hookswitch.

DCPU Any Station - This terminating line option permits a call to a DCPU station to be picked up by any other member of a Centrex Group.

DCPU Barge-In - This option permits an instigating subscriber to barge in on a call already answered by another Centrex subscriber with the same customer group and be connected to a three-way conference.

DCPU Non-Barge-In - This terminating line option blocks any attempt by another station to barge in on a call already answered by another Centrex subscriber within the customer group.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

3. Definitions of Centrex Station features:

Dial Call Waiting - This is an IBS option that allows the subscriber who does not have any of the Call Waiting options assigned to impose Call Waiting on a busy station within the same IBS group.

Digitone - This is a method of providing push button dialing using dual tone multi-frequency signaling.

Distinctive Call Waiting - - Centrex subscribers who have Call Waiting and Distinctive Ringing options automatically receive these call waiting tones on terminating calls from outside the customer group.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

3. Definitions of Centrex Station features:

Distinctive Call Waiting - Centrex subscribers who have the Call Waiting and Distinctive Ringing options assigned automatically receive Distinctive Call Waiting Tones on terminating calls from outside the group.

Distinctive Call Waiting Tones permit a called subscriber to determine whether an incoming waiting call is external or internal to the customer group by providing different tone cadences for two situations.

Distinctive Ringing - A Centrex subscriber may identify certain call types by applying this feature which consists of a distinctive ringing cadence on incoming calls.

Distinctive Ringing/Call Waiting - With this service, incoming calls from up to 32 DNs can be automatically identified by distinctive ringing or distinctive Call Waiting tones, giving the subscriber the ability to identify important calls before answering the phone.

DMS-10 Mail - This feature allows each station to interface with the voice message and answering system of the DMS-10. (There will be an additional charge to the station that is stated in our voice message and answering tariff.).

Fixed Destination Call Forwarding - This feature allows subscribers to enter a single number into the DMS-10 memory which will be permanently associated with calls forwarded from the subscriber's number.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

3. Definitions of Centrex Station features:

Group Intercom - The DMS-10 Group Intercom (GIC) feature allows the subscriber to use abbreviated dialing via intercom group member numbers that are independent of the station's regular DN. Group Intercom is an optional feature-members of an IBS group do not automatically have access to Group Intercom dialing.

Group Speed Calling - The Group Speed Calling (GSC) feature allows two or more subscribers within a Centrex customer group to have access to the same Speed Calling list. This group list may be used by all subscribers within the Speed Calling group, but can only be updated from a specified line, called the controller. Only the controller can add to, change, or delete numbers from the list. There can be a maximum of 20 Speed Calling groups within a Centrex customer group.

Individual Page - This feature-also known as GIC page-allows the MBS user to page another MBS user in the same intercom group using the built-in speaker on the MBS. Individual Page is an extended offering of the Group Intercom feature.

Inhibit Call Waiting - The Centrex station option allows the subscriber to inhibit both Dial Call Waiting (DCWT) and Call Waiting Originating (CWTO) from imposing Call Waiting tones on the station's line.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

3. Definitions of Centrex Station features:

Long Speed Calling - This option permits storage of up to 30 frequently dialed numbers so they can be dialed automatically by using a two-digit code.

Manual Line - This feature provides an automatic connection between an operator and a calling subscriber who goes off-hook.

Meet-Me Conference - The Meet-Me Conference feature allows subscribers to hold a conference on, and up to, a ten-party conference bridge by dialing a DN at a specified time..

Message Waiting - The Message Waiting capability allows a Meridian Business Set subscriber to retrieve messages stored in a voice mail system. It also indicates to the subscriber when a voice mail message is waiting.

Multiple Appearance Directory Number(MADN) - The DN that is assigned to more than one Meridian Business Set (or 2500 set) is called a Multiple Appearance Directory Number (MADN). The sets that are assigned this DN are known as a MADN group. The MADN group may contain a mixture of 500/2500 sets and Meridian Business Sets as members.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

3. Definitions of Centrex Station features:

Reason Display - This feature-optional to the group as a Centrex group option- allows various information to be displayed for Meridian Business Set subscribers with display models. Call progress information is provided for the following features: Call Forward, Call Forward Busy, Call Forward No Answer, Call Park, Call Pickup, Call Transfer, Camp-On, Three-Way Conference.

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Screening List Editing - The Screen List Editing (SLE) feature supports four selective call services: Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Distinctive Ringing/Call Waiting. Screening List Editing is the means by which the subscriber creates and maintains a screening list for each of these features.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

3. Definitions of Centrex Station features:

Short Speed Calling - This option permits up to 8 frequently dialed numbers to be stored so that they can be dialed automatically by using a singly digit code.

Speed Calling - Speed Calling allows subscribers to place calls to a list of frequently called numbers by dialing a Speed Calling code instead of dialing the whole number. The Speed Calling code normally consists of an asterisk (*) plus one or two digits. The Speed Calling numbers are programmed by the individual subscribers/controller at their telephones. A Speed Calling number may be a DN, access code, or feature access code.

Three-Way Conference - This feature allows a member of a customer group to form a three-way conference with two other subscribers, either within or outside the group.

Three-Way Conference/Call Transfer - This feature allows a subscriber to transfer an established call to another line, within or outside the customer group, and provides the option of forming a three-way conference even if the line has not been assigned the three-way feature.

User Programmable Call Forward, Busy - No Answer - This feature provides forwarding capability to incoming calls that encounter a busy or no-answer state. Calls can be forwarded within or outside the group. (Note: This feature is a requirement for Voice Mail.)

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

D. Definitions of Centrex System and Stations (Basic) features:

3. Definitions of Centrex Station features:

Warm Line - This feature provides a 30-second delay before dialing a pre-designated number. During the 30-second dial tone duration, which is initiated by the instrument going off-hook, the line may be used for basic service, or for initiating other Centrex.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

E. Definitions of Centrex System and Stations Custom Local Area Signaling (CLASS) features:

1. The following Centrex Line, Attendant and Station Custom Local Area Signaling Services (CLASS) features may be added at the rates shown in Section 20.3(C)(4).
2. Custom Local Area Signaling Services (CLASS) capability is provided to customers who are served by appropriately equipped electronic central offices. However, a feature cannot be successfully activated unless both the called and calling parties are served by, and the call is routed through, appropriately equipped electronic central offices.
3. This feature introduces Customer Local Area Signaling Services (CLASS) into the IBS Centrex customer group. All of the per-line Customer Local Area Signaling Service features are available on a flat-rate or usage-sensitive basis, and a service order is required to assign the service.
4. CLASS features.
 - Anonymous Call Rejection
 - Automatic Callback
 - Automatic Recall
 - Calling Name Delivery
 - Calling Name Delivery Blocking
 - Calling Number Delivery
 - Calling Number Delivery Blocking
 - Customer-Originated Trace
 - Distinctive Ringing/Call Waiting
 - Selective Call Acceptance
 - Selective Call Forwarding
 - Selective Call Rejection

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

E. Definitions of Centrex System and Stations Custom Local Area Signaling (CLASS) features:

5. Definitions of Centrex Class Feature

Anonymous Call Rejection - This feature allows subscribers with or without Calling Number Delivery and/or Calling Name Delivery to reject calls for which the caller has intentionally blocked calling name/number display information, or which are blocked by the terminating switch.

Automatic Callback - By entering the appropriate Automatic Call Back activation code, a subscriber can automatically reach the last dialed DN-without having to redial the DN-regardless of whether the call was answered, unanswered, or busy. Subscribers can use this service to contact parties they have been unable to reach. If the called DN is busy, the subscriber is notified by an announcement, rather than a signal, and the switch continues to try to set up the call. When both lines are idle, the calling party hears a special ring. When the caller picks up the set, the called party's line rings.

Automatic Recall - This service gives the subscriber the convenience of recalling the last incoming call without having to know the DN of that call. Automatic Recall is activated by means of a code. If the called DN is busy, the subscriber is notified and instructed by an announcement, after which automatic processing of the call continues until both lines are idle. When both lines are idle, the calling party hears a special ring.

Calling Name Delivery - Calling Name Delivery (CNAM) is terminating feature which allows calling name information to be displayed at the called party's Customer Premises Equipment (CPE). Calling name information is defined as the calling party's name and the date and time of the call. The specific format of the display is controlled by the type of Customer Premises Equipment.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

E. Definitions of Centrex System and Stations Custom Local Area Signaling (CLASS) features:

5. Definitions of Centrex Class Feature

Calling Name Delivery Blocking - Calling Name Delivery Blocking (CNAB) is an originating feature that allows the subscriber to alter the privacy status of name information on a per call basis. When Calling Name Delivery Blocking is activated, the permanent privacy status of the calling party is toggled for that call. If the permanent privacy status of the calling party is "private" and Calling Name Delivery Blocking is entered, the privacy status for that call is "public." If the permanent privacy status is "public" and Calling Name Delivery Blocking is entered, the status for that call is "private." Calling Name Delivery Blocking does not override office-wide/intragroup parameters indicating that the name should be private.

Calling Number Delivery - Calling Number Delivery (CND) is terminating feature which allows calling name information to be displayed at the called party's Customer Premises Equipment (CPE). Calling number information is defined as the calling party's number (or other indicator) and the date and time of the call. The specific format of the display is controlled by the type of Customer Premises Equipment.

Calling Number Delivery Blocking - Calling Number Delivery Blocking (CNB) is an originating feature that allows the subscriber to alter the privacy status of name information on a per call basis. When Calling Number Delivery Blocking is activated, the permanent privacy status of the calling party is toggled for that call. If the permanent privacy status of the calling party is "private" and Calling Number Delivery Blocking is entered, the privacy status for that call is "public." If the permanent privacy status is "public" and Calling Number Delivery Blocking is entered, the status for that call is "private." Calling Number Delivery Blocking does not override office-wide/intragroup parameters indicating that the name should be private. Calling Number Delivery Blocking is available to subscribers regardless of whether they subscribe to Calling Number Delivery.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

E. Definitions of Centrex System and Stations Custom Local Area Signaling (CLASS) features:

5. Definitions of Centrex Class Feature

Customer-Originated Trace - Customer-Originated Trace (COT) allows subscribers who have been receiving harassing or prank calls to activate an immediate trace of the last incoming call, without requiring prior approval and manual intervention by the service provider.

To trace a call, the subscriber goes off-hook, receives dial tone, and dials the Customer-Originated Trace access code. Once the code is dialed, the subscriber proceeds through a one- or two-stage activation procedure. The second stage of two-stage activation is an interruptible announcement that instructs the subscriber to dial the digit "T" to activate the trace, or to hang up if no trace is to be performed.

When the trace has been completed, the subscriber receives a Customer-Originated Trace success announcement. Information about a traced call is made available to the service provider or to an agency the provider designates, not to the subscriber who initiated the trace. Because Customer-Originated Trace is activated on a per-call basis, the service is deactivated with the subscriber goes on-hook.

Distinctive Ringing/Call Waiting - This feature provides special treatment for calls received from a customer's list of specified telephone numbers. The customer creates a screening list containing up to ten directory numbers through an interactive dialing sequence. When an incoming call from one of the predetermined telephone numbers is received, the customer is alerted with a distinctive ringing pattern or a distinctive call waiting tone. Calls from telephone numbers not included on the screening list will produce a normal ringing pattern or call waiting tone.

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Selective Call Acceptance - Selective Call Acceptance (SCA) uses the Screening List Editing function to store up to 32 DN's from which a subscriber wishes to receive calls. An incoming call from a DN that is not on the Selective Call Acceptance list is routed to an announcement stating that the called party does not wish to receive the call. This is especially convenient to subscribers who, for example, do not wish to be interrupted by unwanted calls, but want to ensure that important calls get through.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

E. Definitions of Centrex System and Stations Custom Local Area Signaling (CLASS) features:

5. Definitions of Centrex Class Feature

Selective Call Forwarding - Selective Call Forwarding (SCF) allows subscribers to ensure that selected calls reach them when they are away from home or office. Incoming calls from up to 32 DNs can be forwarded to another location. Calls from DNs that are not on the Selective Call Forward list can be picked up-or receive whatever treatment the subscriber has arranged, such as an answering machine or voice mail.

Selective Call Forwarding is accessed by dialing a service specific access code. After gaining access to the service, the subscriber activates or deactivates it by dialing an activation/deactivation code as directed by an announcement. Entries on the Selective Call Forwarding list, as well as the forwarded-to DN, can be changed at any time by using the keypad.

Selective Call Rejection - Selective Call Rejection (SCR) allows the subscriber to selectively program a list of up to 32 DNs from which calls are to be rejected or blocked. Incoming calls that are on the list are routed to an announcement informing the caller that the called party does not wish to receive the call.

Selective Call Rejection is accessed by dialing a service-specific access code. After gaining access to the service, the subscriber activates or deactivates it by dialing an activation/deactivation code as directed by an announcement. Modifications to the Selective Call Rejection list are made with the telephone keypad.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.3 Centrex Service (Cont'd)

F. Virtual Facilities Trunk Equivalency Table (applies only to Centrex Line Service)

<u>Lines</u>	<u>Trunks</u>
4-5	2
6-7	3
8-10	4
11-13	5
14-16	6
17-20	7
21-30	8
31-40	9
41-45	10

Each additional five (5) lines or fraction thereof receives one additional trunk.

G. Rates and Charges

Rates and Charges for Centrex Service are listed in Section 20.3(C).

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.4 Reserved for Future Use

(D)

(D)

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.4 Reserved for Future Use

(D)

(D)

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.4 Reserved for Future Use

(D)

(D)

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.5 Reserved for Future Use

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.6 Directory Listings

A. Published Listings

A primary listing, which may include the name, address and telephone number of the individual, organization, firm or corporation subscribing to Local Exchange Service will be furnished at no charge.

Listings will be limited to such information as is necessary for proper identification.

The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.

The Company may refuse to insert any listing which in its judgment does not facilitate the use of the directory.

B. Non-Published/Non-listed Listings (T)

Non-Published/Non-listed service is the omission of a customer's listing from both the telephone directory and directory assistance records (T)

(D)

The customer will hold the Company harmless from any damages which might arise and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the non-published/non-listed listing.

C. Special Number Assignment (T)

Special Number Assignment allows the customer to select a phone number from the available numbers maintained by the Company in place of the Company's standard practice of assigning telephone numbers upon a service activation or change. This service is available where facilities are available and it is technically feasible to provide.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.6 Directory Listings (Cont'd)

D. Additional Listings

An additional listing must include the same address and telephone number as the primary listing except that a different address may be shown for off-premise extensions located on other premises occupied solely by the customer.

Additional listings may be furnished with residence service for members of the customer's domestic establishment and who occupy the same premises.

An alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays, or if there is no answer on the first listed number.

Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

A foreign listing may be furnished to customers requesting that their listing be included in a directory for another exchange.

E. Applicability of Customer Activity Charges

A listings change is subject to the applicable Customer Activity Charges found in Section 5.

F. Rates and Charges

Rates and charges for Directory Listings are listed in Section 20.3(F) of this Tariff.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.7 Reserved For Future Use

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.8 Reserved For Future Use

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.9 SPECIAL BILLING SERVICES

6.9.1 Printed Detail of Local Measured Service and Bill Copy

A. General

1. A printed copy of the message detail associated with local calls can be provided to the customer upon request, where such details are available and facilities permit.
2. Charges do not apply when the Company provides a Printed Detail of Local Measured Service to resolve a question as to the accuracy of the billing.
3. Printed Detail of Local Measured Service will be provided to the customers (except permanent users) free of charge once every six months upon request.
4. If the customer requests Printed Detail of Local Message Service information for a previous billing period, but subsequent to the establishment of this service, it may be provided at cost from the Company records.
5. If the customer requests a duplicate bill to replace a bill claimed to be lost or not received, the Bill Copy will be provided free of charge.
6. The following rates and charges for Printed Detail of Local Message Service and Bill Copy apply for the customer's main billing number and additional telephone numbers billed at the same time and on the same bill.

6.9 SPECIAL BILLING SERVICES (Continued)

6.9.1 Printed Detail of Local Measured Service and Bill Copy (Continued)

B. Rates and Charges

1. Except for the applicability of the waiver contained in the Illinois Administrative Code, Part 735, the following charges apply for each current billing period for which the Printed Detail of Local Measured Service is furnished:

Rates Listed in Section 20.3(G).

MISCELLANEOUS SERVICES

7. Miscellaneous Services

7.1 Operator Assisted Local Calling Service

A. General

1. The provisions shown herein apply when connections (local calls) between stations belonging to the same flat rate calling area are established with the assistance of a Company operator.

B. Conditions

1. All local calls, including local coin calls, which are not direct dialed by the customer are subject to charge, unless otherwise exempted by Paragraph 2 following.
2. Charges do not apply to the following local calls:
 - a. Calls which require operator assistance to reach local emergency service agencies such as police, sheriff, fire department, poison control, etc., or calls from the accounts of customers who have been certified by a registered physician or recognized agency as unable to direct dial a local call because of a visual or physical handicap.
 - b. Calls which require operator assistance to reach the Company business office or repair service.
 - c. Calls which require operator assistance due to equipment malfunctions which prevent completion of direct dialed calls.

C. Rates and Charges

Rates and charges are listed in Section 20.4(A) of this Tariff.

MISCELLANEOUS SERVICES

7. Miscellaneous Services (Cont'd)

7.2 Local Directory Assistance Call Service

A. General

1. Telephone calls by customers for telephone number listings will be answered and numbers given if listed in the Company's directory assistance records.
2. A maximum of two (2) requested telephone numbers will be provided for each Directory Assistance call.
3. The rates as described in Section B following apply for all calls to Directory Assistance operator (411 or 555-1212).
4. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and reasonable attorney's fees) that may arise from the use of such information.

B. Rates and Charges

1. Call allowances are not transferable between separate accounts of the same customer.
2. The charge for each direct dialed call to Directory Assistance (411 or 555-1212) exceeding the customer's allowance is listed in Section 20.4(B).
3. Where a customer requests operator assistance to place a call to Directory Assistance, the operator assistance charge is applicable in addition to the per call charge. These calls may not be included in the call allowance, and each call will be charged.
4. Calls to Directory Assistance from Payphone Service, Hotels or Hospitals or lines of customers who have been certified by a registered physician or recognized agency as unable to use a directory because of a physical handicap, are not subject to charge.
5. Directory Assistance call completion charges apply when the Directory Assistance operator automatically completes the call to the requested number. (N)
(N)

MISCELLANEOUS SERVICES

7. Miscellaneous Services (Cont'd)

7.3 Movers Directory Number Announcement

A. General

The Movers Directory Number Announcement service allows a residential customer that moves out of the company's service territory to have their new telephone number automatically announced for a period of 120 days. The called number was previously associated with the called party's disconnected telephone number.

1. Movers Directory Number Announcement can only be ordered for use on a disconnected number.
2. There will be a one time charge for this service based upon the duration of the service plan requested.
3. Only one service plan will be allowed per customer per move. (i.e., no extensions)
4. The rates for Movers Directory Number Announcement are in addition to the rates and charges for all associated services.
5. This service is available for residential customers only.
6. This service is available only in serving offices that are properly equipped to provide it.

B. Rates and Charges

Rates and charges are listed in Section 20.4(E) of this Tariff.

MISCELLANEOUS SERVICES

7. Miscellaneous Services (Cont'd)

7.3 Movers Directory Number Announcement - Voice Mail

C. General

The Movers Directory Number Announcement - Voice Mail service allows a residential customer that moves out of the company's service territory to have calls dialed to their disconnected telephone number forwarded to a voice mail box for a period of 120 days.

1. Movers Directory Number Announcement - Voice Mail can only be ordered for use on a disconnected number.
2. There will be a one time charge for this service based upon the duration of the service plan requested.
3. Only one service plan will be allowed per customer per move. (i.e., no extensions)
4. The rates for Movers Directory Number Announcement -Voice Mail are in addition to the rates and charges for all associated services.
5. This service is available for residential customers only.
6. This service is available only in serving offices that are properly equipped to provide it.

D. Rates and Charges

Rates and charges are listed in Section 20.4(F) of this Tariff.

MISCELLANEOUS SERVICES

7. Miscellaneous Services (Cont'd)

7.4 DID AND RESERVED NUMBER SERVICE

7.4.1 General

- A. The cost of the telephone number is usually included in the access line rate. However, when telephone numbers are assigned to Direct Inward Dial (DID) or Direct Inward Outward Dial (DIOD) service, no cost for a telephone number is included in the access line because one line may access several telephone numbers.
- B. DID and Reserved Number Service provides telephone numbers to DID, DIOD, Centrex, and other customers who require the use or reservation of telephone numbers. This service is associated with business classes of service only.
- C. DID and Reserved Number Service is provided subject to the availability of telephone numbers.

7.4.2 Application of Rates and Charges

- A. The customer must arrange to provide interception of assigned but unused telephone numbers. Interception of assigned but unused telephone numbers may be by operator intercept or recorded announcement.
- B. Assigned DID numbers may be listed in the telephone directory in accordance with the rates and regulations specified in Section 6.
- C. Additional DID or other telephone numbers can be reserved for future use by ordering Reserved Telephone Numbers. The Company does not guarantee to provide reserved numbers in consecutive order. The Company will provide interception and administration of the telephone number blocks held in reserve until the block is assigned to the customer. Based on availability, the Company may be required to limit the quantity of numbers reserved.
- D. Service Connection Charges, as specified in Section 5, apply in addition to the rates and charges specified in this Section.
- E. Assigned and reserved numbers are provided in blocks of 20. Should a customer require fewer numbers, the entire charge applies.

MISCELLANEOUS SERVICES

7.4. DID AND RESERVED NUMBER SERVICE (Continued)

7.4.3 Rates and Charges

	Monthly <u>Rate</u>
Assigned DID Numbers, per each block of 20 numbers assigned	\$10.00
Reserved Telephone Numbers, per each block of 20 numbers reserved	10.00
Reserved and DID Numbers, per each group of 25 telephone numbers	12.50*

*Additional numbers, in groups of 25, will not be available after July 1, 1993.

MISCELLANEOUS SERVICES

7. Miscellaneous Services (Cont'd)

7.5 DIGITAL ACCESS SERVICE (DAS)

7.5.1 General

- A. Digital Access Service (DAS) is a digital connection between a customer's premises and the serving central office, using High Capacity Digital Service operating at 1.544 Mbps and providing access to Company switched services. This arrangement furnishes the digital equivalent of network access lines and is associated with customer provided switching systems or equipment.
- B. DAS is classified as a local exchange telecommunications service.
- C. Local Usage charges as shown in Section 4 apply.
- D. DAS can be configured as a Digital Trunk Interface or Digital Multiplex Interface. A Digital Trunk Interface directly interfaces digital trunks to the switch. A Digital Multiplex Interface provides a digital interface when analog line side capabilities (such as, Custom Calling Services) or analog PBX trunks are provisioned on the high capacity circuit.

7.5.2 Provision of Service

- A. DAS is provided on a 24 hour a day, 7 days a week basis.
- B. Digital Trunk Interface can be configured as two-way without DID (digital central office trunk), one-way Direct Inward Dial (DID), one-way Direct Outward Dial (DOD), or two-way Direct Inward Outward Dial (DIOD) trunks. DID and DIOD trunks require DID and Reserved Number Service, as provided in Section 10.4.

Digital Multiplex Interface terminations are associated with and limited to analog PBX, 1-Party Business, and Key-Data classes of service, as provided in Section 4.
- C. The high capacity signaling requirements must be the same for all channels on a given high capacity circuit.

MISCELLANEOUS SERVICES

7. Miscellaneous Services (Cont'd)

7.5 DIGITAL ACCESS SERVICE (DAS) (Continued)

7.5.2 Provision of Service (Continued)

- D. A directory listing, associated with Digital Access Service, will be provided as set forth in Section 6. Additional listings will be provided in accordance with Section 6.
- E. Allowance credits for service interruptions apply, as defined in Section 3.

7.5.3 Application of Rates and Charges

- A. Digital Access Service is comprised of the following rate categories:

- 1. High Capacity Digital Service operating at 1.544 Mbps, at applicable rates and as defined in ILL. C.C. No. 12, State Access Service Tariff.
 - 2. Local Usage charges as shown in Section 4 apply.
 - 3. Digital Access Service lines or trunks as provided in this Section.
- B. The regulations and rates specified for Digital Access Service are in addition to applicable regulations and rates specified in this and other Sections of this tariff for the rate categories identified in Section 7.5.3.A preceding; or for any line or trunk features required.
- C. The rates provided in Section 7.5.4 following apply in lieu of the access line and trunk rates provided in Section 4.
- D. Digital Trunk Interface and Digital Multiplex Interface terminations can not be combined on a single high capacity facility.
- E. Each 1.544 Mbps line and the accompanying access lines are priced separately.

MISCELLANEOUS SERVICES

7.5 DIGITAL ACCESS SERVICE (DAS) (Continued)

7.5.3 Application of Rates and Charges (Continued)

- F. For Digital Trunk Interface terminations, one Trunk Termination Charge applies for each trunk terminated, based upon the type of termination. For Digital Multiplex Interface terminations, one trunk or line termination applies for each channel assigned on the high capacity facility, based on the type of termination.
- G. The customer is responsible for terminating access lines provided by Digital Access Service.
- H. DAS Terminations are subject to the Subscriber Line Charge, as filed in the NECA Access Tariff FCC # 5, at terms, conditions, and rates specified for the State of Illinois.
- I. Service Connection Charges, as provided in Section 5, apply in addition to rates specified in this Section.
- J. DAS Terminations are subject to the ITAC Supplemental Charge at terms, conditions, and rates specified in Section 12.

7.5.4 Rates and Charges

- A. Digital Trunk Interface (no line side capabilities required on the high capacity facility), per trunk

	<u>NRC</u>	<u>Monthly Rate</u>
Two-way, without DID	\$10.00	\$8.00
One-way DID	10.00	13.00
One-way DOD	10.00	8.00
Two-way DIOD	10.00	13.00

- B. Digital Multiplex Interface (analog trunks or line side capabilities required on the high capacity facility)

	<u>NRC</u>	<u>Monthly Rate</u>
One-Way Analog DID Trunk, per trunk	\$10.00	\$26.00
Analog Central Office Trunk (COT) or Line, per COT or line		15.00

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SPECIAL CONSTRUCTION

8 SPECIAL CONSTRUCTION

8.1.1 General

- A. All rates and charges quoted in this tariff provide for the furnishing of service or channels when suitable facilities are available or where the construction of the necessary facilities does not involve unusual costs.
- B. When the revenue to be derived from the service or channels is not sufficient to warrant the Company assuming the unusual costs of providing the necessary construction, the customer may be required to pay all or a portion of such costs, the amount depending upon the circumstances in each case.
- C. When construction is provided by a connecting company, charges made to the customer will be based on the charges of the connecting company.
- D. Where a customer is so located it is necessary to use private right-of-way to furnish a service or channels and the Company is unable to obtain the required right-of-way without costs, the customer may be required to pay the entire costs involved in securing such right-of-way.
- E. When attachments are made to poles of other companies in lieu of providing pole line construction for which the customer would be charged under the provisions of this Section, the cost to the Company of such attachments and the cost of obtaining the use of such poles is borne by the customer.
- F. The Company has ownership of the constructed facilities, except for pole lines or conduit provided on private property at the customer's expense.
- G. Construction charges are payable at the time application for service is signed or when the account is rendered, at the option of the Company. A deposit on construction charges may be required before construction work is started.
- H. "Cost", as used in this Section, is to be interpreted to mean the cost of labor and materials, including charges for supervision and other overhead expenses.
- I. Any pole line or underground construction furnished by the customer is subject to the approval of the Company.

8 Special Construction

8.1.2 Construction on Private Property

- A. Poles and fixtures or underground conduit on private property must be furnished and maintained by the customer unless furnished as a part of the Company's distributing plant for serving customers in general.
- B. Labor and material necessary in providing pole lines or underground conduit on private property of the customer may be furnished by the customer, or by the Company and charged to the customer at cost, at the customer's option. Title to such pole lines or conduit is vested in the customer.
- C. All construction on private property is to be under the exclusive control of the Company as long as it is used by the Company in the furnishing of its services, except as the control of such pole line construction may be shared with another company using poles jointly with the Company.
- D. Exposed wiring is the standard method of wiring in all buildings where no conduit or other means of concealment is provided. When concealed wiring is desired in buildings where no means of concealment is provided, the applicant may be charged the difference between the installation costs of the concealed wiring and the costs of the standard exposed wiring. However, if suitable interior conduit, grooving, molding, wainscoting, or other similar means of concealment are provided, either by the building owner or by the applicant, the wiring is installed therein by the telephone company without additional charge.

8.1.3 Construction of Rural Line Extensions

A. Furnishing of Facilities

1. Extension of Pole Lines by the Company

- a. The Company will extend its pole line without additional charge for one-half mile beyond present facilities to serve each applicant for service, subject to the provisions of Section 8.1.3.A, following.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

8.1 CONSTRUCTION CHARGES (Continued)

8.1.3 Construction of Rural Line Extensions (Continued)

A. Furnishing of Facilities (Continued)

1. Extension of Pole Lines by the Company (Continued)

- b. If an extension in excess of one-half mile per applicant is necessary, the applicant will be required to pay in advance for all pole line construction in excess of one-half mile at the rate of six dollars and seventy-eight cents (\$6.78) per one hundred (100) feet or major fraction thereof.
- c. Measurements shall follow the route of the pole line, but shall not include the distance between the last pole and the building in which the telephone is located.

2. Extension of Wire Plant Only

- a. Where the Company's pole line facilities are in place, in locations where exchange service is not furnished, and it is necessary to install only wire plant to reach an applicant for service, the Company will extend such wire plant one-and-one-half (1-1/2) miles on the Company's existing pole facilities, subject to the provisions of Section 8.1.3.A.2.b, following.
- b. If an extension of wire plant in excess of one-and-one-half (1-1/2) miles per applicant is necessary, the applicant will be required to pay in advance for such additional wire plant at the rate of one dollar and seventy cents (\$1.70) per one hundred (100) feet or major fraction thereof.
- c. Ownership of the entire line shall be vested in the Company, which shall be responsible for the maintenance and replacement thereof.

5.1 CONSTRUCTION CHARGES (Continued)

5.1.3 Construction of Rural Line Extensions (Continued)

A. Furnishing of Facilities (Continued)

3. Right-of-Way on Private Property

Applicants for whom extensions are made shall, when necessary to cross private property, provide the Company with permanent grants of right-of-way and tree trimming permits on such private property without expense to the Company for the construction, operation, and maintenance of such line extensions. Such grants and permits as are necessary shall be furnished to the Company in advance of any construction by the Company.

B. Initial Contract Period

Where extensions of present facilities are required, the initial contract period, payable in advance, for service shall be as follows:

<u>Pole Line Extension</u>	<u>Wire Extension on Company Pole Line</u>	<u>Initial Contract Period</u>
1. One pole or less	2 spans or less	One Month
2. More than one pole but not to exceed one-quarter mile	More than two spans but not to exceed three-quarters mile	One Year
3. Over one-quarter mile, but not to exceed one-half mile	Over three-quarters mile, but not to exceed one-and-one- half miles	Two Years
4. Over one-half mile	Over one-and-one half miles	Three Years

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

8.1 CONSTRUCTION CHARGES (Continued)

8.1.3 Construction of Rural Line Extensions (Continued)

C. Refunds on Contributions or Extensions

1. When a new applicant within one-half (1/2) mile desires service, within three (3) years after completion, from a pole line or wire plant extension or which customers have contributed part of the cost, the Company will compute the amount of contribution required as if the applicant had been one of the original customers who contributed to the extension. If the applicant accepts service, the Company will refund to each original customer an amount based upon the contribution that would have been required from each if the new applicant had been one of the original customers.
2. When a new applicant located more than one-half (1/2) mile from the beginning of a pole line extension, or more than one-and-one-half (1-1/2) miles from the beginning of a wire plant extension, desires service within three (3) years after completion, the applicant shall pay to the Company a pro-rata share of the total contribution for the extension, calculated on the basis of the new applicant having been one of the original customers. If the applicant accepts service, the Company will refund to each original customer an amount based upon the contribution that would have been required from each if the new applicant had been one of the original customers.
3. No refunds will be made by the Company to any customer in excess of the actual amount contributed by such customer.

8.1 CONSTRUCTION CHARGES (Continued)

8.1.4 Special Types of Outside Construction

- A. When underground construction is desired by the customer, where aerial facilities ordinarily would be provided without a construction charge to the customer, the following regulations apply:
1. Where cable is laid in conduit, the underground conduit is constructed and maintained by or at the expense of the customer. The construction charge made to the customer is based on the cost of the underground cable, including the cost of installing the cable, less the estimated cost to the telephone company of installing such aerial facilities as would be required for similar use. The underground conduit shall be constructed in accordance with plans and specifications furnished by or acceptable to the telephone company.
 2. The duct or ducts required in the underground conduit by the telephone company are reserved for its exclusive use.
 3. Where cable is laid in a trench, the construction charge made to the customer is based on the cost of the armored cable including the cost of installing the cable less the estimated cost to the Company of installing such aerial plant as would be required for similar use.
 4. Cable installed in conduit or trench will be maintained and replaced at the expense of the Company. However, repairs to or replacements of cable made necessary by damages caused by the customer, his employees or representative, or by water freezing in improperly drained conduits, will be at the customer's expense.
- B. When circuitous routing or special type of construction is provided at the customer's request, in cases where facilities would ordinarily be provided without construction charge to the customer, the excess cost of the special construction is borne by the customer.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

8.1 CONSTRUCTION CHARGES (Continued)

8.1.5 Underground Construction to Replace Aerial Facilities

Where aerial facilities are used to provide service or channels to a customer and subsequently the customer desires such facilities be placed underground, the change from aerial to underground is made subject to the following conditions:

- A. The underground conduit or trench is provided and maintained by or at the expense of the customer.
- B. The customer is charged the cost of dismantling and removing the aerial facilities.
- C. The customer is charged the cost of the cable including its installation in the conduit or trench.
- D. The cable is maintained and replaced at the expense of the telephone company. However, repairs or replacements of cable made necessary by damages caused by the customer, his employees or representatives, or by water freezing in improperly drained conduits will be at the customer's expense.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

8.2 SPECIAL SERVICE ARRANGEMENTS

8.2.1 General

- A. If a customer requests a special type or finish of equipment, or a special type of service for which provision is not otherwise made, and when, in the judgment of the telephone company, it is feasible to comply with such a request, an installation charge and/or monthly charge will be made, as determined by the circumstances in each case.
- B. For special equipment and arrangements, charges equivalent to the estimated cost of furnishing such equipment and arrangements apply.

8.2.2 Estimated Cost

- A. Estimated cost consists of an estimate of the following items to the extent they are applicable:
 - 1. Cost of maintenance.
 - 2. Cost of operations.
 - 3. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
 - 4. Administration, taxes, and uncollectible revenue on the basis of reasonable average charges for these items.
 - 5. Any other specific items of expense associated with the particular situation.
 - 6. A reasonable amount, computed on the estimated cost installed of any facilities provided, for return and contingencies.

SERVICE RESTRICTIONS

9. Service Restrictions

9.1 900 Service Access Restrictions

A. General

1. 900 Service Access Restriction is a central office service furnished to customers, upon request, which allows for access restrictions to be placed on the customer's local exchange telephone service line so that calls to telephone numbers preceded by the 900 NPA will not be completed. When a 900 NPA telephone number is dialed, the call will be diverted to a Company-provided intercept announcement.
2. This restriction service enables the customer to prohibit the dialing of calls to 1+900-XXX-XXXX. Calls which are placed using any alternative dialing pattern cannot be restricted.

B. Rates and Charges

1. The first request for blocking or unblocking is provided free of charge. A nonrecurring charge applies for each subsequent request for blocking or unblocking.
2. Rates and charges are listed in Section 20.6(A) of this Tariff.

9.2 976 Service Access Restriction

A. General

1. 976 Service Access Restriction is a central office service furnished to customers, upon request, which allows for access restrictions to be placed on the customer's local exchange telephone service line so that calls to telephone numbers preceded by the 976 NXX will not be completed. When a 976 NXX telephone number is dialed, the call will be diverted to a Company-provided intercept announcement.

SERVICE RESTRICTIONS

9. Service Restrictions (Cont'd)

9.2 976 Service Access Restriction (Cont'd)

A. General (Cont'd)

2. This restriction service enables the customer to prohibit the dialing of calls to 976-XXXX. Calls which are placed using any alternative dialing pattern cannot be restricted.

B. Rates and Charges

1. The first request for blocking or unblocking is provided free of charge. A nonrecurring charge applies for each subsequent request for blocking or unblocking.
2. Rates and charges are listed in Section 20.6(B) of this Tariff.

9.3 700 Service Access Restriction

A. General

1. 700 Service Access Restriction is a central office service furnished to customers, upon request, which allows for access restrictions to be placed on the customer's local exchange telephone service line so that calls to telephone numbers preceded by the 700 NPA will not be completed. When a 700 NPA telephone number is dialed, the call will be diverted to a Company-provided intercept announcement.
2. This restriction service enables the customer to prohibit the dialing of calls to 1+700-XXX-XXXX. Calls which are placed using any alternative dialing pattern cannot be restricted.

SERVICE RESTRICTIONS

9. Service Restrictions (Cont'd)

9.3 700 Service Access Restriction (Cont'd)

B. Rates and Charges

1. The first request for blocking or unblocking is provided free of charge. A nonrecurring charge applies for each subsequent request for blocking or unblocking.
2. Rates and charges are listed in Section 20.6(C) of this Tariff.

9.4 Toll Access Restriction

- A. Toll Access Restriction provides a means of restricting access to the Long Distance Message Telecommunications Network. Five options are available to the customer:
1. Restriction of 1+ calls only
 2. Restriction of 1+ calls (except 8XX) and 0+ calls.
 3. Restriction of 1+, 0+ and 8XX where completion of the 8XX call by the customer results in pay-per-call charges being assessed to the customer.
 4. Restriction of 0+ (operator handled) calls only.
 5. PIN Number Access. This service requires the customers to dial a personal identification number (PIN) to terminate 1+, 0+ and 8XX calls.
- B. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.
- C. Customers must apply in writing for the establishment of Toll Access Restriction.
- D. Customer Activity Charges as outlined in Section 5 will apply to the establishment of this service.
- E. Rates and charges are listed in Section 20.6(D) of this Tariff.

SERVICE RESTRICTIONS

9. Service Restrictions (Cont'd)

9.5 Billed Number Screening

- A. Billed Number Screening allows the customer to identify to the Company that they will not accept any Third-Number Billed and/or Collect calls for billing to their telephone number. The Company places information regarding this screening restriction into a data base that is normally accessed prior to such calls being completed that will refuse to validate the completion of such a call to the indicated number.
- B. Billed Number Screening can be ordered to screen third-number billed call, collect calls, or both.
- C. Customer Activity Charges as outlined in Section 5 will apply to establish this service.
- D. Rates and Charges

Rates and charges are listed in Section 20.6(E) of this Tariff.

EMERGENCY NUMBER SERVICE (9-1-1)

10. Emergency Number Service (9-1-1)

10.1 General (Hamel, Prairietown & Worden Exchanges)

- A. Emergency Number Service (9-1-1 service) is a telecommunications service and is arranged for terminating only service to one or more Public Safety Answering Points (PSAPs). The PSAPs are designated by 9-1-1 system management (9-1-1 customer) and may receive telephone calls dialed to the emergency telephone number 9-1-1.
- B. All 9-1-1 circuits shall be arranged for one-way incoming service only to the PSAP. Outbound dialing on 9-1-1 circuits is prohibited.
- C. 9-1-1 shall be the primary emergency telephone number within the 9-1-1 system. A public agency or public safety agency shall maintain a separate secondary seven digit emergency backup number for at least six months after the 9-1-1 system is in operation.
- D. The 9-1-1 emergency number is not intended to replace the telephone service of the various Public Safety Agencies which may participate in the use of this number. The 9-1-1 customer must subscribe to additional local exchange service at the PSAP for administrative purposes, for the placing of outgoing calls and for receiving other non-emergency calls, including any which might be relayed by Company operators.
- E. The 9-1-1 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated to manage the 9-1-1 system.
- F. 9-1-1 service must be provided free of charge from all payphones within an exchange that has 9-1-1 service.
- G. The Company shall use the Common Language Circuit Identifier "ES" in the identification of 9-1-1 service "A" link (end office to tandem) trunks, and "EMNC" shall be used for "B" link (tandem to PSAP) circuits.
- H. 9-1-1 service may be either Basic 9-1-1 Service (B 9-1-1) or Enhanced 9-1-1 Service (E 9-1-1). Only one type of 9-1-1 service will be provided within a telephone exchange. Dedicated direct trunking is the standard method of providing incoming 9-1-1 circuits for B 9-1-1 Service or E 9-1-1 Service.

EMERGENCY NUMBER SERVICE (9-1-1)

10. Emergency Number Service (9-1-1) (Cont'd)

10.2 Obligation and Liability of the Company

- A. 9-1-1 service is provided solely for the benefit of the customer operating the PSAP. The provision of 9-1-1 service by the Company shall not be interpreted, construed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.
- B. The Company does not undertake to answer and forward 9-1-1 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.
- C. 9-1-1 service information consisting of the names, addresses and telephone numbers of subscribers whose listings are not published in directories or listed in the Directory Assistance records is treated as strictly confidential.
- D. End users dialing 9-1-1 forfeit the privacy afforded by nonpublished and unlisted telephone number service to the extent that the telephone number, address and name associated with the originating station location may be furnished to a PSAP. Information will be provided only for the purpose of responding to emergency calls.
- E. The Company will adopt practices to notify a point of contact for the primary PSAP within a 9-1-1 system within 15 minutes after a confirmed outage within the system, and to also advise as to the magnitude of the outage. The Company will also adopt practices to notify the point of contact for the primary PSAP within a 9-1-1 system within 15 minutes after the confirmed restoration of 9-1-1 services.
- F. Any terminating equipment used in connection with 9-1-1 service shall be configured to restrict the customer from removing and/or changing the data provided by the Company.
- G. The Company shall not be liable or responsible for obtaining subscriber record information from private telecommunications systems.
- H. For a period of time negotiated between the Company and the customer, the Company will provide intercept service for any seven-digit emergency number replaced by 9-1-1 service. However, in no case shall intercept service be provided for more than one year, or beyond the next directory issuance, whichever is longer.
- I. The Company will comply with database security procedures and requirements contained in 83 Illinois Administrative Code Part 725.400(d). The database information is subject to strict non-disclosure agreements between the Company and system management.

EMERGENCY NUMBER SERVICE (9-1-1)

10. Emergency Number Service (9-1-1) (Cont'd)

10.2 Obligation and Liability of the Company (Cont'd)

- J. Upon receipt of a written request from the system management, the Company shall provide within fourteen working days a report to assist in the validation of the accuracy of the 9-1-1 database. The report will be released only upon receipt by the Company of a court order, and the report is proprietary and shall be used exclusively for validating the accuracy of the 9-1-1 database. This report may be requested in writing at a maximum on a monthly basis, and will be provided in ASCII or D-Base III format only. The Company will have a tariffed charge for this report. The report will comply with the requirements of 83 Illinois Administrative Code Part 725.400(f)(1).
- K. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions of this service or any part thereof whether caused by the negligence of the Company or otherwise shall not exceed an amount equivalent to the pro-rata charges for the service affected during the period of time that the service was fully or partially inoperative.
- L. Each customer also agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- M. The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 9-1-1 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 9-1-1 service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents or any one of them.
- N. In the absence of willful misconduct or gross negligence, no liability for any death or injury to any person or for any damage to property shall attach to the Company, its employees, agents or representatives as a result of or in connection with any situation in which the Company may be requested, required, have undertaken or participated in the tracing of a 9-1-1 call.

EMERGENCY NUMBER SERVICE (9-1-1)

10. Emergency Number Service (9-1-1) (Cont'd)

10.2 Obligation and Liability of the Company (Cont'd)

- O. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the 9-1-1 customer contracting for 9-1-1 service. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the 9-1-1 customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the 9-1-1 customer.

10.3 Responsibility of the Customer

- A. The 9-1-1 customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for police, fire or other emergency services within the telephone central office area that has been arranged for E 9-1-1 service.
- B. Application for 9-1-1 service must be executed in writing by each 9-1-1 customer and must be accompanied by satisfactory proof of authorization to provide 9-1-1 service in the exchanges where the service is requested. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer.
- C. All 9-1-1 answering equipment used by a PSAP must comply with applicable Federal Communications Commission rules, 83 Illinois Administrative Code 740, and the Company's tariffs, and must be compatible with the LEC's central office equipment and trunking arrangements.
- D. The customer must comply with all rules and regulations associated with the PSAP contained in 83 Administrative Code Part 725.505.
- E. Prior to a 9-1-1 database query for the purpose of integrity verification, system management shall obtain a court order detailing the information which is to be disclosed and the reason for disclosure. The procedures for non-emergency database queries must be adhered to as outlined in 83 Illinois Administrative Code Part 725.400(d). System management shall be responsible for the compliance of these standards, overall system management, security and coordination of the 9-1-1 system.

EMERGENCY NUMBER SERVICE (9-1-1)

10. Emergency Number Service (9-1-1) (Cont'd)

10.3 Responsibility of the Customer (Cont'd)

- F. The 9-1-1 customer is required to furnish the Company its agreement to the following terms and conditions:
1. That all 9-1-1 calls will be answered on a 24-hour day, seven-day week basis.
 2. That the 9-1-1 customer has responsibility for dispatching the appropriate emergency service vehicles within the 9-1-1 service area, or will undertake to transfer all 9-1-1 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
 3. That the 9-1-1 customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 9-1-1 PSAP by calling parties.
 4. That the 9-1-1 customer will provide CPE with a capacity adequate to handle the number of incoming 9-1-1 lines recommended to be installed by the Company. It is the customer's responsibility to ensure its CPE is compatible with the service(s) provided by the Company.
 5. Each PSAP must subscribe to sufficient 9-1-1 service lines to adequately handle incoming calls in PSAP's average busy hour so that no more than one call out of 100 encounters a busy signal.
 6. The 9-1-1 customer will subscribe to a minimum of two dedicated E-9-1-1 trunks per central office for adequate handling of incoming 9-1-1 service calls.
- G. PSAP management shall develop procedures providing for the continued operation of a 9-1-1 answer point in the event that critical functions of a PSAP are partially or totally disabled due to natural or man-made disasters. Each central office shall be equipped with call boxes to serve a 9-1-1 system if there is an outage or disaster. A call box is designed to provide emergency on-site answering by authorized personnel in the event that the central office is isolated from the PSAP. Once accessed by authorized personnel, the call boxes are under direct control of system management. Call boxes shall be designed to meet the requirements outlined in 83 Illinois Administrative Code Part 725.620 and Part 725.505(u).

EMERGENCY NUMBER SERVICE (9-1-1)

10. Emergency Number Service (9-1-1) (Cont'd)

10.3 Responsibility of the Customer (Cont'd)

H. When Selective Routing is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the 9-1-1 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Company. The customer will associate these ESN's with street address ranges or other mutually agreed upon routing criteria in the 9-1-1 serving area. These ESN's will be carried in the database to permit routing of 9-1-1 calls to the primary and secondary PSAP's responsible for handling of calls from each telephone in the 9-1-1 serving area. The following terms define the customer's responsibility in providing this information:

1. Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria shall be furnished by the customer to the Company prior to the effective date of service.
2. After establishment of service, it is the 9-1-1 customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of 9-1-1 calls to the proper PSAP.
3. The Company will provide to the customer upon request a complete written copy of the master address file to permit the customer to verify the accuracy of the police, fire and ambulance PSAP routing designations.
4. Changes, deletions and additions which the 9-1-1 customer desires to have made in the master address file should be submitted on an "as occurred" basis.
5. The Company will furnish a written copy to the customer for verification showing each change, deletion and addition to the master address file.

EMERGENCY NUMBER SERVICE (9-1-1)

10. Emergency Number Service (9-1-1) (Cont'd)

10.4 Description of Basic 9-1-1 Service

- A. Basic 9-1-1 Service is provided to a 9-1-1 system to enable a person dialing 9-1-1 to be automatically connected to the PSAP through dedicated direct trunking, or by tandem switching using the exchange telephone network. Dedicated direct trunks may originate at the Company serving central office and terminate at the PSAP. However, if the exchange telephone network is used from the Company central office to the tandem, dedicated direct trunks would provide the facility between the tandem office serving the PSAP and the PSAP.
- B. The features provided with Basic 9-1-1 Service shall be the following types:
 - 1. Type 1 provides the following features:
 - a. No per-call charge;
 - b. Loop-ringdown signaling toward PSAP;
 - c. Ringback tone to caller, which indicates that a central office is providing ringing current to the called party's circuit;
 - d. Transmission path for communication between the caller and PSAP.
 - 2. Type 2 provides all of the features of the Type 1 circuit along with the options of:
 - a. Called Party Hold, which enables the called party to maintain a connection even if the calling party has hung up, on any circuit so equipped.
 - b. Forced Disconnect, which allows the PSAP to release a telephone connection even though the calling party has not been disconnected.
 - c. Idle Circuit Tone Application, which applies a distinctive tone toward the PSAP attendant to distinguish between calls that have been abandoned before the attendant answers and calls where the caller is unable to speak.
 - d. Originating Switchhook Status Indication, which is a audible indication of the status of a calling party being held.

EMERGENCY NUMBER SERVICE (9-1-1)

10. Emergency Number Service (9-1-1) (Cont'd)

10.4 Description of Basic 9-1-1 Service (Cont'd)

3. Type 3 provides all of the features of the Type 1 and Type 2 circuits along with ringback of the calling party on a held line.
4. Type 4 provides for optional features beyond those described in Type 2 and Type 3. Type 4 also requires trunks capable of carrying ANI.

10.5 Description of Enhanced 9-1-1 Service

- A. E 9-1-1 Service provides the capability to serve several PSAPs existing within the 9-1-1 service area with tandem trunking through the E 9-1-1 tandem office. A 9-1-1 call originating from any station in the 9-1-1 service area can be selectively routed to the correct primary PSAP. Dedicated direct trunks will originate at the Company serving central office(s), and terminate at the tandem office that serves the PSAP, or the equipment provided to direct calls to a specific PSAP when more than one PSAP is present in a 9-1-1 system. Dedicated direct trunks will also provide the facility between the central office serving the PSAP and the PSAP equipment location.

- B. The features associated with tandem trunking in an E 9-1-1 system may include:

1. Selective Routing

Selective Routing is a switching system which automatically routes calls to predetermined PSAPs based on the location of the calling telephone number. Selective routing provides the capability to direct calls to a specific dedicated 9-1-1 trunk group when the central office is split by political boundaries or when more than one PSAP serves the 9-1-1 service area.

2. Automatic Number Identification (ANI)

ANI provides for automatic display of the calling party's telephone number on the PSAP monitor. ANI Spill is a central office data stream that forwards the telephone number of the calling party.

3. Automatic Location Identification (ALI)

ALI is the transmission of the calling party's service address.

EMERGENCY NUMBER SERVICE (9-1-1)

10. Emergency Number Service (9-1-1) (Cont'd)

10.5 Description of Enhanced 9-1-1 Service (Cont'd)

4. Central Office Transfer

Central Office Transfer allows a call received by a PSAP telecommunicator to be transferred to the appropriate public safety agency or other provider of emergency services.

5. Default Routing

Default Routing allows E 9-1-1 calls to be routed to a designated default PSAP if the incoming E 9-1-1 calls cannot be selectively routed due to ANI failure, garbled digits, or other causes which prevent selective routing.

6. Alternate Routing

Alternate routing allows 9-1-1 calls to be alternatively rerouted to another PSAP location in the case of overflow calls on the circuits between the 9-1-1 tandem control offices and the PSAP ("B Links"), or in case of PSAP failure.

10.6 PSAP Database Establishment and Update Service

PSAP Data Base Establishment and Update Service provides the information required to establish and maintain a data base of the subscribers within the central office area that is served by the 911 customer.

10.7 B 9-1-1 and E 9-1-1 Service Rates and Charges

A. Rates and charges associated with B 9-1-1 and E 9-1-1 Service are listed in Section 20.7 of this Tariff. These may include rates and charges for:

1. Dedicated Direct Trunks
2. Features associated with B 9-1-1 Service Types outlined in Section 10.4(B) of this Tariff.
3. Features associated with E 9-1-1 Service outlined in Section 10.5(B) of this Tariff.
4. PSAP Database Establishment and Update Service

EMERGENCY NUMBER SERVICE (9-1-1)

10. Emergency Number Service (9-1-1) (Cont'd)

10.8 Special Service Arrangements

- A. Special Service Arrangements provide for equipment and/or services that cannot be met with the standard 911 service offerings of this tariff, and will be provided, when practical, by the Company at charges equivalent to the costs of furnishing such arrangements. These charges will be applicable to areas such as engineering and special program development associated with billing and data base management. This will also include charges made by another Madison Telephone Company under contract when this service is requested by the 911 customer.
- B. Costs as referred to in this section may include but are not limited to:
 - 1. Cost of maintenance.
 - 2. Cost of operation.
 - 3. Depreciation on any facilities used to provide the special service arrangement
 - 4. General administration expenses, including taxes on the basis of average charges associated with these items.
 - 5. Any other expense item associated with the special service arrangement.
 - 6. An amount for return on investment, based on the installed cost of the facilities used to provide the special service arrangement.
- C. Installed cost includes the cost of equipment and materials provided or used plus the cost of installing, including engineering, labor, supervision, transportation, right-of-way, and other items which are chargeable to the capital accounts.
- D. Special service arrangement rates are subject to review and revision based on changing costs.

11. Integrated Services Digital Network (ISDN)

(N)

11.1 ISDN BRI - Customer Service (ICB)

(M)

11.1.1 Madison Telephone Company offers an Integrated Service Digital Network – Basic Rate Interface (“ISDN-BRI”) to customers within its service territory for the exclusive use of that particular customer.

11.1.2 Integrated Service Digital Network (ISDN) – Basic Rate Interface (BRI) is a central office based service arrangement that can be utilized by the customer for the transport of various individual access services.

11.1.3 ISDN-BRI is provisioned using the ISDN architecture of 2 “B” (Bearer) channels and one “D” (Delta) channel.

11.1.4 This tariff provides for the ISDN BRI circuit capabilities only. Additional services, if desired, must be subscribed to under other sections of this tariff. Each ISDN-BRI “B” Channel will be provided with one telephone number.

11.1.5 The regulations and rates expressed herein are in addition to all applicable regulations and rates specified in other sections of this tariff unless otherwise specified. ISDN-BRI, as provided for in this Tariff, is only to be used in the provisioning of a user-to-network interface.

11.1.6 ISDN-BRI service is furnished at the option of the Company. These services are furnished subject to central office switching capability, capacity, and the availability of outside plant facilities meeting the criterion for ISDN-BRI service.

11.1.7 ISDN-BRI Service is available to customers where facilities are available. Customers must provide compatible premises equipment for terminating the services facilities.

(M)

11. Integrated Services Digital Network (ISDN) (cont'd)

(N)

11.1 ISDN BRI - Customer Service (ICB) (cont'd)

(M)

11.1.8 ISDN-BRI Access is offered for a contract period of up to three years. Early termination liability charges shall be equal to the monthly access rate times the number of months remaining in the contract.

11.1.9 ISDN BRI Service will provide the functionalities associated with the service for up to a 3-year term of the contract with the customer. Other services and options will be charged in addition to the installation and recurring monthly charge for the ISDN BRI service, according to rates and regulations for those services.

11.1.10 This individual case basis rate for the ISDN BRI service is established for the customer based on a two year commitment for the service. The rates are as follows:

ISDN BRI Circuit Charge – monthly recurring charge (24-month contract commitment)	\$125.00
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Installation Charge – nonrecurring fee	\$100.00
--	----------

(M)

11. Integrated Services Digital Network (ISDN) (cont'd)

(N)

11.2 ISDN PRI - Customer Service

- 11.2.1 The Company offers an Integrated Service Digital Network – Primary Rate Interface (“ISDN-PRI”) to customers within its service territory for the exclusive use of that particular customer.
- 11.2.2 ISDN-PRI is a central office based service arrangement that can be utilized by the customer for the transport of various individual access services.
- 11.2.3 ISDN-PRI is provisioned using the ISDN architecture of 23 “B” (Bearer) channels and one “D” (Delta) channel for a total transmission rate of 1.544 Mbps, which is equivalent to a T1 facility. Each 64 kbps B-channel carries user information such as voice calls, circuit-switched data, or video. The D-channel is a 64 kbps channel that is used to carry the control or signal information; it does not have voice capability.
- 11.2.4 Each ISDN-PRI consists of one T1 facility and one Service Configuration (described in 11.2.9 following). A customer may request more than one ISDN-PRI per premise.
- 11.2.5 This tariff section provides for the ISDN PRI circuit capabilities only. Additional services, if desired, must be subscribed to under other sections of this tariff.
- 11.2.6 The regulations and rates expressed herein are in addition to all applicable regulations and rates specified in other sections of this tariff unless otherwise specified. ISDN-PRI, as provided for in this tariff, is only to be used in the provisioning of a user-to-network interface.

(N)

11. Integrated Services Digital Network (ISDN) (cont'd)

(N)

11.2 ISDN PRI - Customer Service (cont'd)

11.2.7 ISDN-PRI service is furnished at the option of the Company. These services are furnished subject to central office switching capability, capacity, and the availability of outside plant facilities meeting the criterion for ISDN-PRI service.

11.2.8 ISDN-PRI Service is available to customers where facilities are available. Customers must provide compatible premises equipment for terminating the services facilities. Some services are not available or compatible with ISDN-PRI.

11.2.9 Service Configurations

11.2.9.1 23B+D

Provides for 23 B-channels and 1 D-channel. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information.

11.2.9.2 24B

Provides for 24 B-channels. The B-channels carry user information such as voice calls, circuit-switched data, or video. The signaling information is provided by a D-channel on the first T1 facility.

11.2.9.3 23B+Back-up D

Provides for 23 B-channels and a back-up D-channel. The back-up D-channel is used if the primary D-channel, which provides signaling for multiple T1 facilities, fails. Active calls are not maintained during the switch-over to the back-up D channel.

(N)

11. Integrated Services Digital Network (ISDN) (cont'd)

(N)

11.2 ISDN PRI - Customer Service (cont'd)

11.2.10 Network Configuration

11.2.10.1 ISDN Trunk Connection

An ISDN Trunk Connection is a central office translation that provisions each B-channel in an ISDN PRI. The Trunk Connection allows access to the exchange network. One ISDN Trunk Connection is required for each B-channel used in a PRI.

The ISDN PRI B-channels are configured to support inward and outward call flexibility by utilizing a 2-way configuration.

11.2.10.2 Reserved for Future Use

(N)

11. Integrated Services Digital Network (ISDN) (cont'd)

(N)

11.2 ISDN PRI - Customer Service (cont'd)

11.2.11 Optional Features

11.2.11.1 ISDN Calling Name Delivery (ISDN CND) is a terminating feature that delivers to ISDN Class II Equipment, over a PRI, the original calling party name along with the calling party's telephone number. A private or unavailable indication will appear when the name is not available to the called customer.

11.2.11.2 ISDN Redirecting Number Delivery (RND) specifies whether the caller ID delivered for a forwarded call identifies the call forwarding party instead of the original caller. Does not apply to calls forwarded using Find-me-follow me, using either the Basic (SimRing) or Enhanced level as the Caller ID for those calls always identifies the original caller.

(N)

11. Integrated Services Digital Network (ISDN) (cont'd)

11.2 ISDN PRI - Customer Service (ICB) (cont'd)

11.2.12 ISDN-PRI offerings are not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers, and Interexchange Carriers in the provision of services to their customers. Other services are offered by the Company for interconnection specifically for these Carriers.

11.2.13 ISDN-PRI for all channels may be provisioned on an existing or new T3 facility.

11.2.14 ISDN-PRI customers must subscribe to a minimum of one 23B+D Service Configuration.

11.2.15 DID numbers associated with ISDN-PRI are found in 7.4.3. A DIOD Digital Trunk Interface, found in 7.5.4.A, is required for each B-channel in an ISDN-PRI.

11.2.16 ISDN-PRI voice service may not terminate at an Interexchange carrier point of presence.

(N)

(N)

11. Integrated Services Digital Network (ISDN) (cont'd)

(N)

11.2 ISDN PRI - Customer Service (ICB) (cont'd)

11.2.17 The Company may monitor the use of the customer's use of ISDN CND optional feature, if subscribed to, in order to ensure that the customer's use of ISDN CND is consistent with applicable restrictions and limitations as listed below.

Unacceptable use of ISDN CND includes, but not limited to, any of the following situations:

- High volume, short duration calls that show a pattern inconsistent with calls intended for completion at the number called.
- Calls that originating and attempt to terminate or terminate on ISDN-PRI facilities for the same subscriber at the same physical location.
- Using Caller ID digits other than those belonging to the ISDN-PRI subscriber.

If the Company has any reason to believe a customer is using ISDN CND in an unacceptable manner as defined above, the Company will immediately disable the feature without notice to the customer. Unacceptable use will result in the Company disabling the feature from future use as it will not be restored during the life of the ISDN-PRI service.

11.2.18 ISDN-PRI may not be used to exchange Toll VoIP-PSTN Traffic, as defined by the Federal Communications Commission in FCC 11-161, In the Matter of Developing an Unified Intercarrier Compensation Regime, issued December 29, 2011.

11.2.19 The rates and charges specified for ISDN-PRI Service are applicable only to customers whose serving central office has been identified by the Company as having ISDN available.

(N)

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11. Integrated Services Digital Network (ISDN) (cont'd)

(N)

11.2 ISDN PRI - Customer Service (ICB) (cont'd)

11.2.20 An ISDN compatible terminal is a requirement for operation. It is the customer's responsibility to obtain and power such equipment. If a power failure occurs at the service location and the terminal equipment used by the customer does not have a battery backup, the equipment will not operate and contact with emergency services, such as 911, may not be possible. Providing ISDN service is contingent upon customers understanding that contact to 911 may be lost in the event of both power failure and battery failure. Analog devices cannot be used on an ISDN line to contact 911.

11.2.21 One primary directory listing will be furnished with ISDN PRI service. Additional listings may be provided at the charges and in accordance with the regulations, terms, rates and conditions set forth in other sections of this tariff.

11.2.22 Cancellation of Application for ISDN-PRI

If the PRI order is canceled for any reason once the firm order commitment has been placed but before the service date, the Cancellation Charge set forth in 11.2.23.3(b) following applies.

(N)

11. Integrated Services Digital Network (ISDN) (cont'd)

11.2 ISDN PRI - Customer Service (ICB) (cont'd)

Reserved for Future Use

(N)

(N)

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11. **Integrated Services Digital Network (ISDN) (cont'd)**

(N)

11.2 **ISDN PRI - Customer Service (ICB) (cont'd)**

11.2.23 Rates and Charges for ISDN-PRI

ISDN PRI Service is offered on a month to month basis or under a term contract period. The term contract is offered under ICB. For early termination liability charges of a term contract, the penalty shall be equal to the monthly access rate times the number of months remaining in the contract.

	<u>Non-Recurring Charge**</u>	<u>Monthly Rate*</u>
1. Primary Rate Interface (PRI) Including Standard Features and Functions		
Month-to-Month Flat Rate:		
a. Transport, Stand alone T1 facility, Per 24 channel facility ⁽¹⁾	\$225.00	\$388.65*
b. Service Configuration, Various B&D Configurations	\$750.00	\$400.00*
c. ISDN Trunk Connection, Per B Channel for 2-Way ⁽²⁾	\$ 10.00	\$ 26.00

⁽¹⁾ One Service Configuration is required for each T1 facility

⁽²⁾ Requires a Direct Inward Outward Dial (DIOD) trunk circuit termination at rates and charges found in 7.5.4.A.

* Discounts may be offered when long term arrangements are contracted.

** The current labor rates and expense will be charged by the Company when, at the customer's request, the Company changes or makes additions/deletions to the ISDN-PRI service trunking arrangement.

(N)

Issued: May 1, 2013

Effective: June 1, 2013

Robert W. Schwartz, President
Madison Telephone Company
21668 Double Arch Road
Staunton, IL 62088

11. Integrated Services Digital Network (ISDN) (cont'd)

(N)

11.2 ISDN PRI - Customer Service (ICB) (cont'd)

11.2.23 Rates and Charges for ISDN-PRI (cont'd)

	<u>Non-Recurring Charge**</u>	<u>Monthly Rate</u>
2. Primary Rate Interface (PRI) Optional Features		
Month-to-Month Flat Rate:		
a. ISDN Calling Name Delivery	\$ [1]	\$ 50.00
b. ISDN Redirecting Number Delivery	\$ 50.00	\$ 7.00
3. Primary Rate Interface (PRI) Nonrecurring Charges*	<u>Non-Recurring Charge**</u>	
a. Miscellaneous changes or Rearrangements of facilities, per facility	\$ 50.00	
b. Cancellation Charge	\$ 975.00	
c. Moving current customer T1 facility Within same exchange	\$ 975.00	

[1] Service Initiation Charge described in 5.2.G applies

* Service Administration Charge described in 5.2.H applies

** The current labor rates and expense will be charged by the Company when, at the customer's request, the Company changes or makes additions/deletions to the ISDN-PRI service trunking arrangement.

(N)

Issued: May 1, 2013

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**CONCURRENCE IN REGULATIONS AND CHARGES OF THE
ILLINOIS TELECOMMUNICATIONS ACCESS CORPORATION (ITAC)**

12. ITAC Regulations and Charges

12.1 Concurrence

- A. The Company concurs in the rates, rules and regulations governing: (1) intrastate telecommunications provisions for the hearing and voice impaired as filed by the Illinois Telecommunications Access Corporation in its ILL. C.C. No. 3 tariff; (2) intrastate telecommunications provisions for the deaf and severely hearing-impaired for dual party relay service as filed by the Illinois Telecommunications Access Corporation in its ILL. C.C. No. 4 tariff.
- B. The Company extends this concurrence to any and all changes which may be made subsequent to this date by the Illinois Telecommunications Access Corporation in its ILL. C.C. No. 3 and ILL. C.C. No. 4 tariffs.
- C. The Company hereby expressly reserves the right to cancel and make void this statement of concurrence at any time.

12.2 ITAC Supplemental Charge

Pursuant to the Order dated April 17, 2019, of the Illinois Commerce Commission in Docket No. 19-0207, Madison Telephone Company will impose a supplemental charge of 2 cents per month per line for all Illinois telephone and VoIP residential subscriber lines other than Centrex-type and PBX lines, a charge of .4 cents for each Centrex-type line and VoIP business subscription, and a charge of 10 cents per PBX trunk. Charges for services provisioned by T-1 lines and other advanced services shall mirror Madison Telephone Company's application of 9-1-1 charges. These charges shall be effective with bills rendered on or after July 1, 2019, or at the beginning of the first cycle after July 1, 2019.

(T)
(T)
(D)
(D)
(D)
(D)
(T)

SUPPLEMENTAL CHARGES

13. Supplemental Charges

13.1 Supplemental Charge to Certain Intrastate Rates

Effective for service rendered on and after January 1, 1990, the Company will charge its customers, in addition to all other applicable rates and charges, a supplemental charge per access line as listed in Section 20.8 of this Tariff. This charge applies to each local access line, payphone service, PBX trunk and 911 service trunks.

13.2 Supplemental Schedule Due to Message Tax

Pursuant to Section 9-222 of the Public Utilities Act, as amended, and Section 270.5 of the 83 Illinois Administrative Code Part 270, the Company will charge its customers, in addition to all of the other lawful rates and charges, 0.1% of the amount payable for intrastate service on bills having a date after July 1, 1988.

13.3 Simplified Municipal Telecommunications Tax

Pursuant to the Simplified Municipal Telecommunications Tax Act, as amended, the municipalities listed below have enacted an ordinance imposing a single telecommunications tax on gross receipts from the business of originating or receiving intrastate telecommunications within the corporate limits of the municipalities.

As authorized, Madison Telephone Company will charge its customers, in addition to all other authorized rates and charges, an additional charge, as listed below, on the gross charges payable for intrastate telecommunications purchased at retail on bills having a date on or after the effective date shown below.

Listed below are the municipalities which have enacted simplified municipal telecommunications tax ordinances as described above; also shown is the additional charge percent currently applicable for each municipality and the effective date of the ordinance enacting the tax.

<u>Municipality</u>	<u>Additional Charge for Simplified Municipal Telecom Tax</u>	<u>Effective Date</u>
Livingston	1.00%	January 1, 2003
Worden	5.00%	January 1, 2003

Madison Telephone Company

**ILL. C.C. NO. 18
Section 14
Original Sheet No. 1**

RESERVED FOR FUTURE USE

32

Issued: August 01, 2002

Effective: September 01, 2002

**Robert W. Schwartz, President
P.O. Box 158
Hamel, IL 62046**

Madison Telephone Company

ILL. C.C. NO. 18
Section 15
2nd Revised Sheet No. 1
Cancels 1st Revised Sheet No. 1

TELEPHONE ASSISTANCE PROGRAMS

15. Telephone Assistance Programs

15.1 Reserved for Future Use

(D)

(D)

(M)

(M)

(D)

(M) Material that previously appeared on this page now appears on page 2.

Issued: March 30, 2012

Robert W. Schwartz, President
P.O. Box 158
Hamel, IL 62046

Effective: April 1, 2012

TELEPHONE ASSISTANCE PROGRAMS

15. Telephone Assistance Programs (Cont'd.)

15.1 Reserved for Future Use

15.2 Universal Telephone Service Assistance Program (UTSAP)

A. A one-time credit of up to \$35.00 will be applied to the telephone installation charge for each eligible new subscriber, as defined in A.1 below.

1. To qualify for the program, the applicant's income, as defined in 47 CFR Section 54.400(f), must be at or below 135% of the Federal Poverty Guidelines. The applicant must provide documentation of income eligibility or participate in one of the following assisted programs: (C)
(C)
(C)
(C)

- a. Medicaid
- b. Supplemental Nutrition Assistance Program (SNAP) (C)
- c. Supplemental Security Income (SSI)
- d. Federal Public Housing Assistance (FPHA) (C)
- e. Veterans Pension or Survivors Pension (C)
(D)
(D)

2. Assistance shall be granted to one access line per low income household. (C)
(D)
(D)
(D)

B. The UTSAP Program is funded through voluntary contributions from Illinois customers as described in 15.2.1 following.

TELEPHONE ASSISTANCE PROGRAMS

15. Telephone Assistance Programs (Cont'd.)

15.2.1 Universal Telephone Assistance Program (UTSAP) Voluntary Funding

A. Customers wishing to participate in the funding of UTSAP may do so by electing to contribute, on a monthly basis, a fixed amount to be included by the company on the customer's monthly bill. The voluntary contribution shall not reduce the customer's total monthly bill amount due the Company for telephone services or other charges.

1. Residential customers may elect to contribute :

- a) \$0.50,
- b) \$1.00,
- c) \$2.00,
- d) \$5.00

2. Business customers may elect to contribute :

- a) \$1.00,
- b) \$5.00,
- c) \$10.00,
- d) \$25.00

B. Customers may elect to discontinue or change the amount of monthly contribution on their bill at any time upon providing at least 30 days' notice to the Company.

C. Failure by the customer in any month to remit the entire billed amount shall reduce the UTSAP contribution accordingly.

(M)(T)

(T)

(T)

(T)

(M)

(M) Material that appears on this sheet previously appeared on sheet 2.

TELEPHONE ASSISTANCE PROGRAMS

15. Telephone Assistance Programs (Cont'd.)

15.3 Lifeline Program

A. General

1. The Lifeline Program is a federally funded program established to provide monthly assistance to low income households. Eligible subscribers will receive a Federal Lifeline support credit of \$7.25. (C)
2. To qualify for the Lifeline Program the applicant's income, as defined in 47 CFR Section 54.400(f), must be at or below 135% of the Federal Poverty Guidelines. The applicant must provide documentation of income eligibility or participate in one of the following assistance programs:
 - a. Medicaid
 - b. Supplemental Nutrition Assistance Program (SNAP) (C)
 - c. Supplemental Security Income (SSI)
 - d. Federal Public Housing Assistance (FPHA) (C)
 - e. Veterans Pension or Survivors Pension (C)
(D)
(D)
3. The applicant must sign, under penalty of perjury a document certifying:
 - a. That applicant meets one of the qualifications listed in 15.3(A)(2) above.
 - b. Name of the program(s) from which applicant is receiving benefits.
 - c. That applicant will notify the company within 30 days if he/she no longer participates in the program(s) named in 15.3(A)(2), preceding.
 - d. Applicant will notify the company within 30 days if he/she moves to a new address.
 - e. Applicants household is only receiving one Lifeline service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Qualifying low-income subscribers who voluntarily elect toll blocking, where available, will not be required to pay a service deposit in order to initiate Lifeline Service. This service will only be provided at the customer's request.
6. Qualifying Lifeline customers will not be charged a monthly number-portability charge.

TELEPHONE ASSISTANCE PROGRAMS

15. Telephone Assistance Programs (Cont'd.)

15.3 Lifeline Program (Cont'd)

A. General (Cont'd)

7. A Lifeline customer may only receive assistance from one wireline or one wireless provider per household.

8. All Lifeline customers must recertify annually. (C)

(D)
(D)
(D)
(D)

9. A Lifeline customer may not transfer his or her service to any other individual, including another eligible low-income consumer.

TELEPHONE ASSISTANCE PROGRAMS

15.4 Digital Divide Program

The Digital Divide Elimination Fund Program is created as a special fund in the State Treasury to foster elimination of the Digital Divide and shall be used, subject to appropriation, by the Illinois Department of Commerce and Community Affairs to fund community technology centers and for assisting public hospitals, libraries, and park districts in eliminating the digital divide. All monies in the Fund will be collected by the Company and remitted to the Department of Commerce and Community Affairs, who will issue grants to the various communities based upon their needs.

15.4.1. General

- A. Customers wishing to participate in the funding of the Program may do so by electing to contribute, on a monthly basis, a fixed amount to be included on the customer's monthly bill. This contribution shall not reduce the customer's total amount due for the telecommunications service or other charges appearing on the bill.
- B. This contribution will be a line item on the bill and identified as the "Digital Divide Fund".
- C. Contributions shall be collected on a recurring basis each month from the customer's bill and remittance shall be reported and transferred to the Department or its designee as required by Section 758.60.
- D. Customers may elect to contribute \$.50, \$1.00, \$2.00, \$5.00, \$10.00, \$15.00 or \$25.00 per month per line.
- E. Customers may elect to discontinue or change the amount of the monthly contribution on their bill at any time upon providing at least 30 days notice by telephone or mail to the company.
- F. Failure by the customer in any month to remit the entire bill amount may reduce the contribution accordingly.

The Digital Divide Elimination Fund is mandated by the Illinois Commerce Commission and is created as a special fund in the State Treasury effective July 10, 2002. All monies in the Fund shall be used by the Illinois Department of Commerce and Community Affairs to fund community technology centers and for assisting public hospital, libraries, and park districts in eliminating the digital divide. The monies will be collected by the Company and remitted to the Department of Commerce and Community Affairs, who will issue grants to the various communities based upon their needs.

**LIVINGSTON & STAUNTON EXCHANGES
9-1-1 TELECOMMUNICATIONS SERVICE**

16.1 GENERAL

16.1.1 Service Overview

- A. When requested by local government authorities and subject to the availability of facilities and equipment, the Company will provide 9-1-1 Telecommunications Service (9-1-1 Service) for the purpose of voice reporting emergencies by the public.

9-1-1 Service is classified as both local exchange and interexchange telecommunications service.

- B. The Company shall not be required to provide 9-1-1 Service to less than an entire central office (switching entity).
- C. A Public Safety Answering Point (PSAP) is the answering point for a 9-1-1 call. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAP's answer first; Secondary PSAP's receive calls on a transfer basis only. A PSAP must be created and staffed under an "Authority to Operate a 9-1-1 System" issued by the Illinois Commerce Commission.
- D. Any person dialing 9-1-1 from a telephone which is usable for local exchange telephone network access and arranged to provide 9-1-1 Service will be automatically connected to the appropriate (PSAP) for that telephone.
- E. For the purposes of this tariff, a Responding Agency is an agency which is prepared to provide one or more specific emergency services via calls received from a PSAP.
- F. 9-1-1 calls originated from local exchange telephone network access facilities shall be completed to the appropriate PSAP without a charge being assessed to the calling party by the Company. Calls from certain intrastate WATS access lines, Mobile telephones, and calls using toll facilities may be subject to normal per-call charges.
- G. 9-1-1 Service may be classified as one of two types, Basic 9-1-1 Service or Enhanced 9-1-1 Service.

9-1-1 TELECOMMUNICATIONS SERVICES

16.1 GENERAL (Continued)

16.1.1 Service Overview (Continued)

G. 9-1-1 Service may be classified... (Continued)

1. Basic 9-1-1 Service provides for routing all 9-1-1 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a single PSAP which is prepared to receive those calls. Basic 9-1-1 Service has certain inherent features and optional features which may or may not be available with Enhanced 9-1-1 Service.
2. Enhanced 9-1-1 Service provides certain features, such as, selective routing of 9-1-1 calls to a specific PSAP, which is selected from the various PSAP's serving customers within that central office area. Enhanced 9-1-1 Service has certain other inherent and optional features that may or may not be available with Basic 9-1-1 Service.

- H. The minimum service period is 1 year (12 months) for Basic 9-1-1 Service and 5 years (60 months) for Enhanced 9-1-1 Service. A customer to Enhanced 9-1-1 Service must sign an agreement for the service which will stipulate, among other requirements, an initial period of 5 years and will continue in force thereafter until terminated according to the specifications of the agreement.

16.1.2 Regulations

- A. This offering is limited to the provision and use of the digits "9-1-1" as the Universal Emergency Telephone Number (Code).
- B. The Company will provide a mix of Basic and Enhanced 9-1-1 Service within a given central office (switching entity) only when the provision of such a mixture of Services within a given central office will not disadvantage existing 9-1-1 Service customers. In the event the existing 9-1-1 Service customer has Enhanced 9-1-1 Service, subsequent customers may order Basic 9-1-1 Service; however, in some instances, certain features may not be available. Only one 9-1-1 Service will be provided within any public agency's locality.
- C. 9-1-1 Service is a one-way, incoming service only.

9-1-1 TELECOMMUNICATIONS SERVICES

16.1 GENERAL (Continued)

16.1.2 Regulations (Continued)

- D. The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial, the digits "9-1-1" or to any other person who may be affected by the dialing of the digits "9-1-1". The Company's entire liability arising out of the provision of 9-1-1 Service under this tariff shall be limited as set forth in this Section.
- E. Application for 9-1-1 Service may be made to the Company under the following conditions:
 - 1. The application is executed in writing by each participating local governmental authority or its duly appointed agent.
 - 2. If the application is made by an agent, satisfactory evidence of appointment must be provided.
- F. The 9-1-1 Service applicant must submit to the Company written concurrence to the following terms and conditions by all participating agencies:
 - 1. The applicant shall have sole responsibility for determining which public safety agencies will participate in (jointly) subscribing to a 9-1-1 Service offering and for the control and staffing of the PSAP. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 9-1-1 calls that originate from telephones served by central offices in the local service area, whether the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
 - 2. The PSAP will provide a means of answering, on a 24-hour basis, all 9-1-1 calls routed to it.

9-1-1 TELECOMMUNICATIONS SERVICES

16.1 GENERAL (Continued)

16.1.2 Regulations (Continued)

F. The 9-1-1 Service applicant must submit... (Continued)

3. For Basic 9-1-1 Service, each PSAP must subscribe to sufficient 9-1-1 Service Lines to adequately handle incoming calls in each PSAP's busy hour so that less than 1 call out of 100 encounters a busy signal. In no case shall the PSAP subscribe to less than two such lines per central office that route calls to the PSAP, except in those cases specifically authorized by the Illinois Commerce Commission.
 4. For Enhanced 9-1-1 Service, the Company will provide sufficient Enhanced 9-1-1 Service Lines to adequately handle incoming calls in each PSAP's busy hour so that less than 1 call out of 100 encounters a busy signal. In no case will the Company provide less than two such lines per central office routing calls to the PSAP, except in those cases specifically authorized by the Illinois Commerce Commission.
 5. The applicant will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming 9-1-1 lines provided for in 3. or 4. above.
- G. 9-1-1 Service is intended to be an emergency service only. Therefore, in addition to the Basic 9-1-1 Service Lines or Enhanced 9-1-1 Service Lines, each PSAP must subscribe to at least one non-emergency (administrative) local exchange line with at least one listed directory number.**
- H. The PSAP should subscribe to at least one non-listed, seven-digit emergency number usable by the Company in forwarding emergency calls.**
- I. The PSAP should subscribe to at least one seven-digit emergency number usable by other PSAP's and public safety agencies to reach the PSAP. This number may be the same as the number defined in H. preceding.**
- J. The main telephone directory listing for the PSAP must be an administrative telephone number or a listed seven-digit emergency number. A listing for the PSAP will also be provided under "9-1-1" at no additional charge.**

9-1-1 TELECOMMUNICATIONS SERVICES

16.1 GENERAL (Continued)

16.1.2 Regulations (Continued)

- K. The Company will not undertake to prorate any billing among agencies jointly subscribing to a 9-1-1 Service.
- L. Intercept Service for the seven-digit emergency number(s) replaced by 9-1-1 will be provided for a period of time as negotiated between the Company and the customer.
- M. Company recommendations for 9-1-1 Service will provide for a transmission grade of service from the calling party to the PSAP or Responding Agency at least equivalent to that provided by the exchange telephone network. If the customer desires service with a different (lesser) transmission grade of service, the customer must submit such request in writing and indicate recognition of the less than optimal transmission design.
- N. Customer-provided premises equipment may be used with 9-1-1 Service unless specifically prohibited from use with 9-1-1 Service.
 - 1. When customer-provided equipment is employed, it will be furnished in accordance with the conditions and rates specified.
 - 2. Where PBX or Automatic Number Identification (ANI) Display Unit premises equipment is desired at the PSAP, the request must be reviewed by the Company to determine the compatibility of the specific PBX or ANI Display Unit with the type of 9-1-1 Service.
- O. Any terminal equipment used in conjunction with 9-1-1 Service shall be configured so it is unable to extract any information from the Data Management System other than information relating to a number identified through the ANI feature as the source of an in-progress 9-1-1 call.
- P. The Company does not undertake to answer and forward 9-1-1 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.

9-1-1 TELECOMMUNICATIONS SERVICES

16.1 GENERAL (Continued)

16.1.2 Regulations (Continued)

- Q. 9-1-1 Service is provided solely for the benefit of the customer operating the PSAP. The provision of 9-1-1 Service by the Company shall not be interpreted, construed, or regarded either expressly or implied, as being for the benefit or creating any Company obligation toward any third person or legal entity other than the customer.
- R. Each customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made instituted or asserted by the customer, or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others.
- S. The customer also agrees to release, indemnify, and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 9-1-1 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, name, or address associated with the telephone used by the party or parties accessing 9-1-1 Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents of any one of them.
- T. The 9-1-1 calling party, by calling 9-1-1 Service, gives consent for the Company to provide 9-1-1 information consisting of the telephone number, name, and address of the customer at the location from which the call was made to law enforcement agencies and other emergency service providers on a call-by-call basis for the purpose of enabling those agencies and service providers to respond to emergency calls for assistance.

9-1-1 TELECOMMUNICATIONS SERVICES

16.1 GENERAL (Continued)

16.1.2 Regulations (Continued)

- U. 9-1-1 Service consisting of telephone numbers, names, and addresses of telephone customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls. The 9-1-1 calling party forfeits the privacy afforded by Private and Semi-Private Directory Service to the extent the telephone number, name, and address associated with the originating station location are furnished to the PSAP.
- V. The rates charged for 9-1-1 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in the Service, nor does the Company undertake such responsibility. Normal central office and circuit maintenance routines, as required by the 83 Illinois Administrative code, Part 730, will be carried out by the Company. The customer shall promptly notify the Company in the event the system is not functioning properly.
- W. When the Selective Routing feature is provided, the customer is responsible for identifying Primary and Secondary PSAP locations, as well as the unique combinations of police, fire, and ambulance, or any other appropriate agencies responsible for providing emergency Service in the 9-1-1 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Company. The customer will associate these ESN's with street address ranges or other mutually agreed upon routing criteria in the 9-1-1 serving area. These ESN's will be carried in the Data Management System (DMS) to permit routing of 9-1-1 calls to the Primary and Secondary PSAP's responsible for handling of calls from each telephone in the 9-1-1 serving area. The following terms define the customer's responsibility in providing this information:
 - 1. Initial and subsequent ESN assignments by street name, address range and area, or mutually agreed upon criteria shall be furnished by the customer, on forms supplied by the Company for that purpose, to the Company, at a time mutually agreed upon between the customer and the Company, prior to the effective date of the service.

9-1-1 TELECOMMUNICATIONS SERVICES

16.1 GENERAL (Continued)

16.1.2 Regulations (Continued)

W. When the Selective Routing feature is provided... (Continued)

2. After establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file and to advise the Company of any changes in street names, establishment of new streets, changes in police, fire, ambulance, or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities, or any other matter that will affect the routing of 9-1-1 calls to the proper PSAP.
3. Changes, deletions, and additions the customer desires to have made in the master address file should be submitted on an "as occurred" basis.
4. The Company will provide to the customer annually, on request, a completed copy of the master address file to permit the customer to verify accuracy of the police, fire, and ambulance routing designations. If, due to special circumstances, the customer has need of a copy of the master address file at some other point in time, the Company will furnish that copy at a time mutually agreed upon between the customer and the Company.

X. When it is necessary to transport 9-1-1 traffic from a non-contiguous Company exchange to another Company exchange or to an exchange of another telephone company, an inter-city facility charge will be billed to the customer. The inter-city facility charge will be the charge billed to the Company by the facility owner.

Y. Effective July 1, 1995, as a condition of service to private residential switch systems, the systems shall adhere to the requirements of the Emergency Telephone System Act ("Act" including, without limiting the generality of the foregoing, Section 15.5 of the Act (50ILCS 750/15.5)).

9-1-1 TELECOMMUNICATIONS SERVICES

16.2 BASIC 9-1-1 SERVICE

16.2.1 Description of Service

- A. Basic 9-1-1 Service provides for routing all 9-1-1 calls originated by telephones with given central office prefix codes to a (single) PSAP via a 9-1-1 Telecommunication Service Line (9-1-1 Service Line).
- B. A 9-1-1 call may be presented to a PSAP via dedicated facilities from the caller's central office to the PSAP or by tandem switching using the exchange telephone network from the caller's central office to the central office on which the PSAP is terminated.
- C. Three types of Basic 9-1-1 Service are available: Type 1, Type 2, and Type 3.
 - 1. Type 1 Basic 9-1-1 Service presents a 9-1-1 call to the PSAP via a Type (1) 9-1-1 Service Line in a manner similar to a normal exchange telephone network call.
 - 2. Type 2 Basic 9-1-1 Service requires the use of a Type (2) 9-1-1 Service Line, which includes a 9-1-1 PSAP trunk circuit and provides the PSAP with features beyond the Type (1) 9-1-1 Service. Type 2 Service features include: Forced Disconnect, Idle Circuit Tone Application, Called Party Hold, and Switchhook Status Indication. If the call is not routed via dedicated facilities, Called Party Hold and Switchhook Status Indication cannot be provided.
 - 3. Type 3 Basic 9-1-1 Service requires the use of a Type (3) 9-1-1 Service Line, which includes a 9-1-1 PSAP trunk circuit. It provides Type 2 Basic 9-1-1 Service plus Emergency Ringback. Type 3 Service is only available with the use of dedicated facilities.

A vacant button on the attendant's console may be used to actuate Ringback. Otherwise, a separately mounted key is required.

9-1-1 TELECOMMUNICATIONS SERVICES

16.2 BASIC 9-1-1 SERVICE (Continued)

16.2.1 Description of Service (Continued)

- D. A 9-1-1 Telecommunication Service Line (9-1-1 Service Line) consists of a central office termination and a local (loop) facility. If the PSAP is located in a different service area than the central office termination, a 9-1-1 Telecommunication Service Line Channel (9-1-1 Service Line Channel), is required in addition to the 9-1-1 Service Line, except where the service configuration permits normal operation without the channel.
- E. Basic 9-1-1 Service allows for transfer of 9-1-1 calls from a PSAP to a Responding Agency, or for conferencing of a Responding Agency onto an established 9-1-1 call, using equipment at the PSAP's premises. The connection to that Responding Agency should only be established using either an Emergency Dial Line or an Emergency Reporting Channel to ensure normal grade transmission.
 - 1. An Emergency Dial Line is a business exchange line, as provided in Section 3, usable by the PSAP for transferring or conferencing a 9-1-1 call to a Responding Agency by a dialed connection to the Responding Agency. The connection to the Responding Agency is made via the exchange telephone network.

Note: If the Emergency Dial Line does not connect directly from the PSAP to the central office serving the Responding Agency, normal grade transmission cannot be guaranteed.

- 2. An Emergency Reporting Channel is a dedicated private facility between the PSAP and the Responding Agency, which is usable for transfer or conferencing of 9-1-1 calls. Private Line Facilities are provided in Section 19.

9-1-1 TELECOMMUNICATIONS SERVICES

16.2 BASIC 9-1-1 SERVICE (Continued)

16.2.1 Description of Service (Continued)

- F. If transfer or conferencing capability is provided via PSAP premises equipment, a conditioned 9-1-1 Service Line, which allows for transfer or conferencing, plus the use of an Emergency Reporting Channel to accomplish the transfer or conference, is required to meet transmission objectives. If conferencing of calls is attempted without using a conditioned 9-1-1 Service Line or a 9-1-1 Service Line Channel, which is not so arranged, normal grade transmission cannot be guaranteed. Normal grade transmission also cannot be guaranteed for transfer or conferencing of calls presented to a PSAP via tandem switching, for calls forwarded from the PSAP via a night transfer arrangement, or for calls transferred or conferenced again from the Responding Agency.

16.2.2 Features

- A. Type 1 Basic 9-1-1 Service using Type (1) 9-1-1 Service Lines provides for delivering a 9-1-1 call to the PSAP in a manner equivalent to a normal ex-change telephone network call. No other features are available to the PSAP.
- B. Type 2 Basic Service features, which are only provided with Type (2) 9-1-1 Service Lines, consist of Forced Disconnect, Idle Circuit Tone Application, Called Party Hold, and Switchhook Status Indication.
1. Forced Disconnect enables the PSAP attendant to release a connection on a 9-1-1 call, even if the calling party remains off-hook. The time required to effect the forced disconnect varies as a function of the office type, but is generally between 10 and 30 seconds.
 2. Idle Circuit Tone Application permits the PSAP attendant to distinguish between calls that have been abandoned before the attendant can answer and calls where the caller is unable to speak for some reason. This feature is required since the PSAP trunk circuit continues ringing the PSAP, even if the calling party hangs up.
 3. Called Party Hold enables the PSAP attendant to hold a 9-1-1 connection, even if the calling party hangs up.

9-1-1 TELECOMMUNICATIONS SERVICES

16.2 BASIC 9-1-1 SERVICE (Continued)

16.2.2 Features (Continued)

B. Type 2 Basic Service features... (Continued)

4. Switchhook Status Indication provides the PSAP attendant with audible and visual indications (signals) of whether a 9-1-1 call received on a PSAP trunk and put on hold is still on hold or has disconnected.

Note: Provision of Switchhook Status will require individual analysis of terminal equipment. Charges for such service will be based on costs.

Called Party Hold and Switchhook Status Indication are only available if the call is presented to the PSAP via dedicated facilities. These features are not available with arrangements using tandem switching.

- C. Type 3 Basic 9-1-1 Service features, which are only provided with Type (3) 9-1-1 Service Lines consist of all of the Type 2 Services features plus Emergency Ringback.

Emergency Ringback is an additional feature, beyond Type (2) 9-1-1 Service that allows a PSAP attendant to ring back the caller's line.

Emergency Ringback is only available if the call is routed to the PSAP via dedicated facilities. This feature is not available with arrangements using tandem switching.

16.2.3 Rates and Charges

- A. No charge will be applied by the Company to the calling party for calls placed to the 9-1-1 Universal Emergency Number when such calls are originated from local exchange telephone network facilities, except calls from Mobile telephones that are subject to normal per-call charges.

Charges for messages transferred over exchange facilities from a PSAP are billed according to rates applicable from the central office serving the PSAP initiating the transfer to the point of termination of the transfer.

9-1-1 TELECOMMUNICATIONS SERVICES

16.2 BASIC 9-1-1 SERVICE (Continued)

16.2.3 Rates and Charges (Continued)

B. Where the customer desires not to use dedicated facilities from a remote central office to a PSAP, the Company will evaluate the feasibility of a tandem-switched arrangement. The Company will provide Basic 9-1-1 Service as follows:

1. Any tandem switching required between central offices will be provided at no additional charge to the customer.
2. No charges will be assessed for the shared exchange telephone network facilities used to provide tandem switching.
3. Special methods and equipment may be required to provide tandem switching capability for 9-1-1 calls. The methods and equipment depend upon the specific configuration requested. Charges for such service will be developed specifically for each request, based on costs.

Note: Where the caller's line is other than a 1-Party line, operating the Emergency Ringback feature will also ring any additional parties on that line.

C. Basic 9-1-1 Service is provided using rates specified in Section 3 for business exchange service. In addition, for Types 1, 2, and 3 Service Lines, a rate increment applies for the features desired by the customer.

If premises transfer on conferencing is desired, conditioning of the 9-1-1 Service Line, as specified below, is required if normal grade transmission is to be obtained.

If the 9-1-1 Service Line is served from a central office outside of the PSAP's service area, an appropriate 9-1-1 Service Line Channel is required.

9-1-1 TELECOMMUNICATIONS SERVICES

16.2 BASIC 9-1-1 SERVICE (Continued)

16.2.3 Rates and Charges (Continued)

C. Basic 9-1-1 Service is provided using rates... (Continued)

	<u>INC</u>	<u>Monthly Rate</u>
<u>9-1-1 Service</u>	Apply rate for a Business Exchange Service as shown in Section 3	
<u>Type 1 Basic 9-1-1 Service Line</u>	---	\$11.00

Note: This rate is in addition to Business Exchange Service shown above

	<u>INC</u>	<u>Monthly Rate</u>
<u>Type 2 Basic 9-1-1 Service</u>		
First line, per order	\$78.17	\$13.22
Additional lines, each	---	13.22

Note: These rates are in addition to rates for Type (1) 9-1-1 Service Lines.

Provision of Switchhook Status will require individual analysis of terminal equipment. Charges for such Service will be based on cost.

	<u>INC</u>	<u>Monthly Rate</u>
<u>Type 3 Basic 9-1-1 Service</u>		
Per Type 3 Basic 9-1-1 Service Line	\$57.90*	\$11.65

Note: These rates are in addition to rates for Type (2) 9-1-1 Service Groups and Lines

*The Type 3 Basic 9-1-1 Service INC does not apply if Type 3 Service is ordered with the initial 9-1-1 Service.

9-1-1 TELECOMMUNICATIONS SERVICES

16.2 BASIC 9-1-1 SERVICE (Continued)

16.2.3 Rates and Charges (Continued)

C. Basic 9-1-1 Service is provided using rates... (Continued)

	<u>INC</u>	<u>Monthly Rate</u>
<u>Conditioning of 9-1-1 Service</u> <u>Lines from premises transfer</u> <u>or conferencing</u>		
Per Type, 1, 2, or 3 Local 9-1-1 Service Line	\$55.00	\$4.50
Per Type 1, 2, or 3 Local 9-1-1 Service Line served from a central office other than one serving the PSAP's service area.	Apply rates for FX Lines from Section 8	

D. Emergency Dial Lines provide exchange network access to the PSAP and allow premises transfer or conferencing of an incoming 9-1-1 call to a Responding Agency via dial access. When an Emergency Dial Line is terminated in a central office serving the PSAP's service area, the rates for a Local Emergency Dial Line apply.

	<u>INC</u>	<u>Monthly Rate</u>
<u>Local Emergency Dial Line</u>	\$55.00	\$4.50

Note: These rates are in addition to a Business Exchange Line.

9-1-1 TELECOMMUNICATIONS SERVICES

16.3 ENHANCED 9-1-1 SERVICE

16.3.1 General

- A. Enhanced Emergency Number Service, also referred to as E9-1-1 Service, is a telephone exchange communications service whereby a PSAP designated by the customer may receive and answer telephone calls placed by dialing the number 9-1-1. It includes the services provided by the lines and equipment associated with the service arrangement, for the answering and transferring of public emergency telephone calls dialed to 9-1-1.
- B. E9-1-1 Service is offered subject to the availability of central office facilities.
- C. The E9-1-1 Service customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police, fire, and other services within the telephone central office areas arranged for E9-1-1 Service calling.
- D. E9-1-1 Service is available as dedicated E9-1-1 trunks.
 - 1. Enhanced E9-1-1 trunks are dedicated trunks between a serving central office and a PSAP or between two central offices, except where one of the central offices is a remote unit. In instances where one of the central offices is a remote unit, initial nonrecurring charges and monthly rates do not apply to that segment of the dedicated E9-1-1 trunk.

9-1-1 TELECOMMUNICATIONS SERVICES

16.3 ENHANCED 9-1-1 SERVICE (Continued)

16.3.1 General (Continued)

D. E9-1-1 Service is available as dedicated E9-1-1 trunks. (Continued)

2. E9-1-1 trunks provide for:

- a. Delivery of 9-1-1 calls to the PSAP**
- b. No charge for calls from Company paystations within the 9-1-1 Service area**
- c. Forced Disconnect**
- d. Idle Circuit Tone Application**
- e. Called Party Hold**
- f. Switchhook Status Indication**
- g. Emergency Ringback**
- h. Automatic Number Identification**

Note: Items d., e., f., and g. may not be available when selective routing is used.

16.3.2 Rules and Regulations

- A. The service is limited to the use of central office telephone number 9-1-1 as the emergency telephone number. Only one E9-1-1 Service will be provided within any government agency's locality.**
- B. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.**
- C. E9-1-1 Service is telephone exchange communications service and is arranged for one-way incoming service to an appropriate PSAP.**
- D. E9-1-1 Service is provided solely for the benefit of the local governmental unit; the provision of such service shall not be interpreted, construed, or regarded as being for the benefit of, or creating any Company obligation toward, or any right of action on behalf of, any third person or other legal entity.**

9-1-1 TELECOMMUNICATIONS SERVICES

16.3 ENHANCED 9-1-1 SERVICE (Continued)

16.3.2 Rules and Regulations (Continued)

- E. The Company does not undertake to answer and forward E9-1-1 Service calls, but furnishes the use of its facilities to enable the customer's personnel to accept such calls on the customer's designated premises.
- F. Any party residing within the E9-1-1 Service serving area forfeits the privacy afforded by non-listed and non-published service to the extent the customer's telephone number, name, and address associated with the originating station location are furnished to the PSAP.
- G. E9-1-1 Service information consisting of the telephone number, name, and address of telephone subscribers whose listings are not published in directories or listed in directory assistance offices is confidential and the customer agrees to use such information only for the purpose of responding to emergency E9-1-1 Service calls.
- H. The Company's entire liability to any person for interruption or failure of E9-1-1 Service shall be limited by the terms set forth in this Section and other Sections of this tariff.
- I. The customer will have the responsibility to determine whether the system is functioning properly for its use and shall promptly notify the Company in the event the system is not functioning properly. Normal central office and circuit maintenance routines, as required by the 83 Illinois Administrative code, Part 730, will be carried out by the Company.
- J. E9-1-1 Service will be designated by the Company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where E9-1-1 Service is offered.
- K. Because the Company serving boundaries and political subdivision boundaries may not coincide, the customer must make arrangements to handle all calls received on its E9-1-1 Service Lines that originate from all telephones served by central offices within the E9-1-1 Service area whether the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.

9-1-1 TELECOMMUNICATIONS SERVICES

16.3 ENHANCED 9-1-1 SERVICE (Continued)

16.3.2 Rules and Regulations (Continued)

- L. Application for E9-1-1 Service must be executed in writing by each customer and must be accompanied by a satisfactory proof of authorization to provide E9-1-1 Service in the exchanges where service is requested. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer.
- M. In addition to all other terms and conditions, the following customer requirements will apply:
 - 1. The customer will answer all E9-1-1 Service calls on a 24-hour day, seven-day week basis.
 - 2. The customer has the responsibility for dispatching the appropriate emergency service within the E9-1-1 service area, or will undertake to transfer all E9-1-1 Service calls received to the governmental agency with responsibility for dispatching such services, to the extent such services are reasonably available.
 - 3. The customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to an E9-1-1 Service PSAP by calling parties.
 - 4. The customer will subscribe to a minimum of two dedicated E9-1-1 trunks per central office, with the exception of remote unit situations, for adequate handling of incoming E9-1-1 Service calls.
- N. The customer will agree to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use therewith, or by any services furnished by the Company in connection therewith, including, but not limited to the identification of the telephone number, name, or address associated with the telephone used by the party or parties accessing E9-1-1 Service hereunder.

9-1-1 TELECOMMUNICATIONS SERVICES

16.3 ENHANCED 9-1-1 SERVICE (Continued)

16.3.2 Rules and Regulations (Continued)

- O. The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or any others, for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing service hereunder, the Company's liability, if any, shall not exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error, or defect in transmission of service occurs and continues. This liability shall be in addition to any amounts that may otherwise be due to the customer under this tariff as an allowance for interruptions. However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or service, which are caused or contributed to by the negligence or willful act of the customer, authorized user, or which arise from the user of customer-provided facilities or equipment shall not result in the imposition of any liability upon the Company.

16.3.3 Rates and Charges

- A. The following rates and charges apply in addition to all other applicable rates and charges shown elsewhere in this tariff.
- B. The customer may select one of the following service configurations.
- C. The rates shown in 1. through 4. following may be used for estimating E9-1-1 system costs. However, each enhanced system is custom designed and alternate methods of providing the service exist, which may or may not reduce these costs.
- D. The customer may select between pricing option A or option B.

9-1-1 TELECOMMUNICATIONS SERVICES

16.3 ENHANCED 9-1-1 SERVICE (Continued)

16.3.3 Rates and Charges (Continued)

D. The customer may select between pricing option A or option B. (Continued)

1. Option 1 - Combined Automatic Number Identification and Automatic Location Identification, per 100 access lines that are within the geographical boundaries of the customer's public safety jurisdiction, and are served by the Enhanced 9-1-1 Service.

	<u>INC</u>	<u>Monthly Rate</u>
Option A	\$ 2.15	\$23.00
Option B	390.00	14.00

2. Option 2 - Combined Automatic Number Identification and Selective Routing, per 100 access lines that are within the geographical boundaries of the customer's public safety jurisdiction and are served by the Enhanced 9-1-1 Service.

	<u>INC</u>	<u>Monthly Rate</u>
Option A	\$ 2.15	\$22.00
Option B	360.00	13.50

3. Option 3 - Combined Automatic Number Identification, Automatic Location Identification, and Selective Routing, per 100 access lines that are within the geographical boundaries of the customer's public safety jurisdiction and are served by Enhanced 9-1-1 service.

	<u>INC</u>	<u>Monthly Rate</u>
Option A	\$ 2.15	\$25.00
Option B	400.00	16.20

9-1-1 TELECOMMUNICATIONS SERVICES

16.3 ENHANCED 9-1-1 SERVICE (Continued)

16.3.3 Rates and Charges (Continued)

D. The customer may select between pricing option A or option B. (Continued)

4. Additional Enhanced 9-1-1 trunks terminating at a PSAP

	<u>INC</u>	<u>Monthly Rate</u>
Additional Trunks	\$107.00	\$74.47

Note: The exchange access line count for the above service configuration is rounded (below 50 downward, 50 and above upward) to the nearest 100. This count is based upon the maximum number of the above stated exchange access lines service within the geographical boundaries of the customer's public safety jurisdiction during the most current twelve month period at the time service is established. This count will be adjusted annually, in a like manner thereafter, for purposes of updating customer billing. For each service configuration, where the count of the exchange access lines has been adjusted upward, an INC applies for each 100 exchange access lines so adjusted (after rounding). In no case will the customer be billed for less than 100 access lines.

5. Dedicated E9-1-1 Trunks.

	<u>INC</u>	<u>Monthly Rate</u>
Intraexchange trunks, per trunk, 1st trunk	\$107.00	\$75.47
Intra-MSA Interexchange Trunks (airline mileage)		#

Note: Intra-MSA Interexchange Channels within the Company's service area are quoted in Section 19. Service to other areas will be provided in concurrence with tariffs of other common carriers as required by the circumstances in each case

9-1-1 TELECOMMUNICATIONS SERVICES

16.3 ENHANCED 9-1-1 SERVICE (Continued)

16.3.3 Rates and Charges (Continued)

D. The customer may select between pricing option A or option B. (Continued)

6. Special Service Arrangement Charges

- a. If E9-1-1 Service requirements cannot be met with regularly offered service arrangements, special arrangements will be furnished when practical by the Company at charges equivalent to the costs of furnishing such arrangements. These special charges will be applicable to such items as engineering and special program development associated with data base management.
- b. Cost as referred to in this Section may include but are not limited to:
 - 1) Cost of maintenance
 - 2) Cost of operation
 - 3) Depreciation on the cost installed of any facilities used to provide the special service arrangement based on the anticipated useful service life of the facilities with an appropriate allowance for the net salvage.
 - 4) General Administration expenses, including taxes on the basis of average charges for these items.
 - 5) Any other item of expense associated with the particular special service arrangement.
 - 6) An amount, computed on the cost installed of the facilities used to provide the special service arrangement, for return on investment.

9-1-1 TELECOMMUNICATIONS SERVICES

16.3 ENHANCED 9-1-1 SERVICE (Continued)

16.3.3 Rates and Charges (Continued)

D. The customer may select between pricing option A or option B. (Continued)

6. Special Service Arrangement Charges (Continued)

c. Cost installed mentioned above includes cost of equipment and materials provided or used plus the cost of installing, including engineering, labor, supervision, transportation, right-of-way, and other items which are chargeable to the capital accounts.

d. Special service arrangement rates are subject to Company review and revision conditioned upon changing costs.

7. Program Development Charges are applicable to the work necessary to design, develop, test, and maintain any special programming required to support E9-1-1 Service and its data base management. The rate is based on Company time and materials expended.

8. Records Conversion and Maintenance Charges are applicable to work necessary to design, review, modify, and maintain any Company customer records keeping systems in order to support E9-1-1 Service and its data base management. The rate is based on Company time and materials expended.

9. Quotation Preparation is based on the customer's written request and will be provided in writing so long as all associated requirements are identified in the initial request.

9-1-1 TELECOMMUNICATIONS SERVICES

16.3 ENHANCED 9-1-1 SERVICE (Continued)

16.3.3 Rates and Charges (Continued)

D. The customer may select between pricing option A or option B. (Continued)

10. The Company will provide the database computer on a lease or purchase basis if the customer so requests. Lease or purchase prices will depend upon the size of the computer required and the customer's use of it. The computer provides for Automatic Location Identification and/or Selective Routing of calls to other PSAP's by using the Automatic Number Identification information supplied by the dedicated E9-1-1 trunks and the database resident in the computer. If the computer is leased to the customer, it may be located in the Company's central office. If it is purchased by the customer it will not be located in the Company's central office. In either case (owned or leased) the customer has the responsibility for the accuracy of customer information in the database. Provision of other PSAP equipment will be the responsibility of the customer.

Madison Telephone Company

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RATES AND CHARGES

20. Rates and Charges

20.1	<u>Local Exchange Service : Flat Rated</u>	Monthly Service <u>Amount</u>	Non- Recurring <u>Charge</u>	Tariff Section <u>References</u>	
A.	Local Exchange Service - Business:			4.1	
	Local Base Rate Area Service:				
	Per line	\$24.20	**		
	Per PBX trunk	\$34.25	**		
	Local Rural Area Service:				
	Per line	\$24.20	**		
	Per PBX trunk	\$34.25	**		
B.	Local Exchange Service - Residence:			4.1	
	Local Base Rate Area Service:				
	Per line	\$20.39	**		
	Local Rural Area Service:				
	Per line	\$20.39	**		
C.	Touch Tone Service				
	Business, per line	\$0.00	**	4.7	
	Residence, per line	\$0.00	**	4.7	
D.	Safety Line Service (SLS)				
	(includes unlimited 911 calls)	\$19.00	**	4.8	(C)
	Local Rate Per Minute:	\$0.10			
** Customer Activity Charges apply as discussed in Section 5.					

RATES AND CHARGES

20. Rates and Charges

Monthly Service Amount	Non- Recurring Charge	Tariff Section References
------------------------------	-----------------------------	---------------------------------

20.1.2 Local Exchange Service : Measured Service

4.1.2

The Exchange Access Line rates shown below are applicable in the Company's Local Exchange Service Areas of Staunton and Livingston exclusively.

A. Exchange Access Line Rates

Monthly Service Amount	Non- Recurring Charge	Tariff Section References
------------------------------	-----------------------------	---------------------------------

Residence Service

Residence Line	\$20.39	**	(I)
Residence Second Line	\$20.39	**	(I)
Remote Call Forward Line	\$20.39	**	(I)

Business Service

Business Line	\$20.70	**
Remote Call Forward Line	\$20.70	**
Centrex Network Access	\$3.79	**

<u>Customer Pay Telephone</u>	\$17.70	**
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** Customer Activity Charges apply as discussed in Section 5.

RATES AND CHARGES

20. Rates and Charges

20.1.2 Local Exchange Service : (cont.)

Tariff
Section
References

- B. Residence Minute of Use Charge
Billed in addition to the Exchange Access Line Rate.

4.1.2

	<u>Initial Minute</u>	<u>Subsequent Minute</u>
Untimed	\$0.05	(Not Applicable)
Timed	\$0.03	\$0.015

- C. Business Minute of Use Charge
Billed in addition to the Exchange Access Line Rate.

4.1.2

	<u>Initial Minute</u>	<u>Subsequent Minute</u>
Timed	\$0.03	\$0.015

- D. Reserved for Future Use

20.1.3 Number Reserve Rates

Monthly
Service
Amount Non-
Recurring
Charge Tariff
Section
References

(T)

- C. Number Reserve Rates
Residence
Business

\$15.00 NA
\$20.00 NA

4.3

(T)

RATES AND CHARGES

20. Rates and Charges

20.1.4 Payphone Service

	<u>Monthly Service Amount</u>	<u>Non- Recurring Charge</u>	<u>Tariff Section References</u>	
1. Exchange Access Line				
Instrument Implemented Payphone Service, 2-Way Service	\$5.35*	**	4.6	(R)
Instrument Implemented Payphone Service, 1-Way Service	\$5.35*	**	4.6	(R)
CO Implemented Coin Line	\$5.35*	**	4.6	(R)
2. CO Implemented Coin Line Features and Functions: Coin Line Signaling	NA*	**	4.6	(R)
3. Other Payphone Features: Selective Class of Call Screening	NA	\$10.00 **	4.6	

* Rate reductions filed pursuant to the Commission Order in Docket 04-0306, issued February 8, 2006.

RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.2 Customer Activity Charges

A.

B.

C.

D.

E.

F.

G.	Service Initiation Charge (Business and Residence)	NA	\$49.95	5.2(F)	(I)
----	---	----	---------	--------	-----

H.	Service Administration Charge (Business and Residence)	NA	\$19.95	5.2(F)	
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RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.3 Optional Services and Features (Cont'd)

A. Custom Calling Features

<u>All rates are per line</u>	<u>Monthly Service Amount</u>	<u>Tariff Section References</u>	
1.)Call Waiting and Cancel Call Waiting	\$1.95	6.1(D)(1)	
2.)Three-Way Calling	\$1.95*	6.1(D)(2)	(C)
3.)Call Forwarding	\$1.95*	6.1(D)(3)	(C)
4.)Call Forwarding, Remote Access	\$3.95	6.1(D)(4)	
5.)Enhanced Call Forwarding	\$1.95	6.1(D)(5)	
6.)Enhanced Three Way Calling	\$2.90	6.1(D)(6)	
7.)Revert Calling-Premise Intercom	\$0.95	6.1(D)(7)	
8.)Ring Again	\$1.95	6.1(D)(8)	
9.)Automatic Call Back	\$1.95	6.1(D)(9)	
10.)Automatic Recall	\$1.95	6.1(D)(10)	
11.)Teen Line - Distinctive Ring	\$3.95	6.1(D)(11)	
12.)Speed Calling - 8	\$1.95	6.1(D)(12)	
13.)Speed Calling - 30	\$3.95	6.1(D)(13)	
14.)Toll Restriction	\$3.95	6.1(D)(14)	
15.)Line Hunting	\$1.95	6.1(D)(15)	

* Included with Flat Rated Local Exchange Service

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RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.3 Optional Services and Features (Cont'd)

A. Custom Calling Features (Cont'd)

<u>All rates are per line</u>	<u>Monthly Service Amount</u>	<u>Tariff Section References</u>	
16.) Warm Line	\$1.95	6.1(D)(16)	
17.) Custom Call Pak I (Call Waiting, Cancel Call Waiting, Three Way Calling, Speed Calling –8, Call Forwarding, Auto Recall)	\$5.95	6.2(D)(13)	
18.) Advantage Plus Call Pak (Call Waiting, Cancel Call Waiting, Three Way Calling, Call Forwarding, Call Waiting Caller ID, Enhanced Call Forwarding, Speed Calling –8, Automatic Recall Caller Name & Number Delivery)	\$8.95	6.2(D)(13)	
19.) Advantage Plus with Voice Mail (Call Waiting, Cancel Call Waiting, Three Way Calling, Call Forwarding, Enhanced Call Forwarding, Speed Calling –8, Automatic Recall Caller Name & Number Delivery, Call Waiting Caller ID, Voice Mail – Enhanced Voice Messaging, Automatic Callback)	\$9.95	6.2(D)(13)	
20.) Advantage Plus with Voicemail, included in any package bundle containing Internet or Cable TV service	\$1.00	6.2(D)(13)	(N) ⊥

Note: Customer Activity Charges apply as discussed in Section 5.

RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.3 Optional Services and Features

B. Custom Local Area Signaling Services (CLASS)

	<u>Monthly Amount</u>	<u>Tariff Section References</u>	
1. Automatic Recall (Per Line)	\$1.95	6.2(D)(1)	(I)
2. Automatic Callback (Per Line)	\$1.95	6.2(D)(2)	(I)
3. Calling Number Delivery (Per Line)	\$3.95	6.2(D)(3)	(I)
4. Calling Name Delivery (Per Line)	\$2.95	6.2(D)(4)	(I)
4.1 Call Waiting - Caller Id Service	N/C	6.2(D)(4.1)	
5. Calling Name/Number Delivery Blocking (Per Line)	\$1.95	6.2(D)(5)	(I)
6. Selective Call Acceptance (Per Line)	\$3.95	6.2(D)(6)	(I)
7. Selective Call Rejection (Per Line)	\$3.95	6.2(D)(7)	(I)
8. Selective Call Forwarding (Per Line)	\$3.95	6.2(D)(8)	(I)
9. Distinctive Ringing/ Call Waiting (Per Line)	\$3.95	6.2(D)(9)	(I)
10. Customer Originated Trace (Per Successful Activation)	\$5.00	6.2(D)(10)	
11. Anonymous Caller Rejection		\$1.95	(I)
6.2(D)(11)			

RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.3 Optional Services and Features

B. Custom Local Area Signaling Services (CLASS)

	<u>Monthly Amount</u>	<u>Tariff Section References</u>	
12. Remote Call Forwarding Service per telephone number arranged for RCF	\$3.95	6.2(D)(12)	(I)
Each additional transmission path, per telephone number arranged	\$3.95	6.2(D)(12)	(I)
12.1 Simultaneous Ringing (SimRing) per telephone number assigned to the SimRing group	\$3.95	6.2(D)(12.1)	(I)
12.2 Find Me Service per telephone number activated with the service	\$3.95	6.2(D)(12.2)	(I)
12.3 Telemarketer Call Screening Service per line activated with with the service	\$3.95	6.2(D)(12.3)	(I)

Note: Customer Activity Charges apply as discussed in Section 5.

RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.3 Optional Services and Features

B. Custom Local Area Signaling Services (CLASS)

<u>All rates are per use</u>		<u>Usage Service Amount</u>	<u>Tariff Section References</u>	
12.	Usage Sensitive Features			(I)
a.	Automatic Callback	\$.95	6.2(D)(2)	
b.	Anonymous Call Rejection	\$.95	6.2(D)(11)	
c.	Automatic Recall	\$.95	6.2(D)(1)	
d.	Selective Call Acceptance		\$.95	6.2(D)
e.	Selective Call Forwarding		\$.95	6.2(D)
f.	Selective Call Rejection	\$.95	6.2(D)(7)	
13.)	Usage Sensitive Features			(I)
a.	Call Forwarding	\$.95	6.1(D)(3)	
b.	Three Way Calling	\$.95	6.1(D)(2)	

RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.3 Optional Services and Features (Cont'd)

C. Centrex Service

	Monthly Service <u>Amount</u>	Tariff Section <u>References</u>
1. <u>Centrex Line Service Rates</u>		6.3(B)(5)

Centrex (Basic) Lines, including
fully restricted lines

(Rates are per Centrex Line)

QUANTITY of Lines

3 - 9 Lines	\$5.30
10 - 20 Lines	\$5.23
21 - 30 Lines	\$4.09
31 - 40 Lines	\$3.60
41 - 75 Lines	\$2.60
75 + Lines	\$1.83

Centrex Line Service:

Centrex Rate Per Line +

Virtual Facilities Trunk Equivalence Charge (one trunk
equivalency is equal to a Business Line Rate) + 6.3(F)

Supplemental Charge

RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.3 Optional Services and Features (Cont'd)

C. Centrex Service (Cont'd)

In addition to the charges in Section 20.3(A), Centrex line Service the following Centrex Trunk Service charges will also apply.

	Monthly Service Amount	Tariff Section <u>References</u>
2. <u>Centrex Trunk Service Rates**</u>		6.3(B)(6)

Per Centrex Trunk:**

Business Line + Supplemental Charge +
Centrex Trunk Software Charge***

**Based on the trunk equivalency table in 6.3(G)

Centrex Key System Trunk:

Key System Line Rate + Supplemental Charge
+ Centrex Trunk Software Charge***

Centrex PBX Trunk:

PBX Trunk Rate + Supplemental Charge
+ Centrex Trunk Software Charge***

***Centrex Trunk Software Charge
\$5.00 per Centrex System

RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.3 Optional Services and Features (Cont'd)

C. Centrex Service (Cont'd)

3. Centrex Line, Attendant and Station (Basic) Rates

The following are the monthly rates for individual features or groups of features shown in 3 preceding. These rates are in addition to any charges for common equipment for selected features.

The following are per Centrex Line so programmed.

	<u>Monthly Service Amount</u>	<u>Tariff Section References</u>
Any one (1) feature		\$0.60 6.3(C)(3)
Any two (2) features	\$1.00	6.3(C)(3)
Any three (3) features	\$1.10	6.3(C)(3)
Any four (4) features	\$1.20	6.3(C)(3)
Any five (5) features	\$1.30	6.3(C)(3)
Any six (6) features	\$1.40	6.3(C)(3)
Any seven (7) features	\$1.50	6.3(C)(3)
Any eight (8) features	\$1.60	6.3(C)(3)
Any nine (9) or more features	\$1.70	6.3(C)(3)
Each additional feature over nine (9), Per Feature	\$0.10	6. 3(C)(3)

RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.3 Optional Services and Features (Cont'd)

C. Centrex Service (Cont'd)

3. Centrex Line, Attendant and Station (Basic) Rates

These rates are in addition to any charges for common equipment for selected features.

The following are charges per occurrence.

A. Usage Sensitive Custom Calling Features

<u>All rates are per line</u>	<u>Monthly Service Amount</u>	<u>Tariff Section References</u>	
a) Call Forwarding	\$.95	6.3(D)(3)	(I)
b) Three Way Calling	\$.95	6.3(D)(3)	(I)

RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.3 Optional Services and Features (Cont'd)

C. Centrex Service (Cont'd)

4. Centrex Custom Local Area Signaling Services (CLASS)

<u>All rates are per line</u>	<u>Monthly Service Amount</u>	<u>Tariff Section References</u>	
1. Automatic Recall (Per Line)	\$1.95	6.3(E)(5)	(I)
2. Automatic Callback (Per Line)	\$1.95	6.3(E)(5)	(I)
3. Calling Number Delivery (Per Line)	\$3.95	6.3(E)(5)	(I)
4. Calling Name Delivery (Per Line)	\$2.95	6.3(E)(5)	(I)
4.1 Call Waiting - Caller Id Service	N/C	6.3(E)(5)	(I)
5. Calling Name/Number Delivery Blocking (Per Line)	\$1.95	6.3(E)(5)	(I)
6. Selective Call Acceptance (Per Line)	\$3.95	6.3(E)(5)	(I)
7. Selective Call Rejection (Per Line)	\$3.95	6.3(E)(5)	(I)
8. Selective Call Forwarding (Per Line)	\$3.95	6.3(E)(5)	(I)
9. Distinctive Ringing/ Call Waiting (Per Line)	\$3.95	6.3(E)(5)	(I)
10. Customer Originated Trace (Per Successful Activation)	\$5.00	6.3(E)(5)	
11. Anonymous Caller Rejection 6.3(E)(5)	\$1.95		(I)

Note: Customer Activity Charges apply as discussed in Section 5.

RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.3 Optional Services and Features (Cont'd)

<u>All rates are per use</u>		<u>Service Amount</u>	<u>Tariff Section References</u>
12.	Usage Sensitive Features		
a.	Automatic Callback	\$.95	6.3(E)(5) (I)
b.	Anonymous Call Rejection	\$.95	6.3(E)(5) (I)
c.	Automatic Recall	\$.95	6.3(E)(5) (I)
d.	Selective Call Acceptance	\$.95	6.3(E)(5) (I)
e.	Selective Call Forwarding	\$.95	6.3(E)(5) (I)
f.	Selective Call Rejection	\$.95	6.3(E)(5) (I)

RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.3 Optional Services and Features (Cont'd)

D. Reserved for Future Use

(D)

(D)

RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.3 Optional Services and Features (Cont'd)

		<u>Monthly Service Amount</u>	<u>Non- Recurring Amount</u>	<u>Tariff Section References</u>	
E.	Reserved For Future Use				
F.	Directory Listings				
	Non-published/ Non-listed per telephone number	\$2.45	NA	6.6(B)	(I)
	Special Number Assignment	NA	\$25.00	6.6(C)	
	Additional Listing, per listing	\$2.45	NA	6.6(D)	(I)
	Alternate Listing, per listing	\$2.45	NA	6.6(D)	(I)
	Foreign Listing, per listing	Bus. \$2.45 Res. \$2.45	NA NA	6.6(D)	(I) (I)

RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.3 Optional Services and Features (Cont'd)

	Non- Recurring <u>Charges</u>	Monthly Service <u>Amount</u>	Tariff Section <u>References</u>
G. Special Billing Service			6.9
Printed Detail of Local Measured Service			
Business, unlimited number of pages		\$10.00	
Residence, unlimited number of pages		3.00	
2. Secondary Service Ordering Charges apply, as provided in Section 5, in addition to rates and charges for Printed Detail of Local Measured Service as specified in this Section.			
3. Bill Copy Rates and Charges:			
Business		\$10.00	
Residence		3.00	

RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.4 Miscellaneous Services

A. Operator Assisted Local Calling Service

	<u>Monthly Service Amount</u>	<u>Per Item Amount</u>	<u>Tariff Section References</u>	
Per local call completed	N/A	\$2.50	7.1	(I)

B. Local Directory Assistance Call Service

Per call	N/A	\$2.50	7.2	(I)
Per call completion	N/A	\$0.25	7.2	

C. Foreign Exchange Service

** * **

D. Local Private Line Services

** * **

* Customer Activity Charges apply as discussed in Section 5.

** See Company's special access tariff.

E. Movers Directory Number Announcement

120 Days	N/A	\$5.00	7.3
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F. Movers Directory Number Announcement with Voice Mail

120 Days	N/A	\$15.00	7.3
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20.5 Special Construction

Special Assemblies, Speculative Projects	**	**	8.1
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** See ILL C.C. No 12 for discussion of charges.

RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.6 Service Restrictions

	<u>Monthly Service Amount</u>	<u>Non- Recurring Charges</u>	<u>Tariff Section Reference</u>	
A. 900 Service Access Restriction	NA	\$5.00* **	9.1	
B. 976 Service Access Restriction	NA	\$5.00* **	9.2	
C. 700 Service Access Restriction	NA	\$5.00* **	9.3	
D. Toll Service Restriction	NA	\$3.75 **	9.4	
PIN Number Access	\$3.75	NA**	9.4	(T)
E. Billed Number Screening	***	**	9.5	

* First request for service is free of charge.

** Customer Activity Charges apply as discussed in Section 5.

*** Free of charge.

**** Options 1 - 5 as referenced in Section 9.4.

RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.7 Emergency Number Service (Hamel, Prairietown, & Worden Exchanges)

	<u>Monthly Service Amount</u>	<u>Non- Recurring Charges</u>	<u>Tariff Section Reference</u>
<u>B 9-1-1 and E 9-1-1 Service</u>			10.4, 10.5, 10.7
Dedicated Direct Trunks:		*	
Trunk Termination, per trunk	\$17.12	\$63.00	
Trunk per 1/4 mile	\$0.40	NA	
Exchange Switching, per exchange	\$40.00	\$500.00 *	
Call Box	\$22.00	\$280.00 *	
<u>E 9-1-1 Service Features</u>		*	10.5, 10.7
Automatic Number Identification	\$71.00	\$500.00	
<u>Data Base Establishment and Update</u>		*	10.6
Initial Data Base Information:			
Per exchange	NA	\$600.00	
Per subscriber listing	NA	\$0.75	
Update Information:			
Per subscriber listing	\$3.50	NA	
<u>Special Service Arrangements</u>	**	* **	10.8

** See Section 10.8 for discussion of charges.

* Customer Activity Charges apply as discussed in Section 5.

Madison Telephone Company

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Section 20
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Cancels Original Sheet No. 22

RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.8 Supplemental Charges

	<u>Monthly Service Amount</u>	<u>Non- Recurring Amount</u>	<u>Tariff Section Reference</u>	
Supplemental Charge to Certain Intrastate Rates, per access line		\$0.00	NA	13.1 (R)

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RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.9 Reserved for Future Use

Monthly Service <u>Amount</u>	Non- Recurring <u>Charges</u>	Tariff Section <u>Reference</u>
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RATES AND CHARGES

20. Rates and Charges (Cont'd)

20.10 Reserved for Future Use

Monthly Service <u>Amount</u>	Non- Recurring <u>Charges</u>	Tariff Section <u>Reference</u>
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