

**INTERNET PHONE CUSTOMER ACKNOWLEDGEMENT FORM REGARDING
SOME IMPORTANT INFORMATION ABOUT MADISON COMMUNICATIONS, INC.'S E911 SERVICE**

Thank you for choosing Madison Communications Inc.'s ("Company") Internet Phone service ("Internet Phone"). Please take a few moments to review Company's Internet Phone Customer Agreement and Internet Phone Service Agreement. These documents set forth the terms and conditions under which Company will provide its voice over Internet protocol Internet Phone services to you.

In addition, The Federal Communications Commission requires that we notify you about certain limitations on Company's E911 service:

YOU MUST PROVIDE YOUR CORRECT ADDRESS TO COMPANY. If you do not correctly identify the address where your multimedia terminal adaptor ("MTA") is located, or if you move the MTA away from the original address, your emergency calls may be routed to the wrong emergency authority, or emergency personnel may be misdirected to the wrong address. YOU EXPRESSLY ACKNOWLEDGE THAT YOU HAVE THE RESPONSIBILITY TO IMMEDIATELY NOTIFY COMPANY OF ANY CHANGE IN YOUR SERVICE ADDRESS. You must not relocate the MTA to a different address. If you change residences, you must contact the Company at 1-800-422-4848 for information on whether the Internet Phone service can be transferred to your new residence and what the relocation will cost. If you wish to disconnect the Internet Phone service, you must contact the Company for information on the necessary procedures and cost.

THERE MAY BE A DELAY UNTIL YOUR ADDRESS IS ENTERED IN THE E911 DATABASE. When you initially order service, or if you notify Company of a change in your service address, there may be a delay before the address or change in address is entered in the E911 database seen by the emergency service provider.

USE OF A NON-NATIVE TELEPHONE NUMBER MAY LIMIT EMERGENCY AUTHORITIES' ACCESS TO YOUR LOCATION INFORMATION. If you are using a non-native telephone number (a telephone number from a different exchange than the one in which you are using the Internet Phone service), emergency authorities or personnel may be unable to determine the location from which you are calling.

POWER OUTAGES MAY DISRUPT YOUR E911 SERVICE. YOU EXPRESSLY ACKNOWLEDGE THAT YOU WILL NOT BE ABLE TO PLACE OR RECEIVE CALLS, INCLUDING CALLS TO ACCESS EMERGENCY 911 SERVICES, IF YOU ARE EXPERIENCING A POWER OUTAGE.

BROADBAND CONNECTION FAILURE WILL DISRUPT YOUR E911 SERVICE. YOU EXPRESSLY ACKNOWLEDGE THAT YOU WILL NOT BE ABLE TO PLACE OR RECEIVE CALLS, INCLUDING CALLS TO ACCESS EMERGENCY 911 SERVICES, IF COMPANY IS EXPERIENCING AN OUTAGE IN ITS CABLE FACILITIES.

YOUR E911 SERVICE WILL NOT WORK IF YOUR MTA OR OTHER EQUIPMENT REQUIRED FOR THE INTERNET PHONE SERVICE IS IMPROPERLY INSTALLED OR CONFIGURED.

If you do not agree to the terms and conditions set forth in these documents, you must cancel service immediately. Your use of and payment for the service indicates your acceptance of these terms and conditions and any amendments that may be made from time to time. A current version of Company's Internet Phone Customer Agreement is available online at www.madisontelco.com. For additional assistance, you may contact our Customer Service Department by phone at 1-800-422-4848 or by mail.

Warning stickers. Company has supplied you with warning stickers advising of the above limitations. You must place these stickers on or near the customer premises equipment ("CPE") used for the Internet Phone service.

Acknowledgement. I am at least 18 years old and am the person responsible for making decisions about voice services in this household. I have read the document titled "Some Important Information about Madison Communications, Inc.'s E911 Service," including the limitations on Company's E911 service. I understand and acknowledge these limitations. I also acknowledge having received warning stickers to place on or near my CPE.

Signature

Date

Print Name

Telephone Number / Member Number