



21668 Double Arch Road, Staunton, IL 62088 • 618-635-5000 (voice) • 618-635-7213 (fax) • infomtc@madisonelco.com • Mon-Sat 8-5 PM

Currently servicing: Alhambra, Benld, Bunker Hill, Hamel, Heartland Meadows, Holiday Shores, Livingston, Midway, Moro, Mt. Clare, Mt. Olive, New Douglas, Sawyerville, Shipman, Staunton, Williamson, Wilsonville, Woodburn, Worden

gomadison.com

BASIC SERVICES (per month)

Economy Essential HD	\$	28.00
Expanded Advantage HD	\$	33.00
Extra HD	\$	12.00
Enhanced HD	\$	5.00
Elite HD	\$	5.00
Exclusive Sports HD	\$	10.00

DIGITAL MULTIPLEX PREMIUM SERVICE PACKAGES (per month)

HBO Digital Multiplex (8 premium channels)	\$	16.95
Cinemax Digital Multiplex (6 premium channels)	\$	13.95
HBO/Cinemax Digital Multiplex (14 premium channels)	\$	26.95
Showtime Digital Multiplex (10 premium channels)	\$	13.95
The Movie Channel Digital Multiplex (4 premium channels)	\$	13.95
Showtime/The Movie Channel Digital Multiplex (15 premium channels)	\$	16.95
Encore Movie Pak Digital Multiplex (10 premium channels)	\$	10.95
Starz/ Starz Encore Super Pak Digital Multiplex (17 premium channels)	\$	14.95
Playboy TV	\$	21.99

INTERNET PHONE (per month)

Unlimited Local and Long Distance	\$	61.79
500 Minutes Long Distance/Unlimited Local	\$	59.95
200 Minutes Long Distance/Unlimited Local	\$	46.79
Business Unlimited Local and Long Distance	starting at \$	65.60
Business 200 Minutes Long Distance/Unlimited Local	starting at \$	50.60

INTERNET SERVICES (per month)

As fast as 100M/10M	\$	109.95
As fast as 50M/5M	\$	94.95
As fast as 10M/1M	\$	64.95
As fast as 3M/384K	\$	49.95
Web Basic (Dialup) up to 10 hours per month	\$	9.95
Web Pro (Dialup) unlimited	\$	19.95
Business Internet up to 100M/10M	2-year contract required \$	199.95
Business Internet up to 50M/5M	2-year contract required \$	149.95
Business Internet up to 20M/2M	2-year contract required \$	99.95
Business Internet up to 6M/1M	2-year contract required \$	69.95
IT Services	per hour, one hour minimum \$	90.00
Advanced Technical Services	per hour, one hour minimum \$	135.00
SecureIT	\$	6.95
SecureIT without Madison Internet	\$	8.95
Online Backup 5GB	\$	2.95
Online Backup 50GB	\$	5.95
Online Backup 250GB	\$	14.95

BUNDLES (per month)

HDTV + Internet + Phone	starting at \$	109.95
HDTV + Internet	starting at \$	89.95
HDTV + Phone	starting at \$	79.95
Internet + Phone	starting at \$	79.95
Internet + Safety Line Phone	starting at \$	53.45

WIRE MAINTENANCE (per month)

Wire Maintenance – Single Product	\$	6.95
Wire Maintenance – Multi Product	\$	8.95
Wire Maintenance – Multi Product with bundle	\$	7.95

MONTHLY EQUIPMENT/SERVICES (per month)

Cable card for customer's television	\$	1.95
Cable card fee per HD receiver box	\$	0.99
Converter box and remote control lease, digital	\$	5.00
Converter box and remote control lease, high definition	\$	6.00
Converter box and remote control lease, high definition (500GB)	\$	8.00
Converter box and remote control lease, high definition MDVR Client	\$	6.00
DVR Service Charge (per household)	\$	10.00
Multi-Room DVR Service Charge (per household)	\$	12.00
Additional remote controls, digital or high definition	\$	2.50
Cable/DSL Modem, ATA, eMTA (2 & 4 line) Lease	\$	3.95
Wireless Cable/DSL Modem, eMTA (8 line) Lease	\$	9.95

SUPPLEMENTAL SERVICE CHARGES

Cut cable repair – customer damaged	per hour,	\$	125.00
Customer HDTV related premise equipment install	one hour	\$	90.00
Other custom, wall-fish or supplemental work, media box activation, or conduit work (plus materials)	minimum	\$	90.00

OTHER CHARGES

Broadcast TV Surcharge	\$	13.95
Regional Sports Network Fee	\$	5.95
Non-Responding Box Access Fee	\$	5.00
Remote replacement, (non-returned, lost or damaged)	\$	15.00
Receiver replacement, analog (non-returned, lost or damaged)	\$	300.00
Receiver replacement, digital or HD (non-returned, lost or damaged)	\$	600.00
Modem/ATA replacement (non-returned, lost or damaged)	\$	150.00
Receiver box power supply (non-returned, lost or damaged)	\$	60.00
Cable card (non-returned, lost or damaged)	\$	85.00
FCC administrative fee	\$.08
Local government franchise fees	Various	
Late payment charge	\$	8.95 or
	1.5% of outstanding balance, whichever is greater	
Returned check fee	\$	35.00

INSTALLATION

Installation Charge	\$ 49.99
Relocate outlet w/ initial service activation (includes materials/labor)	\$ 24.99
Additional outlet or relocation of outlet (includes materials/labor)	\$ 24.99
Residential Service Call Fee (per hour, one hour minimum)	\$ 90.00
Business Service Call Fee (per hour, one hour minimum)	\$ 90.00
Payment collection/special trip charge (per hour, one hour minimum)	\$ 90.00
HomeConnect (up to 2 hours)	\$ 99.00
Service upgrade, premium channel activation, vacation reconnect	\$ 19.99

MISCELLANEOUS EQUIPMENT

Amplifier	\$ 34.99
High-definition (component or HDMI) video cables	\$ 19.99
Remote Control Range Extender	\$ 19.99
Cable Modem	\$ 59.00
Advanced DOCSIS 3 Wireless Gateway/Cable Modem	\$ 199.95
Advanced DOCSIS 3 Wireless Gateway Battery	\$ 39.95
Cable Modem Power Supply	\$ 14.99
InternetPhone ATA or eMTA/Cable modem box	\$ 79.00
eMTA/Cable modem/Wireless Router combo-2 line	\$ 99.00
eMTA/Cable modem/Wireless Router combo-4 line	\$ 129.00
eMTA/Cable modem/Wireless Router combo-8 line	\$ 199.00
Replacement eMTA backup battery	\$ 19.95
ZyXel Premium Wireless Router	\$ 174.95
ZyXel Advanced Wireless Router	\$ 149.95
Fiber ONT Power Supply w/ 12AH Battery	\$ 139.95
Fiber ONT 12AH Replacement Battery	\$ 39.95

- Franchise fees paid to your community are not included in above rates.
- Monthly payments are due in our office by the 21st of the month at 4:00 p.m. If payments are not received by due date, late charges will apply and service may be interrupted.
- Service Call Fee of \$90.00 includes 1 hour of labor and 1 outlet activation. Additional labor is billed in 30 minute increments.
- Do not attempt to hook up other television outlets to your cable service without contacting Madison Communications.
- Splitting your cable signal can interfere with your cable service and can also generate signal leakage which can violate FCC regulation.
- Signal strength is sufficient for the operation of three television sets. If a subscriber requests more than three sets to be operational, an amplifier may be necessary.
- If an amplifier is necessary, Madison Communications recommends a bi-directional amplifier either 10dbmV with passive reverse or 15dbmV with 10dbmV reverse. Our technician can determine which one is needed to receive the best quality picture on all television sets.
- Subscribers must elect Expanded Advantage HD to order premium and other select video subscriptions. Subscribers may elect Expanded Advantage HD for cable modem subscription or may choose cable modem service a la carte.
- Programming, pricing, terms and conditions are subject to change. Some restrictions may apply.
- Early Termination Fees may apply if conditions of contract are not met. Residential-up to \$400.00; Business-remainder of commitment; Fiber-to-the-Premise (FTTP)-up to \$1,500.00
- The Broadcast TV Surcharge is assessed to our Essential Economy HD package. This is a pass through charge reflecting fees assessed to Madison Communications by the owners of local and broadcast network-affiliated television stations.
- The Regional Sports Network Fee is assessed to those subscribers with our Expanded Advantage HD package. This is a charge reflecting the portion of programming costs assessed to Madison Communications by the owners of several regional sports networks in the tier.
- If Madison uses a collection agency or attorney to collect monies Customer owes it or to assert any other right which it may have against Customer, Customer agrees to pay the reasonable costs of collection or other action. These costs might include, but are not limited to, the costs of a collection agency and/or reasonable attorney's fees and court costs.

PLEASE NOTE:
